

Open Domain Question Answering: Techniques, Resources and Systems

Adapted by Diana Inkpen, 2005-2021, from a tutorial by Bernardo Magnini, Itc-Irst, Trento, Italy, 2003

Outline



- Introduction to QA
- II. QA at TREC
- **III. System Architecture**
 - Question Processing
 - Answer Extraction
- IV. Answer Validation on the Web

Introduction to QuestionAnswering

- What is Question Answering
- Applications
- Users
- Question Types
- Answer Types
- Evaluation
- Presentation
- Brief history

Query Driven vs Answer Driven Information Access

- What does LASER stand for?
- When did Hitler attack Soviet Union?
 - Using Google we find documents containing the question itself, no matter whether or not the answer is actually provided.
- Current information access is query driven.
- Question Answering proposes an answer driven approach to information access.



Question Answering

- Find the answer to a question in a large collection of documents
 - questions (in place of keyword-based query)
 - answers (in place of documents)



Document Retrieval

- users submit queries corresponding to their information need
- system returns (voluminous) list of full-length documents
- it is the responsibility of the users to find their original information need, within the returned documents

Open-Domain Question Answering (QA)

- users ask fact-based, natural language questions
 What is the highest volcano in Europe?
- system returns list of short answers
 Under Mount Etna, the highest volcano in Europe, perches the fabulous town
- more appropriate for specific information needs



 Find the answer to a question in a large collection of documents

What is the brightest star visible from Earth?

- 1. Sirio A is the brightest star visible from Earth even if it is...
- 2. the planet is 12-times brighter than Sirio, the brightest star in the sky...

QA: a Complex Problem (1)

Problem: discovery implicit relations among question and answers

Who is the author of the "Star Spangled Banner"?

...Francis Scott Key wrote the "Star Spangled Banner" in 1814.

...comedian-actress Roseanne Barr sang her famous rendition of the "Star Spangled Banner" before ...

QA: a Complex Problem (2)

Problem: discovery implicit relations among question and answers

Which is the Mozart birth date?

.... Mozart (1751 – 1791)

QA: a complex problem (3)

- Problem: discovery implicit relations among question and answers
- Which is the distance between Naples and Ravello?

"From the Naples Airport follow the sign to Autostrade (green road sign). Follow the directions to Salerno (A3). Drive for about 6 Km. Pay toll (Euros 1.20). Drive appx. 25 Km. Leave the Autostrade at Angri (Uscita Angri). Turn left, follow the sign to Ravello through Angri. Drive for about 2 Km. Turn right following the road sign "Costiera" Amalfitana". Within 100m you come to traffic lights prior to narrow bridge. Watch not to miss the next Ravello sign, at appx. 1 Km from the traffic lights. Now relax and enjoy the views (follow this road for 22 Km). Once in Ravello ...".

QA: Applications (1)

- Information access:
 - Structured data (databases)
 - Semi-structured data (e.g. comment field in databases, XML)
 - Free text
- To search over:
 - The Web
 - Fixed set of text collection (e.g. TREC)
 - A single text (reading comprehension evaluation)



QA: Applications (2)

- Domain independent QA
- Domain specific (e.g., help systems)

- Multi-modal QA
 - Annotated images
 - Speech data



QA: Users

- Casual users, first time users
 - Understand the limitations of the system
 - Interpretation of the answer returned
- Expert users
 - Difference between novel and already provided information
 - User Model

QA: Questions (1)

- Classification according to the answer type
 - **Factual questions** (What is the larger city ...)
 - Opinions (What is the author's attitude ...)
 - Summaries (What are the arguments for and against...)
- Classification according to the question speech act:
 - Yes/NO questions (Is it true that ...)
 - WH questions (Who was the first president ...)
 - Indirect Requests (I would like you to list ...)
 - Commands (Name all the presidents ...)



QA: Questions (2)

- Difficult questions
 - Why, How questions require understanding causality or instrumental relations
 - What questions have little constraint on the answer type (e.g. What did they do?)



- Long answers, with justification
- Short answers (e.g. phrases)
- Exact answers (named entities)
- Answer construction:
 - Extraction: cut and paste of snippets from the original document(s)
 - Generation: from multiple sentences or documents
 - QA and summarization (e.g. What is this story about?)



