

#### COMPUTER SCIENCE AND SOFTWARE ENGINEERING

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### An Ontology-Based Dictionary of Understanding as a Basis for Software Agents with Understanding Capabilities

### Tuncer I. Ören

M&SNet, Ottawa Center of the MISS, SITE, University of Ottawa, Ottawa, ON, Canada and Beykent University, Istanbul, Turkey

### Nasser Ghassem-Aghaee

Department of Computer Engineering, University of Isfahan, Isfahan, Iran

### Levent Yilmaz

M&SNet: Auburn M&S Laboratory Computer Science & Software Engineering Auburn University, Auburn, AL 36849

# Aim

to introduce nearly 60 types of machine understanding,
to promote understanding as a critical component in agents with situation awareness capability,
to introduce a framework that represents a

metamodel for software agents.

# Plan

Output ion: Exploring the significance of understanding in situation awareness Background on understanding Understanding systems Types of understanding and ontology-based dictionaries Agent components and input units for agents. Agents with understanding capabilities Conclusions

# Motivation

In the study of natural phenomena, the role of simulation is often cited as "to gain insight" which is another way of expressing "to understand."

From a pragmatic point of view, it has a broad application potential in many computerized studies including

program understanding, machine vision, fault detection based on machine vision, situation assessment.

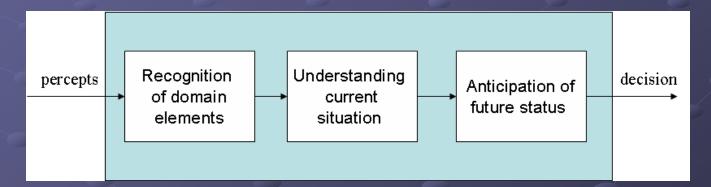
# **Motivation**

The following is a good starting point for the specification of the scope of machine understanding: "...

 if a system knows about X, a class of objects or relations on objects, it is able to use an (internal) representation of the class in at least the following ways: receive information about the class, generate elements in the class, recognize members of the class and discriminate them from other class members, answer questions about the class, and take into account information about changes in the class members" (Zeigler 1986).

# **Situation Awareness**

Situation awareness is an important cognitive skill that is essential for expert performance in any field involving complexity, dynamism, uncertainty, and risk.



The failure to perceive a situation correctly may lead to faulty understanding

# Perception

- The first step in achieving SA is to perceive the status, attributes, and dynamics of relevant elements in the environment.
  - For instance, a pilot needs to perceive important elements such as other aircraft, mountains, or warning lights along with their relevant characteristics.

# Understanding

- Understanding (comprehension) of the situation is based on the synthesis of disjointed elements identified during perception
  - For example, a military pilot or tactical commander needs to comprehend that the appearance of enemy aircraft arrayed in a certain pattern and in a particular location indicates certain things about their objectives.

# Anticipation

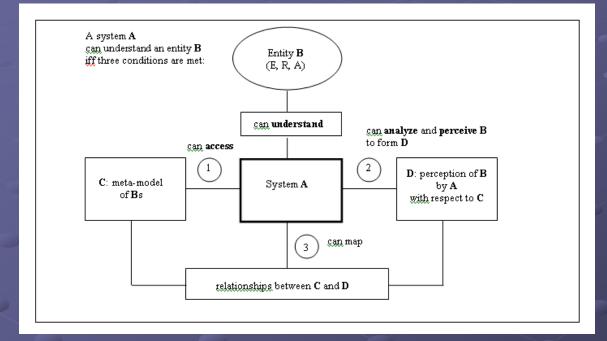
And finally, it is the ability to project the future actions of the elements in the environment that forms the third and highest form of SA.

 Anticipatory systems theory provides a promising basis to develop means to realize that goal.

### **Conditions for Understanding**

- Understanding or comprehension of the situation is based on synthesizing the perceived disjoint elements to form a coherent representation of the entity, the elements of which are observed.
- Misunderstanding may degrade an individual's ability to predict future states and engage in effective decision making

# **Conditions for Understanding**



(3) A can map relationships between C and D for existing and non-existing features in C and/or D to generate result (or product) of understanding process.

An agent A can
understand an entity
B (Entity, Relation,
Attribute) iff three
conditions are
satisfied:

(1) A can access C, a meta-model of Bs.

(2) A can analyze and perceive B to generate D (D is a perception of B by A with respect to C)

### Factors Affecting Performance of Understanding Agents

- An agent's ability to understand an entity B depends on
- the restrictions on the three conditions; i.e.,
   (1) on the existence of a meta model and accessive
  - (1) on the existence of a meta-model and accessing it,
  - (2) on the perception and analysis of the entity and
    (3) on the mapping abilities of its comparator.
- Therefore, the characteristics of these conditions can also be interpreted as factors affecting the performance of understanding systems.

