



Reverse Engineering of Legacy Systems

Mitel Corporation
University of Ottawa

Progress Presentation
CASCON November 1998



Outline:

How we discover what software engineers do

- Synchronized Shadowing
- Work patterns in UCMs

Work patterns

- Just in Time Comprehension
- Search
- Switching Among Tools
- Copying and Pasting

Tool Requirements



The WASS methodology

‘Work Analysis with Synchronized Shadowing’

1. Learn about basic needs of your users (software engineers)
2. Gather structured data about them using Synchronized Shadowing:
 - Actions
 - Goals, plans tasks
3. Develop Use Case Maps describing patterns of work
4. Derive requirements from all of the above



Synchronized Shadowing

Involves two 'observers'

Working on laptops

Each observing a different kind of
data

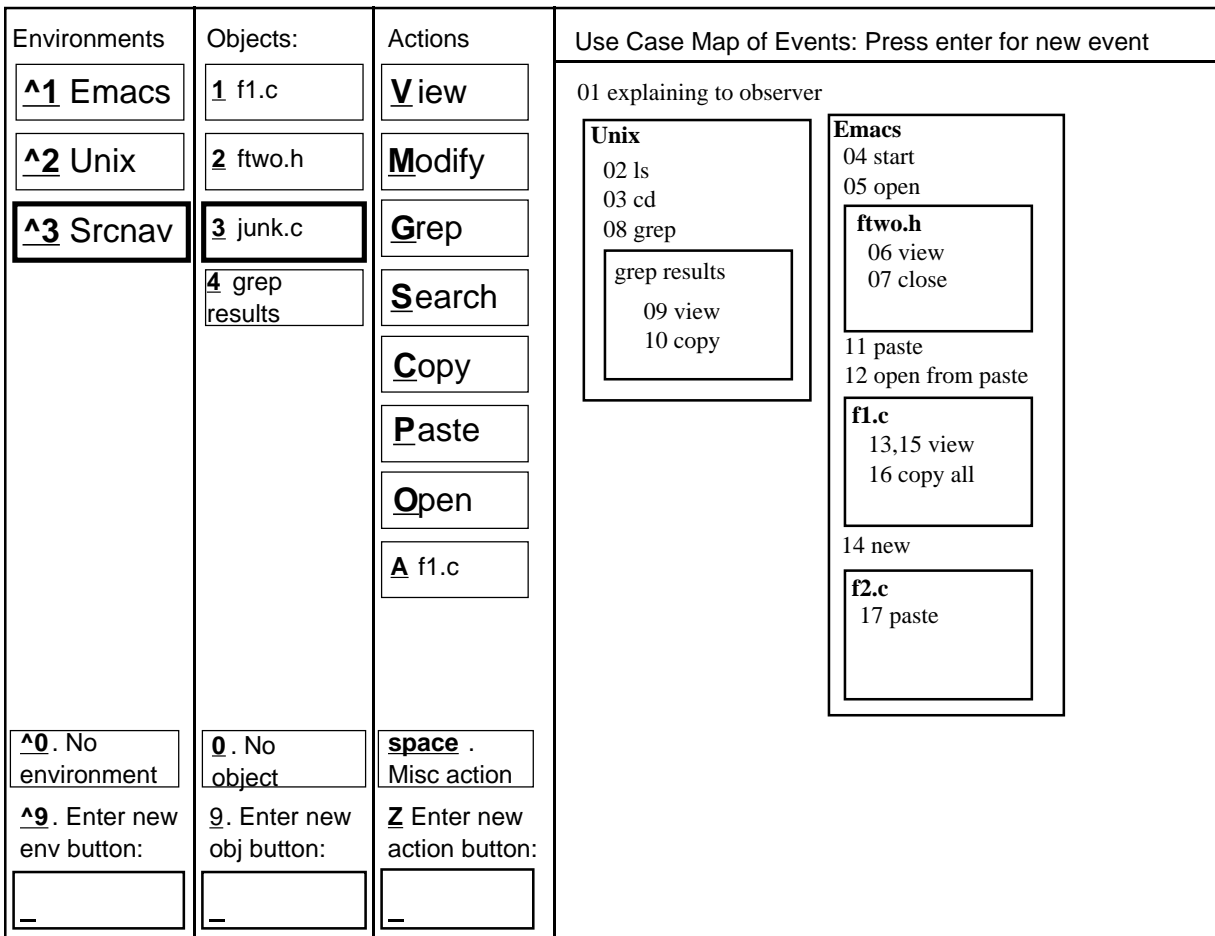
Clocks are synchronized

Data is merged later to obtain
composite view



Synchronized Shadowing

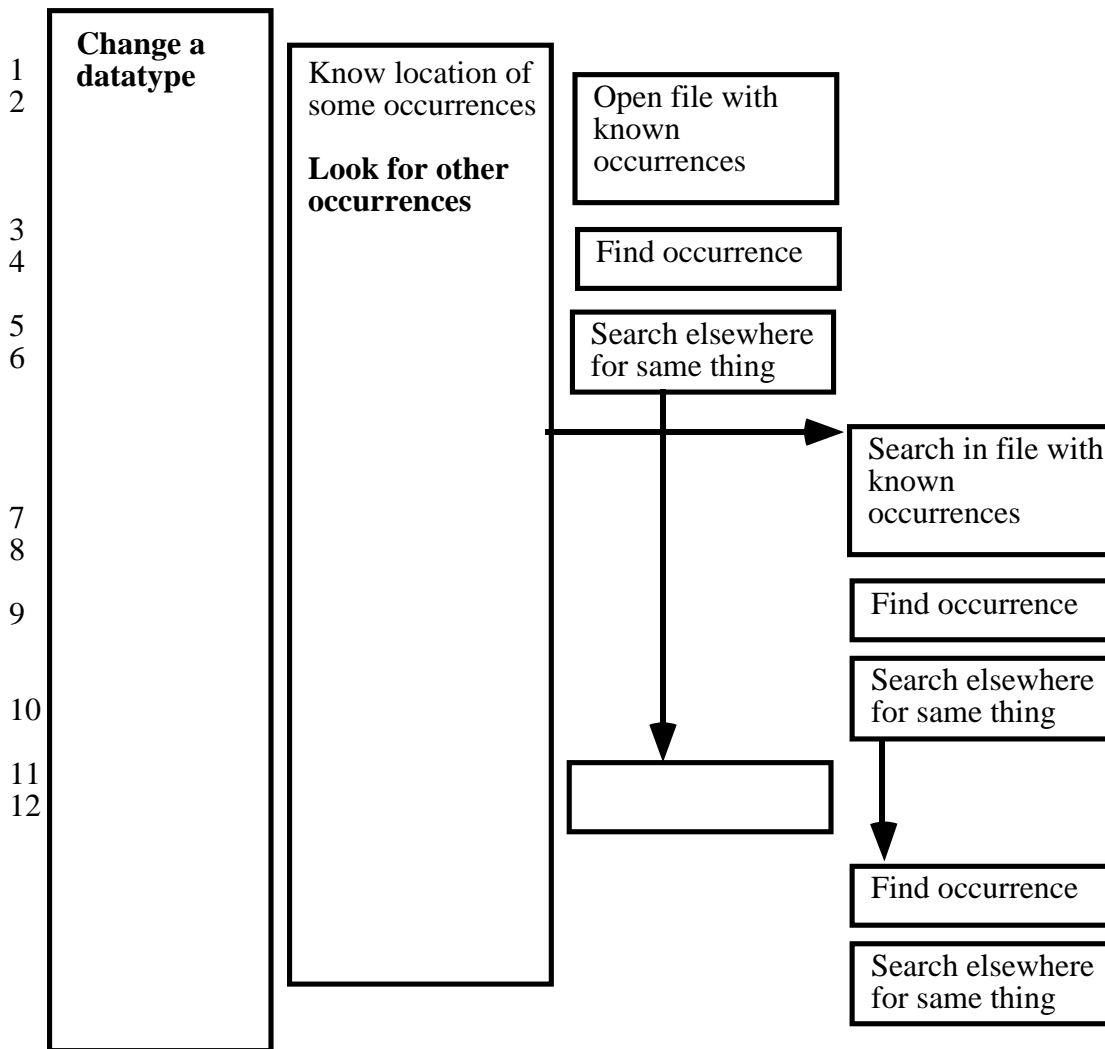
The observer of actions





Synchronized Shadowing

The observer of tasks, goals etc





