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Systems with Understanding Ability: Toward Advanced Agents

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Plan

- 1. Motivations of the speaker
- 2. Software agents
- 3. Understanding: Basic concepts and definitions
- 4. A taxonomy of understanding
- 5. Performance factors of understanding systems
- 6. An example: Program understanding

Motivations of the author 1/2

Software agents

- are already used in many applications
- their usages are increasing
 - including agent-directed simulation
- they are becoming more advanced
 - such as agents with personality and emotions

They can be even more advanced

- if they can have ability to "understand"

- ...

Motivations of the author 2/2

Understanding is

an interesting, important, and challenging topic:

- in philosophy
- in artificial intelligence
- Ability to understand has pragmatic values in many application areas such as:
 - program understanding

Presentations and Publications of Dr. Tuncer Ören on Understanding

www.site.uottawa.ca/~oren/pubsList/understanding.htm

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A software agent:

- is an autonomous software module
 - with perception and social ability
- to perform **goal-directed knowledge processing** over time.
- can work
 - on behalf of humans or other software agents
 - in software or physical environments.

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Understanding - Dictionary definitions (Webster):

- to seize the meaning of <understand relativity>
- to grasp the reasonableness of <his behavior is hard to understand>
- to have thorough or technical acquaintance with or expertness in the practice of

<understand finance>

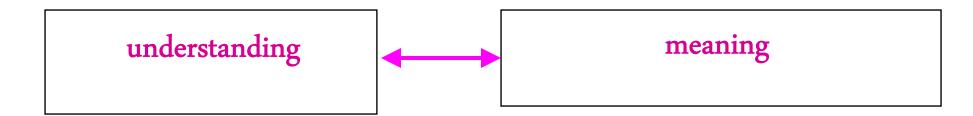
- to be thoroughly familiar with the character <understand children>
- to accept as a fact or truth or regard as plausible without utter certainty

<we understand that he is returning from abroad>

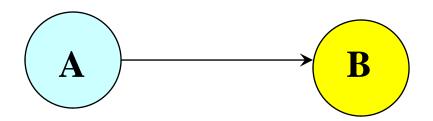
Understanding - Dictionary definitions (Webster):

- to interpret in one of a number of possible ways
- to form a reasoned judgment concerning (something)
- to have the power of seizing meanings, forming reasoned judgments ...
- to believe or infer something to be the case
 I understand she is not coming>
- to possess a passive knowledge of (a language) <he understands French>

Relationship:



If A cannot understand B, B does not have a meaning for A.



J. Dewey (1910). How we think, D.C. Heath, Lexington, MA.

Relationship

understanding

knowledge

"We say that a systems "knows about" a class of objects, or relations,

if it has an internal (*knowledge about the*) relations for the class

which enables it to operate on objects in this class and to communicate with others about such operations."

(B.P. Zeigler, 1986)

"Thus, if a system knows about X, a class of objects or relations on objects,

it is able to use an (internal) representation of the class in at least the following ways:

- receive information about the class,
- generate elements in the class,
- recognize members of the class and discriminate them from other class members,
- answer questions about the class, and
- take into account information about changes in the class members."