### Factors Affecting Performance of Understanding Systems

 Perception/Analysis Capabilities
 Perception necessitates conception; therefore, a system cannot perceive an entity if it does not have a metamodel (or knowledge) about it.

What cannot be perceived or discriminated in the analysis cannot be understood.

### Factors Affecting Performance of Understanding Systems

# Mapping Ability

 To understand an entity B, an agent A needs to perform a mapping between a meta-model C of Bs and D, a perception of B or the result of analysis of B.

 The characteristics of the relations, (e.g., detectable, found, or non-existent relations) affect the limit of understanding.

# **Ontology for Understanding**

To classify a set of entities, one needs a set of criteria preferably orthogonal (and some sets of sub criteria for each of the criteria). Then one can partition the entities with respect to the criteria and the sub criteria.

- Understanding can be classified with respect to:
  - the product (result) of the understanding process,
  - understanding process,
  - the metamodel used, and
  - the characteristics of the understanding system.

# **Types of Understanding**

#### Types of Understanding

analogical understanding apprehension associative understanding autonomous understanding blackboard understanding bottom up understanding brittle understanding broad understanding broadcasted understanding coarse understanding comprehension cooperative understanding corrupt understanding cumulative understanding delegated understanding detailed understanding (syn: in-depth understanding) direct understanding (syn: apprehension) distributed understanding dogmatic understanding evolving understanding external understanding

focused understanding generalized understanding group understanding incorrupt understanding in-depth understanding indirect understanding (syn: comprehension) individual understanding instantiated understanding internal understanding invalid understanding learning understanding legacy understanding lexical understanding logical understanding mediated understanding (syn: comprehension) morphological understanding multiaspect understanding multimodal understanding multivision understanding objective understanding parallel understanding

partial repetitive understanding pragmatic understanding re-initialized understanding (syn: tabula rasa understanding) reliable understanding remote understanding repetitive understanding robust understanding semantic understanding sequential understanding single vision understanding subjective understanding switchable understanding (svn: multivision understanding) syntactic understanding tabula rasa understanding top-down understanding understanding for subscribers understanding per command unimodal understanding unreliable understanding unverified understanding valid understanding verified understanding

# **Product of Understanding**

The following is an ontology-based dictionary of 23 understanding terms related with the product (result) of the understanding process. The additional sub criteria used are: domain, nature, scope, granularity, reliability, and post processing of the product of understanding.

### Classification Based on Product of Understanding (Partial)

C ri	iteria	Types of understanding	Definitions & (explanations)
	domain	internal understanding	Understanding the characteristics of the elements of a system and their relationships as well as their attributes. (The elements, relationships, and attributes can be time-invariant or time-varying. In internal understanding, a system is treated as a white box.)
	qo	external understanding	Understanding the relationships of a system and its environment. (The relationships can be time-invariant or time-varying. In external understanding, a system is treated as a black box.)
		lexical understanding	Understanding the lexical characteristics of an entity. ( <i>Lexical</i> understanding is the lowest level of understanding and discriminates the elements of an entity.)
		syntactic understanding	Understanding the syntactic characteristics of an entity. (Syntactic understanding discriminates how the elements of an entity are related.)
	nature	morphological understanding	Understanding the structure (morphological characteristics) of an entity. ( <i>Morphological understanding</i> discriminates how relevant forms and structures are represented.)
	Па	semantic understanding	Understanding the meaning (semantic characteristics) of an entity. ( <i>Semantic understanding</i> involves with the meanings attached to the elements of an entity as well as to their relationships.)
process		pragmatic understanding	Understanding the intention (pragmatic characteristics) related with an entity. ( <i>Pragmatic understanding</i> involves with the interpretations of the intentions, which might be attributed to the existence or absence of the elements of an entity as well as to their relationships.)
19		focused understanding	Understanding one or a few characteristics of an entity.
<b>p rod uct</b> of the under standing process	e doos	broad understanding multiaspect understanding	Understanding several or all characteristics of an entity. Understanding of multiaspect systems. (In multiaspect, understanding, several metamodels can be used to understand several aspects of an entity. These aspects may even be contradictory. Multiaspect understanding is different from broad understanding.)
d uct of t	granularity	coarse understanding	Understanding the highlights of an entity. (Understanding without details.)
pro	gran	in-depth understanding (detailed understanding)	Understanding the details of the characteristics of an entity.