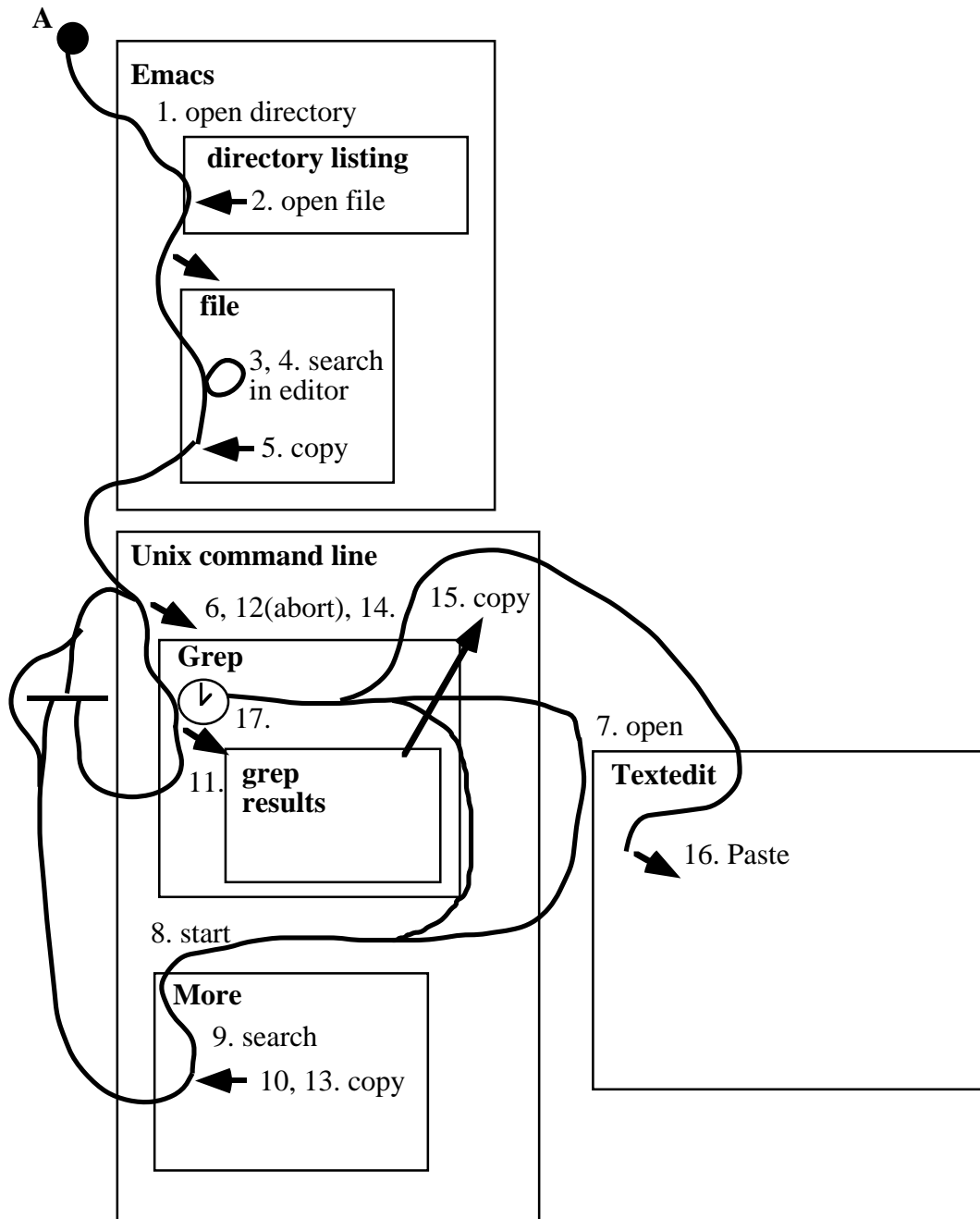
Resulting Data

1 13:32:40 NEW-GOAL Friday, August 01, 1997 Jane Smith
2 13:39:26 still explaining stuff
3 13:39:52 UNIX ls cd
4 13:40:12 EDITOR srh
5 13:40:22 EDITOR quit
6 13:40:28 GREP in system
7 13:40:40 VIS at results
8 13:41:02 EDITOR open found file
9 13:41:33 EDITOR open empty
10 13:41:45 EDITOR copy
11 13:41:52 EDITOR paste
12 13:42:00 EDITOR save as xxdbllq.c
13 13:42:21 MODIFY part of query text
14 13:44:08 EDITOR save
15 13:44:12 MODIFY func name
16 13:44:38 EDITOR save
17 13:44:59 stop observing