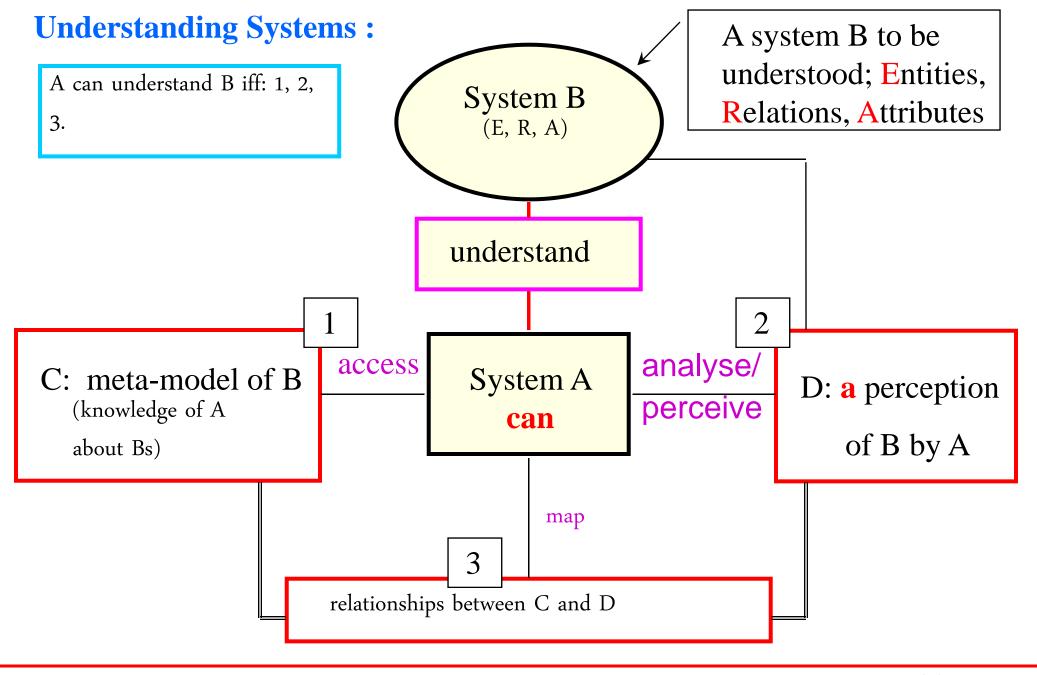
(B.P. Zeigler, 1986)

A definition of understanding:

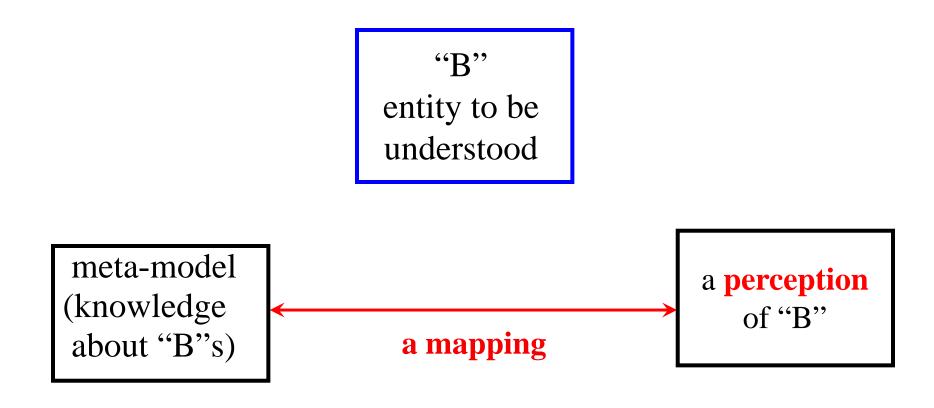
Understanding an entity
(a thing, a concept, an event, or a system)
is a mapping between

the perceived knowledge about the entity and

a *meta-model* (i.e., a more general knowledge) of the entity.



Understanding of an entity is a mapping (establishing a relationship):



Ability to understand:

requires intelligence and knowledge

(advanced knowledge processing ability)

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A taxonomy requires identification of **elements** and **criteria**:

Criteria:

- product of the understanding process
- understanding process
- meta-model
- characteristics of the understanding system

Criterion - Product of the understanding process:

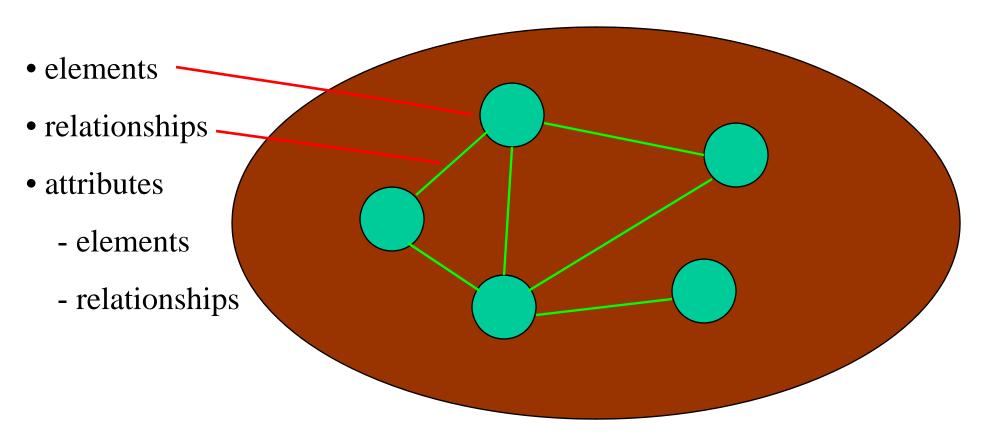
subcriteria:

- domain
- nature
- scope
- granularity (level of detail)
- reliability

• Domain of understanding:

- internal understanding
- external understanding

Internal understanding:



Internal understanding:

involves:

- elements of a system,
- relationships of the elements, and
- the attributes (time invariant / time varying) of the elements and the relationships.