- Interfaces for QA
 - Not just isolated questions, but a dialogue
 - Usability and user satisfaction
- Critical situations
 - Real time, single answer
- Dialog-based interaction
 - Speech input
 - Conversational access to the Web



QA: Brief History (1)

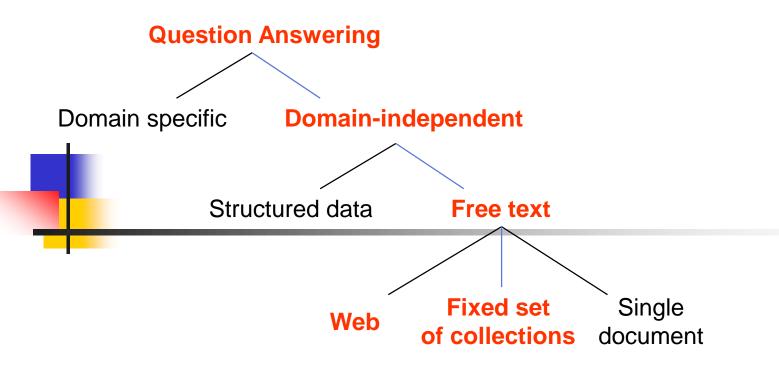
- NLP interfaces to databases:
 - BASEBALL (1961), LUNAR (1973),
 TEAM (1979), ALFRESCO (1992)
 - Limitations: structured knowledge and limited domain
- Story comprehension: Shank (1977), Kintsch (1998), Hirschman (1999)



QA: Brief History (2)

- Information retrieval (IR)
 - Queries are questions
 - List of documents are answers
 - QA is close to passage retrieval
 - Well established methodologies (i.e. Text Retrieval Conferences TREC)
- Information extraction (IE):
 - Pre-defined templates are questions
 - Filled template are answers

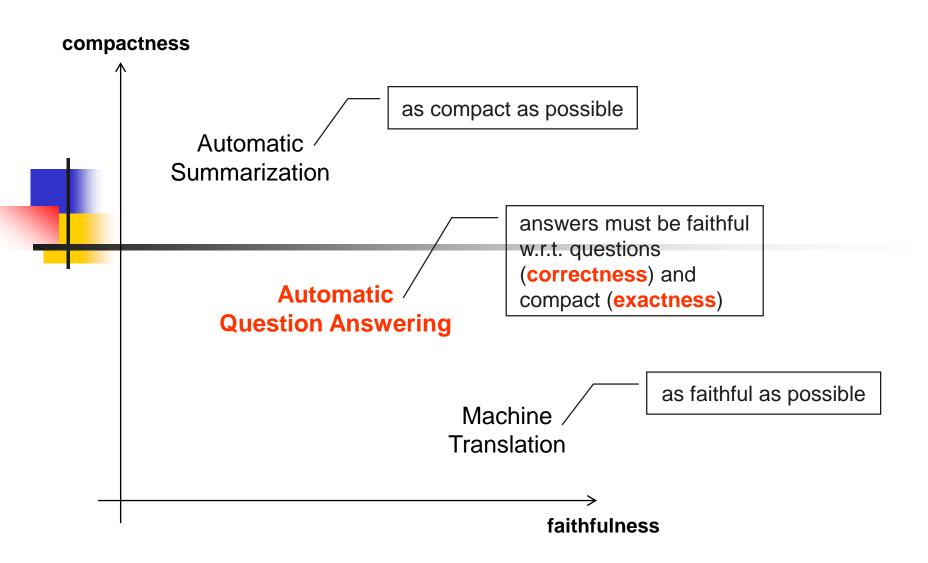
Research Context (1)



Growing interest in QA (TREC and CLEF evaluation campaign).

Recent focus on multilinguality and context aware QA

Research Context (2)



II. Question Answering at TREC

- The problem simplified
- Questions and answers
- Evaluation metrics
- Approaches

The problem simplified: The Text Retrieval Conference

Goal

 Encourage research in information retrieval based on large-scale collections

Sponsors

- NIST: National Institute of Standards and Technology
- ARDA: Advanced Research and Development Activity
- DARPA: Defense Advanced Research Projects Agency
- Since 1999
- Participants are research institutes, universities, industries

TREC Questions

Q-1391: How many feet in a mile?