1 13:32:30 NEW-GOAL Friday, August 01, 1997 Jane Smith
2 13:33:21 GOAL-SUB writing new database query
3 13:34:50 EXPLAN will be invoked from two different parts of the UI
4 13:36:20 GOAL-SUB create code for the query
4 13:37:39 PLAN will clone code for similar query
5 13:40:00 HYPOTHESIS suitable query to copy is in file xvdbllq.c
6 13:40:24 FAILURE couldn't find code there
7 13:40:31 GOAL-SUB search in system for suitable code to clone
8 13:40:50 EXPLAN Saw code before somewhere
9 13:41:01 SUCCESS File xwdbllq.c has it
10 13:41:56 SUCCESS New file created
11 13:44:40 GOAL-SUB Add UI to fire off new query
12 13:44:55 end of session



Use Case Maps to Analyze Data





Work patterns

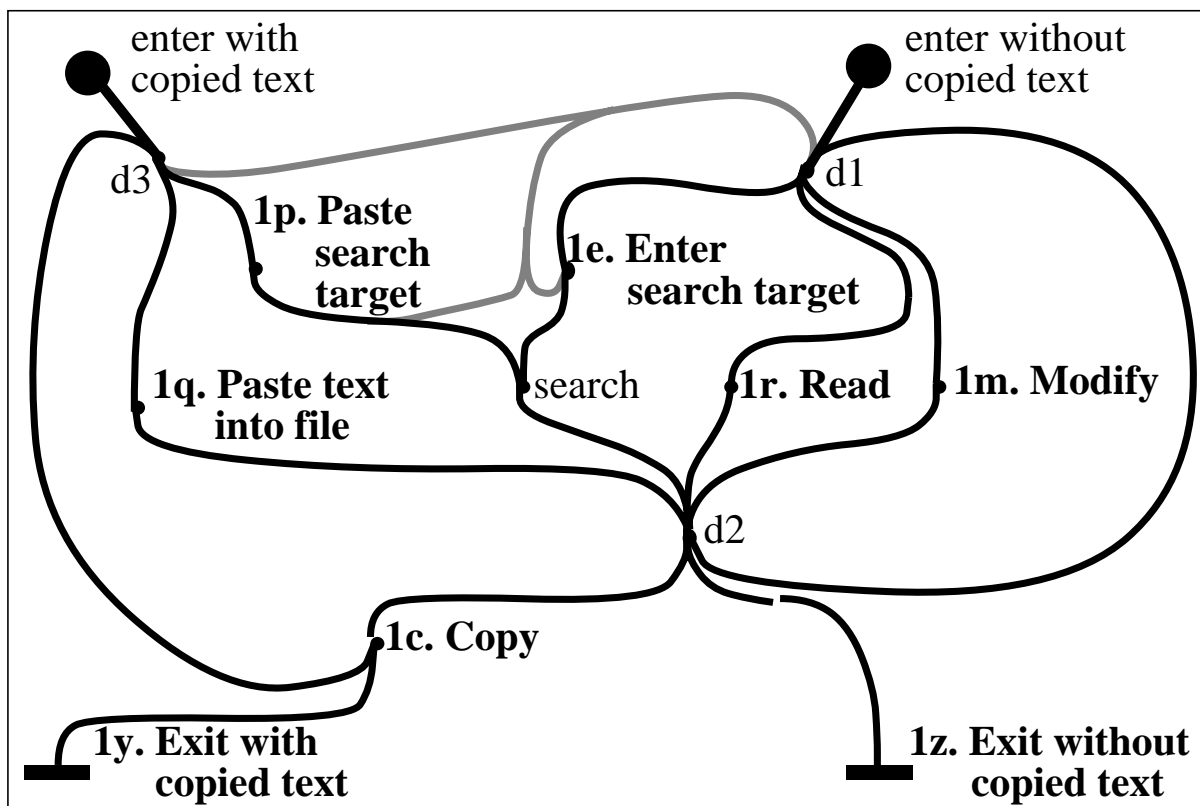
Just-in-time comprehension

- Software engineers seek to understand just what they need to solve the current problem
- They can't ever hope to learn or remember more than just a small part of the system



Work patterns ...