In systems and software engineering terminology the system is considered as a **glass box**

External understanding:

involves:

relationship of a system and its environment.
 (time invariant / time varying)



In systems and software engineering terminology the system is considered as a **black box**

• Nature of understanding:

- lexical understanding
- syntactic understanding
- morphological understanding (structure)
- semantic understanding (meaning)
- pragmatic understanding (intention)

• Scope of understanding:

- focused understanding
- broad understanding

(understanding several or all aspects)

• Granularity (level of detail) of understanding:

- coarse understanding
- detailed understanding(in-depth understanding)

• Reliability of understanding:

- reliable understanding

- valid understanding
- verified understanding
- unreliable understanding
 - invalid understanding
 - unverified understanding

Criterion - understanding process :

subcriteria:

- direction of the understanding process
- directness of the understanding process
- accumulation of knowledge

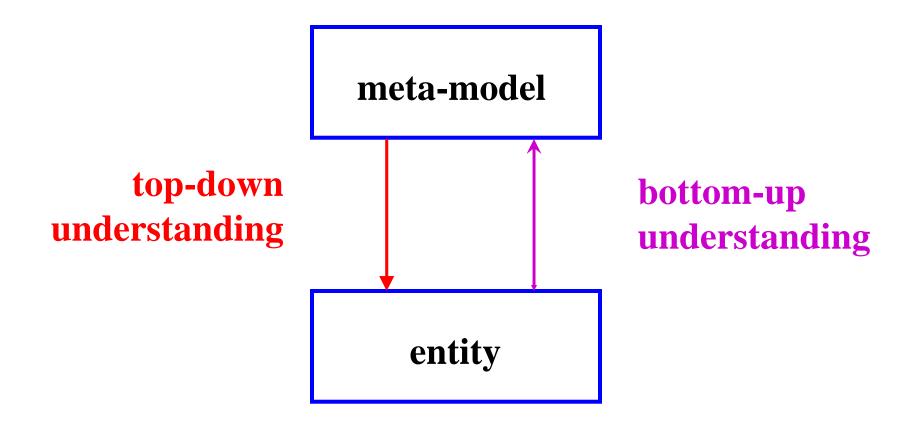
Understanding process

• Direction of understanding:

top-down understanding

bottom-up understanding

understanding process: direction



Understanding process

• Directness of understanding:

- direct understanding
 (intuitive understanding)
- indirect understanding
 (logical understanding)

- apprehension

- comprehension

Understanding process

• Directness of understanding:

direct understanding
 (intuitive understanding)

- apprehension

Logical understanding

- Access a meta-model
 - given (rote learning),
 - known and located,
 - searched and located (on the Internet, for example),
 - developed (!)
- For further details:
 - attempt to refine / improve the meta-model

Criterion -

characteristics of meta-model:

subcriteria:

- fixed
- evolvable
- replaceable

Understanding meta-model

• **Fixed** meta-model:

- single vision understanding
 - dogmatic understanding

Understanding meta-model

• Evolvable meta-model:

Learning understanding

Understanding meta-model

• Replaceable meta-model:

- multivision understanding
 - switchable understanding

Criterion -

characteristics of understanding system:

subcriteria:

- initiative of the understanding system
- number of understanding system
- knowledge sharing features of understanding system
- mechanism to disseminate the result of understanding process

• Initiative of the understanding system:

- autonomous understanding
- delegated understanding
 - remote understanding

(with mobile software agents, for example)

• Number of the understanding system:

- individual understanding
- group understanding
 - collective understanding
 - distributed understanding

knowledge sharing features

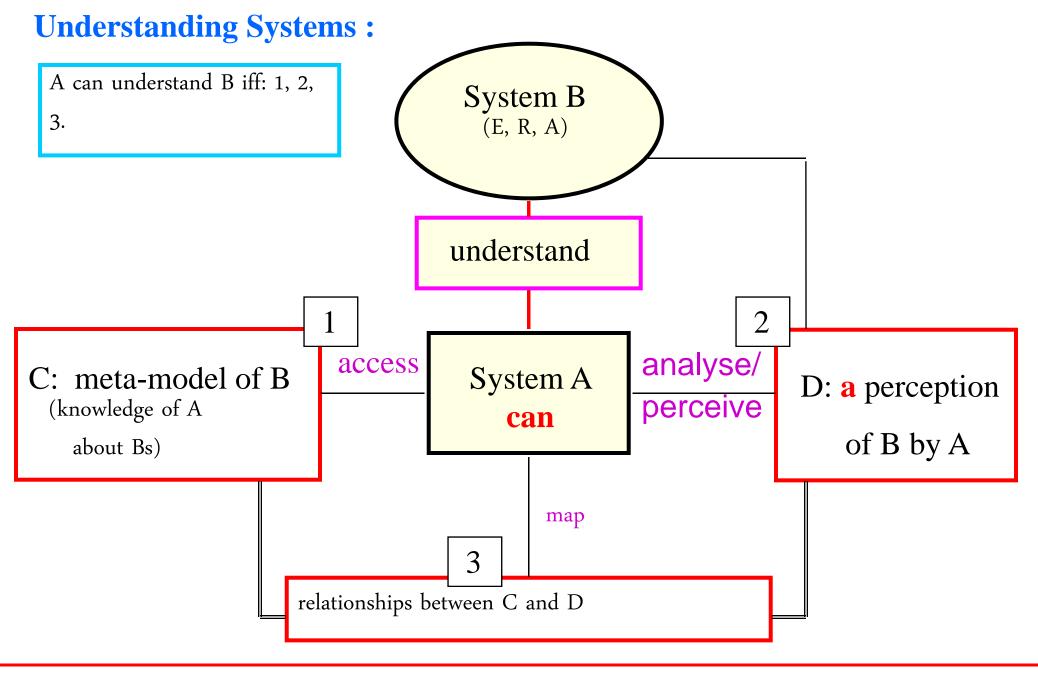
- repetitive understanding
- cooperative understanding

Dissemination mechanism

- understanding per command
- understanding for subscribers
- broadcasted understanding
- blackboard understanding
- legacy understanding

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A's ability to understand B:

depends on

the restrictions of the three conditions; i.e.,

- meta-model
- perception / analysis
- mapping

For a system, another system can be

intelligible or unintelligible;

i.e., intelligibility of a system often depends on the abilities of the perceiving system.

Performance Factors

1. Meta-model: A's knowledge about Bs

- A system that does not have basic knowledge (metamodel) about another system cannot understand it.
- The scope of understanding is bound by the types of knowledge in the meta-model.
- Superiority of *understanding-based learning* over rote learning.

• Access time to the meta-model affects the speed of understanding.

- The granularity (the level of details) of the meta-model determines the **discrimination ability** of the understanding system.
- The content and granularity of the meta-model depend on:
 - the types of knowledge required from the understanding system.

(the types of questions it should be able to answer)

Performance Factors

2. Perception

- "B" (the system to be understood) can be submitted to "A".
 - In this case, "A" needs to analyse "B" with respect to "C" (a meta-model of "B"s)
- "A" may need to perceive "B"
 - In this case, A needs to keep track of some external / internal events, and recognize, classify, and filter them.

- The level of details (granularity) of the perception / analysis determines the granularity of understanding.
 - (What is not perceived or discriminated in the analysis cannot be understood.)
- The speed of perception / analysis affects the speed of understanding.

Performance Factors

3. Relationship

- To understand a system "B," a system "A" needs to perform a mapping between:
 - a meta-model "C" of "B"s, and
 - "D:" a perception of "B" or a result of the analysis of "B."
- The types of relationships affect the limits of understanding.
- The speed of mapping affects the **speed of understanding**.

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 - 6.1 Types
 - 5.2 Elements
 - 5.3 Applications

Types of program understanding systems:

1. Static

- analysis of the program without running it.