Q-1057: Where is the volcano Mauna Loa?

Q-1071: When was the first stamp issued?

Q-1079: Who is the Prime Minister of Canada?

Q-1268: Name a food high in zinc.

Q-896: Who was Galileo?

Q-897: What is an atom?



Definition questions

Fact-based,

questions

short answer

Q-711: What tourist attractions are there in Reims?

Q-712: What do most tourists visit in Reims?

Q-713: What attracts tourists in Reims

Q-714: What are tourist attractions in Reims?

Reformulation questions

Answer Assessment

Criteria for judging an answer

- Relevance: it should be responsive to the question
- Correctness: it should be factually correct
- Conciseness: it should not contain extraneous or irrelevant information
- Completeness: it should be complete, i.e. partial answer should not get full credit
- Simplicity: it should be simple, so that the questioner can read it easily
- Justification: it should be supplied with sufficient context to allow a reader to determine why this was chosen as an answer to the question

Exact Answers

- Basic unit of a response: [answer-string, docid] pair
- An answer string must contain a complete, exact answer and nothing else.

What is the longest river in the United States?

The following are **correct, exact answers:**

Mississippi, the Mississippi, the Mississippi River, Mississippi River mississippi

while none of the following are correct exact answers:

At 2,348 miles the Mississippi River is the longest river in the US. 2,348 miles; Mississippi Missipp

Assessments

- Four possible judgments for a triple
 - [Question, document, answer]
- Rigth: the answer is appropriate for the question
- Inexact: used for non complete answers
- Unsupported: answers without justification
- Wrong: the answer is not appropriate for the question

R=Right, X=ineXact, U=Unsupported, W=Wrong

What is the capital city of New Zealand? R 1530 XIE19990325.0298 Wellington R 1490 NYT20000913.0267 Albert DeSalvo What is the Boston Strangler's name? What is the world's second largest island? R 1503 XIE19991018.0249 New Guinea What year did Wilt Chamberlain score U 1402 NYT19981017.0283 1962 100 points? Who is the governor of Tennessee? R 1426 NYT19981030.0149 Sundquist What's the name of King Arthur's sword? U 1506 NYT19980618.0245 Excalibur When did Einstein die? R 1601 NYT19990315.0374 April 18, 1955 What was the name of the plane that dropped X 1848 NYT19991001.0143 Enola the Atomic Bomb on Hiroshima? What was the name of FDR's dog? R 1838 NYT20000412.0164 Fala What day did Neil Armstrong land on the moon? R 1674 APW19990717.0042 July 20, 1969 Who was the first Triple Crown Winner? X 1716 NYT19980605.0423 Barton When was Lyndon B. Johnson born? R 1473 APW19990826.0055 1908 Who was Woodrow Wilson's First Lady? R 1622 NYT19980903.0086 Ellen Where is Anne Frank's diary? W 1510 NYT19980909.0338 Young Girl



1402: What year did Wilt Chamberlain score 100 points?

DIOGENE: 1962

ASSESMENT: UNSUPPORTED

PARAGRAPH: NYT19981017.0283

Petty's 200 victories, 172 of which came during a 13-year span between 1962-75, may be as unapproachable as Joe DiMaggio's 56-game hitting streak or Wilt Chamberlain's 100-point game.

1506: What's the name of King Arthur's sword?

ANSWER: Excalibur

PARAGRAPH: NYT19980618.0245

ASSESMENT: UNSUPPORTED

`QUEST FOR CAMELOT,' with the voices of Andrea Carr, Gabriel Byrne, Cary Elwes, John Gielgud, Jessalyn Gilsig, Eric Idle, Gary Oldman, Bronson Pinchot, Don Rickles and Bryan White. Directed by Frederik Du Chau (G, 100 minutes). Warner Brothers' shaky entrance into the Disney-dominated sweepstakes of the musicalized animated feature wants to be a juvenile feminist ``Lion King" with a musical heart that fuses ``Riverdance" with formulaic Hollywood gush. But its characters are too wishy-washy and visually unfocused to be compelling, and the songs (by David Foster and Carole Bayer Sager) so forgettable as to be extraneous. In this variation on the Arthurian legend, a nondescript Celtic farm girl named Kayley with aspirations to be a knight wrests the magic sword Excalibur from the evil would-be emperor Ruber (a Hulk Hogan look-alike) and saves the kingdom (Holden).