# **Process of Understanding**

 Sub criteria used to partition understanding terms related with the understanding process are:

 directness, direction, precedence, modality, dependability, and accumulation of knowledge.

Next table includes 13 terms related with the understanding process.

### **Classification Based on Process of Understanding**

C riteria		Types of understanding	Definitions & (explanations)
	directness	apprehension (direct understanding) comprehension (indirect understanding) (mediated understanding) - logical understanding	Apprehension is direct understanding or self-evidence. Comprehension is indirect or mediated understanding. Logical understanding is indirect understanding where logical inference is used as a means for the attainment of an understanding.
	direction	top-down understanding bottom up understanding	Top-down understanding starts with background knowledge (meta- model) about an entity to gather knowledge about it. Bottom up understanding starts with an analysis or perception of an entity and maps relevant knowledge to a meta-model of it.
ro cess	Prece- dence	sequential understanding parallel understanding	Understanding done in sequence. Understanding done in parallel.
understanding <b>p m cess</b>	modality	unimodal understanding multimodal understanding	Understanding one modality at a time. (e.g., text, picture, or gesture.) Understanding more than one modality simultaneously.
pun	dependahility	robust understanding brittle understanding	Understanding by a system that has the ability to recover gracefully from the whole range of exceptional inputs and situations in a given environment. Understanding by a system which is functional but easily broken by changes in operating environment or configuration, or by any minor tweak to the software itself. (Also, any system that responds inappropriately and disastrously to abnormal but expected external stimuli.)
	<b>accumulation</b> of knowledge	tabula rasa understanding (re-initialized understanding) cumulative understanding	Tabula rasa understanding does not depend on the results (products) of previous understanding process(es). (At the beginning of an understanding process, any remnant understanding from previous understanding process(es) is ignored.) Cumulative understanding builds up an understanding on top of previous understanding(s).

# **Metamodel Used in Understanding**

- Knowledge about the system to be understood, or the metamodel can be
  - unique or multiple and can be fixed, evolvable, replaceable, or functionally equivalent to another one.
- The meta-model constitutes the world view as well as the bias of the understanding system.
- Next table includes terms related with metamodels that can be used in understanding process

### Classification Based on Metamodel Used in Understanding

		ffixed	single vision understanding	Understanding that is based on a single meta-model.
			- dogmatic understanding	Single vision understanding is <i>dogmatic understanding</i> if the meta- model is not fully questioned and rationally justified,
		e	evolving understanding	Understanding where the meta-model used may be changing (evolving) through time.
	metamodel	evolvab le	- learning understanding	Evolving understanding where the meta-model used may be changing (evolving) through time based on learning. (In learning understanding, several types of learning approaches may be applicable. However, the system's learning ability should be monitored to assure that the learning performance is not deteriorating)
	E	replace- able	multivision understanding (switchable understanding)	Understanding systems that can switch to an appropriate meta-model to understand characteristics of different sets or aspects of entities.
		equir- alent	analogical under standing	Understanding with respect to a functionally equivalent (similar but not identical) meta-model. (e.g., considering solar system model to understanding atomic structure.)

### Understanding based on the Characteristics of the Understanding System

 Characteristics of understanding systems such as

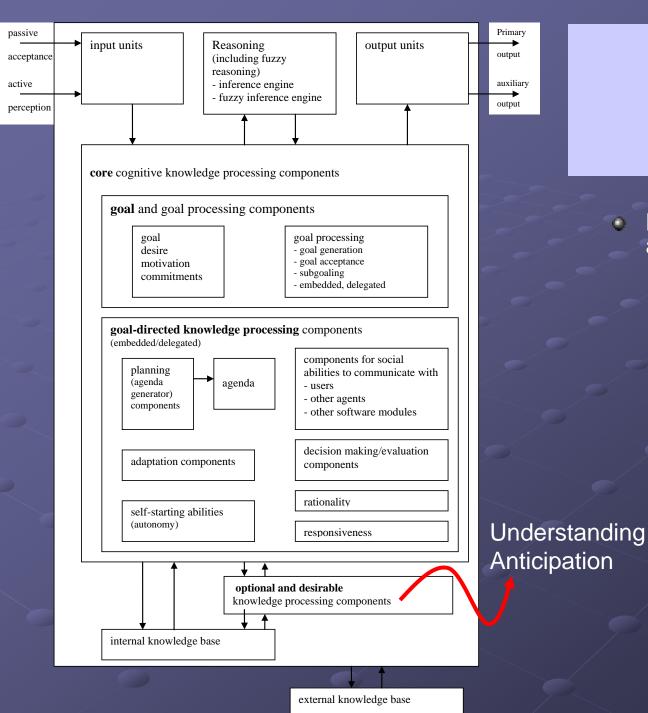
- initiative,
- number,

knowledge sharing features, as well as
 mechanisms to disseminate the results of understanding process
 can be used to further discriminate understanding.