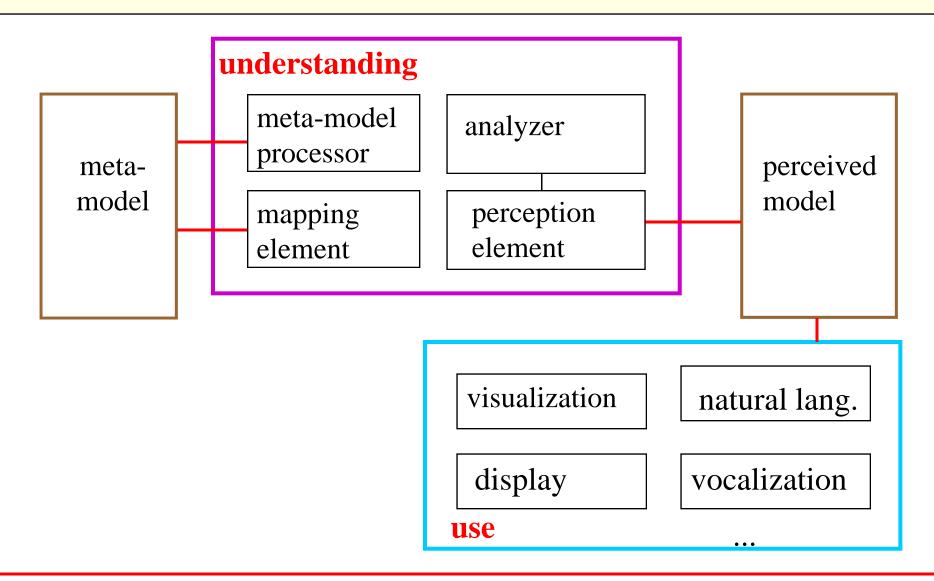
2. **Dynamic**

- observing the program while it is running.

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Elements of program understanding systems:



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Applications of program understanding systems:

1. Automatic documentation

of software:

- display
 - text
 - annotation
 - categorization
 - natural language doc.
 - visualization
 - data structures
 - control structures
 - object-oriented

- sonorization
 - **speech** synthesis
 - **voice** annotation

2. **Answering questions** about a software (for maintenance)

This ability requires the following abilities:

- abstraction
- generalization
- filtering
- communication in natural language (both ways)

3. **Certification** of the existence or lack of some properties.

4. Computer aided verification and validation of software.

- Critique of user programs
 (One uses the perceived image "D" and the meta-model 'C.")
 - explanations of the critique
 - recommendations to improve user software
- 6. **Explanations** of programs
- 7. Extraction of re-usable components
- 8. Tools for automatic testing of software

Criteria related with the characteristics of the		types of understanding
	domain	- internal understanding
		- external understanding
		- lexical understanding
		- syntactic understanding
product of the understanding process	nature	- morphological understanding (understanding the structure)
		- semantic understanding (understanding the meaning)
		 pragmatic understanding (understanding the intention)
		- focused understanding
	scope	- broad understanding (understanding several or all characteristics)
		- multiaspect understanding
	granularity	- coarse understanding
	(level of detail)	 in-depth understanding (detailed understanding)
	reliability	reliable understandingvalid understanding, - verified understanding

Criteria related with the characteristics of the		types of understanding
	direction	- top-down understanding
		- bottom up understanding
		- apprehension (direct understanding)
understanding process	directness	- comprehension (indirect understanding, mediated understanding)
		- logical understanding)
	accumulation of knowledge	- re-initialized understanding (tabula rasa understanding)
		- cumulative understanding

Criteria related with the characteristics of the		types of understanding
meta-model used	fixed	single vision understandingdogmatic understanding
	evolvable	- learning understanding
	replaceable	- multivision understanding (switchable understanding)
understanding system	initiative of the understanding system	 autonomous understanding delegated understanding remote understanding
	number of understanding system	 individual understanding group understanding distributed understanding
	knowledge sharing features of understanding system	 repetitive understanding cooperative understanding
	mechanisms to disseminate the result of understanding process	 understanding per command understanding for subscribers broadcasted understanding blackboard understanding legacy understanding

7. Challenges

Designing architectures and realization of advanced agents with different types of understanding (for several types of applications)

We Have Seen

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- 7. Challenges