1848: What was the name of the plane that dropped the Atomic Bomb on Hiroshima?

DIOGENE: Enola

PARAGRAPH: NYT19991001.0143

ASSESMENT: INEXACT

Tibbets piloted the Boeing B-29 Superfortress Enola Gay, which dropped the atomic bomb on Hiroshima on Aug. 6, 1945, causing an estimated 66,000 to 240,000 deaths. He named the plane after his mother, Enola Gay Tibbets.

31



1716: Who was the first Triple Crown Winner?

DIOGENE: Barton

PARAGRAPH: NYT19980605.0423

ASSESMENT: INEXACT

Not all of the Triple Crown winners were immortals. The first, Sir Barton, lost six races in 1918 before his first victory, just as Real Quiet lost six in a row last year. Try to find Omaha and Whirlaway on anybody's list of all-time greats.



1510: Where is Anne Frank's diary?

DIOGENE: Young Girl

PARAGRAPH: NYT19980909.0338

ASSESMENT: WRONG

Otto Frank released a heavily edited version of "B" for its first publication as "Anne Frank: Diary of a Young Girl" in 1947.

TREC Evaluation Metric: Mean Reciprocal Rank (MRR)

Reciprocal Rank = inverse of rank at which first correct answer was found (5 answers allowed per question):

[1, 0.5, 0.33, 0.25, 0.2, 0]

- MRR: average over all questions
- Strict score: unsupported count as incorrect
- Lenient score: unsupported count as correct

TREC Evaluation Metrics: Confidence-Weighted Score (CWS)

(if only one answer per question, in order of confidence)

Sum for i = 1 to No_questions (#-correct-up-to-question i / i)

No_questions

System A:

$$\begin{array}{c}
 1 \rightarrow C \\
 2 \rightarrow W \\
 3 \rightarrow C \\
 4 \rightarrow C \\
 5 \rightarrow W
 \end{array}$$

$$\begin{array}{c}
 (1/1) + ((1+0)/2) + (1+0+1)/3) + ((1+0+1+1)/4) + ((1+0+1+1+0)/5) \\
 \hline
 5 \\
 \hline
 1 \rightarrow C \\
 \hline
 5 \\
 \hline
 1 \rightarrow C \\
 \hline
 5 \\
 \hline
 1 \rightarrow C \\
 1 \rightarrow C \\
 \hline
 1 \rightarrow C \\
 1 \rightarrow C \\$$

System B:



Main Approaches at TREC

- Knowledge-Based
- Web-based
- Pattern-based

Knowledge-Based Approach

- Linguistic-oriented methodology
 - Determine the <u>answer type</u> from question form
 - Retrieve small portions of documents
 - Find entities matching the answer type category in text snippets
- Majority of systems use a lexicon (usually WordNet)
 - To find answer type
 - To verify that a <u>candidate answer</u> is of the correct type
 - To get definitions
- Complex architecture...

Web-Based Approach **Auxiliary** QUESTION WEB Corpus Question Search **Processing Component TREC Corpus Component Answer ANSWER Extraction Component**



Pattern-Based Approach (1/3)

- Knowledge poor
- Strategy
 - Search for predefined patterns of textual expressions that may be interpreted as answers to certain question types.
 - The presence of such <u>patterns</u> in answer string candidates may provide evidence of the right answer.