Criteria		Types of understanding	Definitions & (explanations)
		autonomous understanding	Autonomous understanding involves a system which initiates and performs the understanding process. (Understanding system may or may not use the product of the understanding process.)
	<b>initiative</b> of the understanding system	delegated understanding	Delegated understanding involves at least two systems, or modules: the initiator and the understander. The initiator activates directly or indirectly the understanding system, i.e., the understander. The delegated system, i.e., the understander performs the understanding. (The user of the result of the understanding can be the initiator, the understander, or some other system(s).)
		- remote understanding	<i>Remote understanding</i> is a delegated understanding where software modules or metamodels used in understanding exist at remote locations. (Intranets, internets and the Internet are natural media for the realization of remote understanding.)
	<b>number</b> of understanding system	individual understanding	Individual understanding involves one single understanding system. (In individual understanding the initiator, the understander, and the user are all the same system.)
		group understanding	Group understanding involves several understanding systems. (In group understanding, each understanding system may have same or distinct understanding abilities. In the latter case, they can be specialized in understanding different entities or different aspects of some entities. A special type of group understanding is distributed understanding.)
	n	- distributed understanding	Distributed understanding involves two or more understanding units located on different computers.
Understanding system	di bi	objective understanding	Understanding u influenced by emotions or prejudice
	emotion or prejudice	subjective understanding	Understanding u influenced by emotions or prejudice
	தி தி	repetitive understanding	Repetitive understanding involves several understanding systems where each of which performs similar understanding processes without sharing the results of their understanding.
	knowledge sharing features	partial repetitive understanding	Repetitive understanding involves several understanding systems where each of which performs similar understanding processes with limited sharing the results of their understanding.
	lanowl î	cooperative understanding	Cooperative understanding occurs in group understanding systems (with possible partial repetitive understanding). (Some of the understanding subsystems are specialized understanding systems; therefore, functionally they can complement each others abilities.)

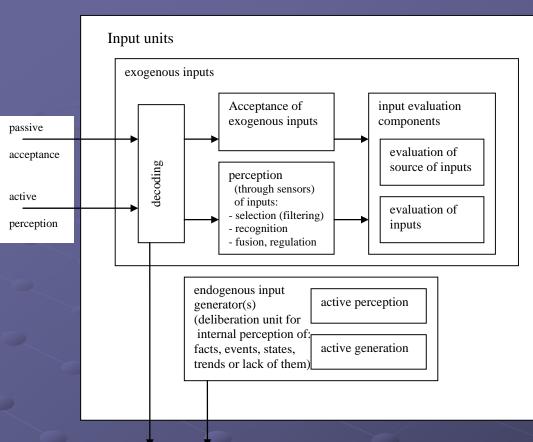
### Relationship of Understanding with Cognitive Processing

- From a pragmatic point of view, it is important to see the role of understanding within higher-order thinking.
- Tennyson and Breuer (2006) posit the following:
  - "Higher order thinking strategies involve three cognitive strategies: differentiation, integration, and construction of knowledge.... Differentiation involves:
    - (a) the ability to understand a given situation; and
    - (b) the ability to apply appropriate criteria by which to select necessary knowledge from storage.
  - Integration is the process of forming new schema(s) from selected knowledge.
  - Construction is the process to form new knowledge by employing the cognitive system."



### Agents with Understanding Capabilities

- Major components of an agent are:
  - input/output units
  - reasoning (including fuzzy reasoning) components
  - core cognitive knowledge processing components
  - for goal and goal processing,
    - embedded or delegated goal-directed knowledge processing elements for: planning (agenda generation), adaptation, selfstarting abilities, social abilities to communicate with users and other agents, decision making and evaluation, rationality, and responsiveness.



### Agents with Perception Capabilities

- (1) Agents can passively accept inputs generated in their environments (exogenous inputs), or
- (2) they can have an active role in the perception of exogenous inputs.
- (3) As intelligent entities, deliberation units can be used for internal perception of facts, events, states, trends or lack of them as endogenous (internally generated) inputs.

# **Future Work**

- Design and prototype software agents with perception, understanding, and anticipation capabilities.
- Integrate such agents into situational awareness modules in a decision support system (multisimulation).
- Extend Naturalistic Decision Making Framework with Agent Augmented Cognitive Engineering and Decision Making Capabilities.

# Questions?