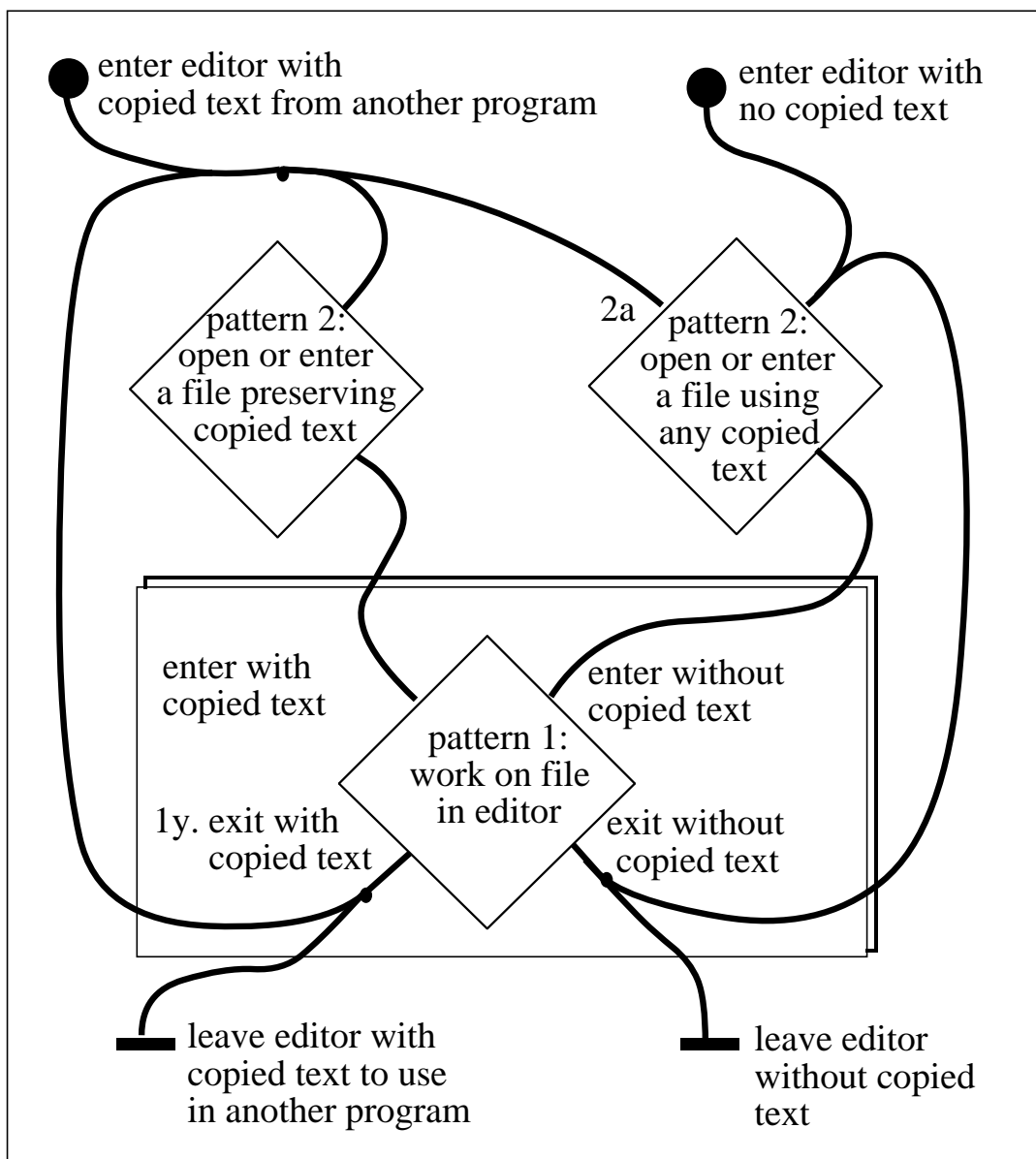
Use of files





Work patterns ...