Pattern-Based Approach (2/3)

- Conditions
 - Detailed categorization of question types
 - Up to 9 types of the "Who" question; 35 categories in total
 - Significant number of patterns corresponding to each question type
 - Up to 23 patterns for the "Who-Author" type, average of 15
 - Find multiple candidate snippets and check for the presence of patterns (emphasis on recall)



Pattern-based approach (3/3)

- Example: patterns for definition questions
- Question: What is A?

```
    <A; is/are; [a/an/the]; X> ....23 correct answers
    <A; comma; [a/an/the]; X; [comma/period]> ....26 correct answers
    <A; [comma]; or; X; [comma]> ....12 correct answers
    <A; dash; X; [dash]> ....9 correct answers
    <A; parenthesis; X; parenthesis> ....8 correct answers
    <A; comma; [also] called; X [comma]> ....7 correct answers
    <A; is called; X> ....3 correct answers
```

total: 88 correct answers

Use of answer patterns

For generating queries to the search engine.

How did Mahatma Gandhi die?

Mahatma Gandhi die <HOW>

Mahatma Gandhi die of <HOW>

Mahatma Gandhi lost his life in <WHAT>

The TEXTMAP system (ISI) uses 550 patterns, grouped in 105 equivalence blocks. On TREC-2003 questions, the system produced, on average, 5 reformulations for each question.

2. For answer extraction

When was Mozart born?

P=1 <PERSON> (<BIRTHDATE> - DATE)

P=.69 < PERSON> was born on <BIRTHDATE>

Acquisition of Answer Patterns

Relevant approaches:

- Manually developed surface pattern library (Soubbotin, Soubbotin, 2001)
- Automatically extracted surface patterns (Ravichandran, Hovy 2002)

Patter learning:

- 1. Start with a seed, e.g. (Mozart, 1756)
- 2. Download Web documents using a search engine
- 3. Retain sentences that contain both question and answer terms
- 4. Construct a suffix tree for extracting the longest matching substring that spans <Question> and <Answer>
- 5. Calculate precision of patterns
 Precision = # of correct patterns with correct answer / # of total patterns

Capturing variability with patterns

 Pattern based QA is more effective when supported by variable typing obtained using NLP techniques and resources.

When was <A> born?

<A:PERSON> (<ANSWER:DATE> -

<A :PERSON > was born in <ANSWER :DATE >

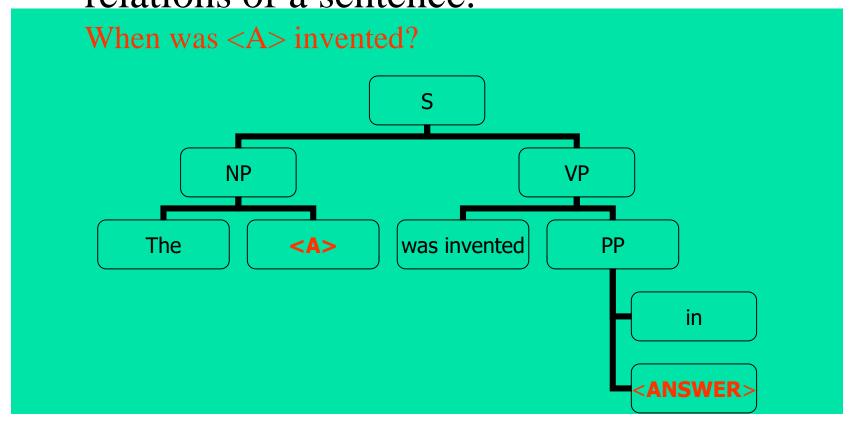
 Surface patterns can not deal with word reordering and apposition phrases:

Galileo, the famous astronomer, was born in ...

 The fact that most of the QA systems use syntactic parsing demonstrates that the successful solution of the answer extraction problem goes beyond the surface form analysis

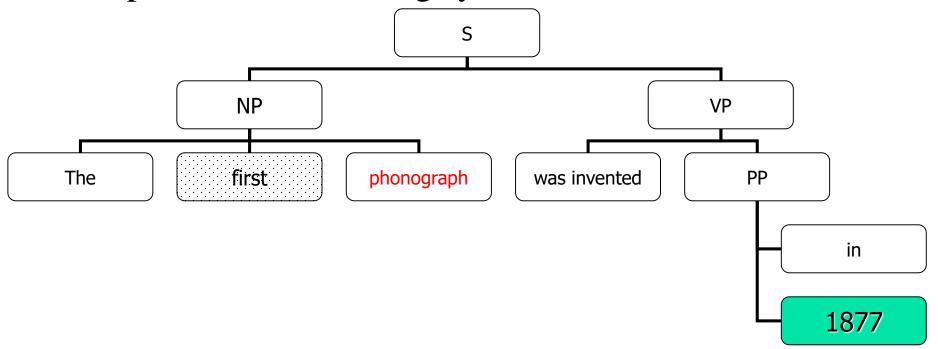
Syntactic answer patterns (1)

Answer patterns that capture the syntactic relations of a sentence.



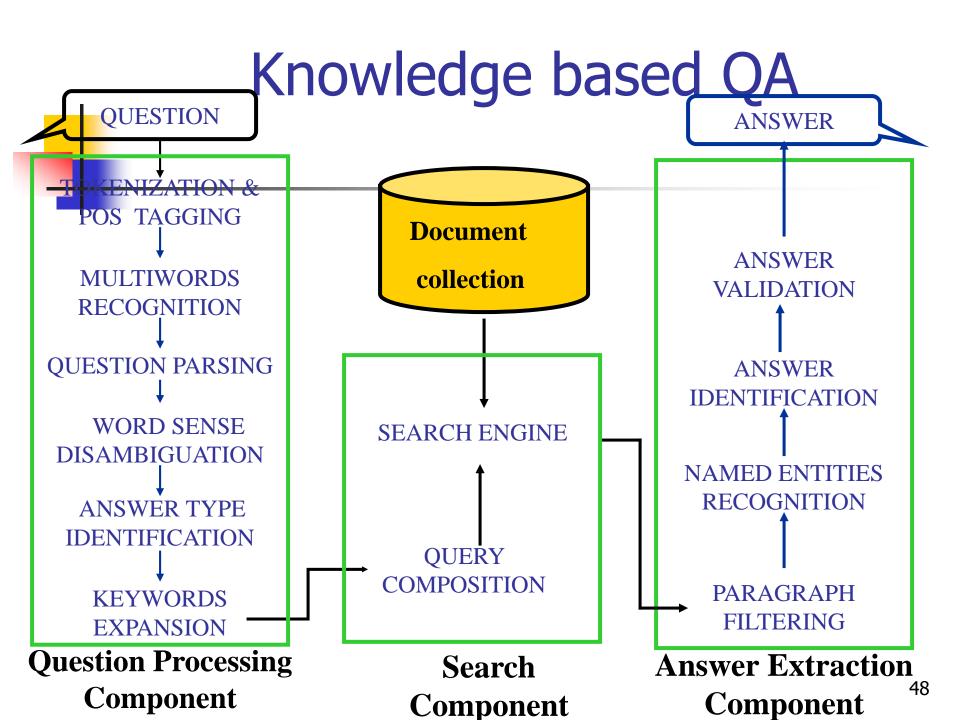
Syntactic answer patterns (2)

The matching phase turns out to be a problem of partial match among syntactic trees.



III. System Architecture

- Knowledge Based approach
 - Question Processing
 - Search component
 - Answer Extraction





Question Analysis (1)

Input: NLP question

Output:

- query for the search engine (i.e. a boolean composition of weighted keywords)
- Answer type
- Additional constraints: question focus, syntactic or semantic relations that should hold for a candidate answer entity and other entities



Question Analysis (2)

Steps:

- Tokenization
- POS-tagging
- 3. Multi-words recognition
- Parsing
- 5. Answer type and focus identification
- Keyword extraction
- 7. Word Sense Disambiguation
- Expansions

Tokenization and POS-tagging

NL-QUESTION: Who was the inventor of the electric light?

Who	Who	CCHI	[0,0]
was	be	VIY	[1,1]
the	det	RS	[2,2]
inventor	inventor	SS	[3,3]
of	of	ES	[4,4]
the	det	RS	[5,5]
electric	electric	AS	[6,6]
light	light	SS	[7,7]
?	?	XPS	[8,8]

Multi-Words recognition

NL-QUESTION:

Who was the inventor of the electric light?