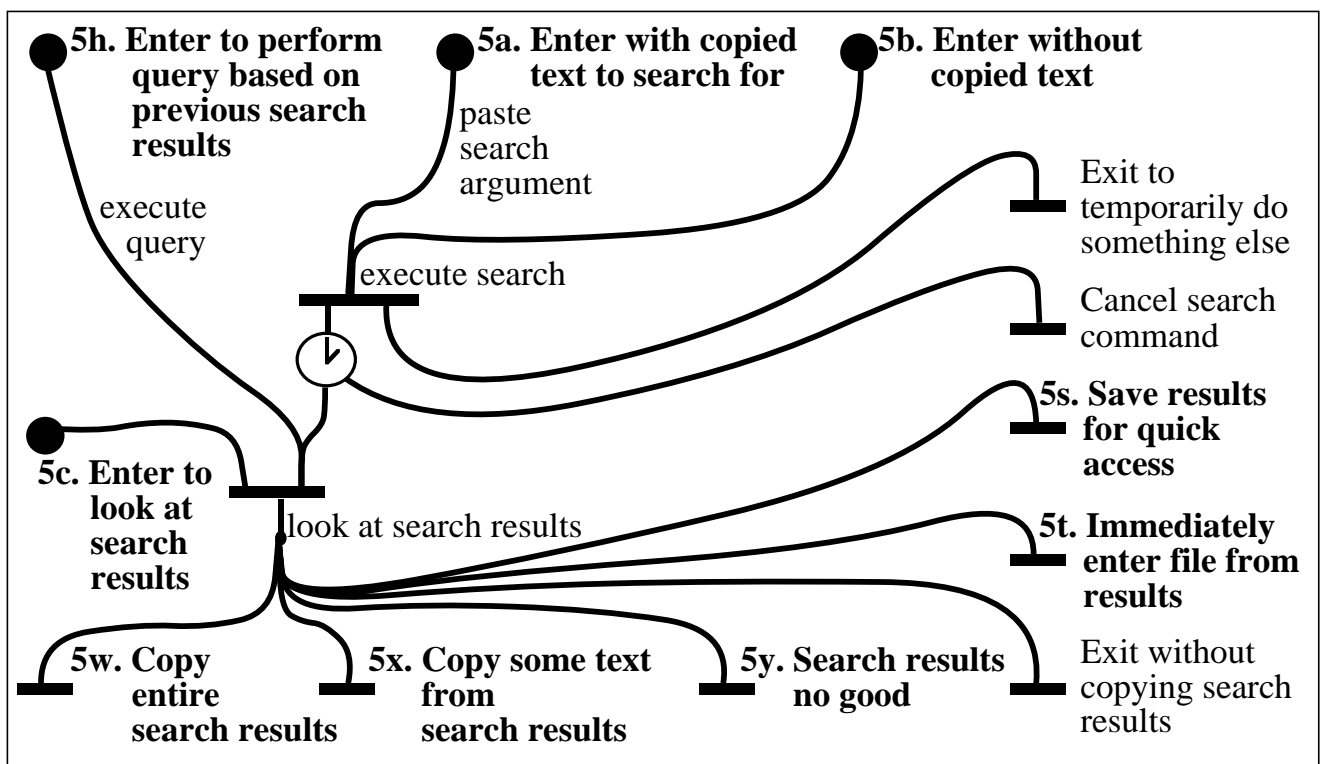
Use of editors





Work patterns ...

Search





Work patterns

Copy and pasting of data

Event types	Percent of Total	Standard Deviation	Percent of Subtotals	Standard Deviation	Number of Events
Total number of events					966
Copy text	9.2%	6.0%			89
Copy from file (1c, 7c)			66.3%	22.0%	59
Copy from search results (4x, 5x)			34.8%	23.8%	31
Search	28.3%	10.3%			273
Search in editor (1p, 1e, 7p, 7e)			59.3%	17.1%	162
Search in system			40.7%	17.1%	111
Using grep (4a, 4b)			23.8%	15.6%	65
Using other tool (5a, 5b)			16.8%	16.6%	46
Study	28.5%	13.9%			275
Study in editor (1r, 7r, 4t, 5t)			87.6%	7.1%	241
Study search results (4c, 5c)			12.4%	7.1%	34
Paste text	10.6%	7.0%			102
Paste to modify text (1q, 7q)			7.8%	23.5%	8
Paste to search in editor (1p, 7p)			32.4%	22.7%	33
Paste to open file (2a, 8a)			22.5%	16.6%	23
Paste to search in system (4a, 5a)			37.3%	33.0%	38

	Copy from file	Copy from search results
Paste to modify text	5.1%	16.1%
Paste to search in file	27.1%	9.7%
Paste to open file	1.7%	71.0%
Paste as search argument	47.5%	3.2%
Not immediately used	18.6%	0.0%



Requirements for a source browsing tool

1

Strong support for search of all types
Make good use of screen real-estate

Make transitions from one type of
information to another easy to do

Allow heterogeneous graph
structures in exploration

Allow user to build their own mental
model



Requirements for a source browsing tool

2

Allow easy context switching and
return

Make it fast

Make it work with multiple
languages

Make it **USABLE!!!!**

See our Demonstration