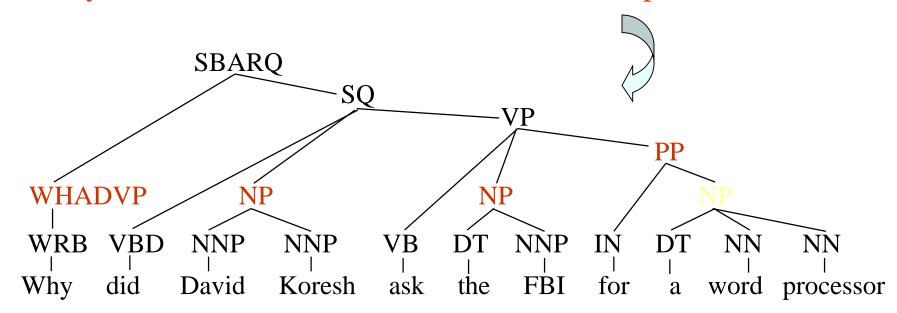
Who	Who	CCHI	[0,0]
was	be	VIY	[1,1]
the	det	RS	[2,2]
inventor	inventor	SS	[3,3]
of	of	ES	[4,4]
the	det	RS	[5,5]
electric_li	[6,7]		
?	?	XPS	[8,8]



Syntactic Parsing

- Identify syntactic structure of a sentence
 - noun phrases (NP), verb phrases
 (VP), prepositional phrases (PP) etc.

Why did David Koresh ask the FBI for a word processor?





Answer Type and Focus

- Focus is the word that expresses the relevant entity in the question
 - Used to select a set of relevant documents
 - **ES**: Where was **Mozart** born?
- Answer Type is the category of the entity to be searched as answer
 - PERSON, MEASURE, TIME PERIOD, DATE, ORGANIZATION, DEFINITION
 - ES: Where was **Mozart** born?
 - LOCATION

Answer Type and Focus

What famous communist leader died in Mexico City?

RULENAME WHAT-WHO

TEST: ["what" [¬ NOUN]* [NOUN:person-p]₁ +]

OUTPUT: ["PERSON" J]

Answer type: PERSON

Focus: leader

This rule matches any question starting with *what*, whose first noun, if any, is a person (i.e. satisfies the *person-p* predicate)

Keywords Extraction

NL-QUESTION:

Who was the inventor of the electric light?

Who	Who	CCHI	[0,0]
was	be	VIY	[1,1]
the	det	RS	[2,2]
inventor	inventor	SS	[3,3]
of	of	ES	[4,4]
the	det	RS	[5,5]
electric_li	[6,7]		
?	?	XPS	[8,8]

Word Sense Disambiguation

What is the brightest star visible from Earth?"

STAR star#1: celestial body ASTRONOMY

star#2: an actor who play ... ART

BRIGHT bright #1: bright brilliant shining PHYSICS

bright #2: popular glorious GENERIC

bright #3: promising auspicious GENERIC

VISIBLE visible#1: conspicuous obvious PHYSICS

visible#2: visible seeable **ASTRONOMY**

EARTH earth#1: Earth world globe **ASTRONOMY**

earth #2: estate land landed estate acres ECONOMY

earth #3: clay GEOLOGY

earth #4: dry_land earth solid_ground GEOGRAPHY

earth #5: land ground soil GEOGRAPHY

earth #6: earth ground GEOLOGY

Keyword Composition

- Keywords and expansions are composed in a boolean expression with AND/OR operators
- Several possibilities:
 - AND composition
 - OR (inventor AND electric_light)
 OR (inventor AND incandescent_lamp)
 OR (discoverer AND electric_light)
 OR inventor OR electric_light))

Document Collection Pre-processing

- For real time QA applications off-line preprocessing of the text is necessary
 - Term indexing
 - POS-tagging
 - Named Entities Recognition



Candidate Answer Document Selection

- Passage Selection: Individuate relevant, small, text portions
- Given a document and a list of keywords:
 - ◆ Paragraph length (e.g. 200 words)
 - ◆ Consider the percentage of keywords present in the passage
 - ◆ Consider if some keyword is obligatory (e.g. the focus of the question).

Candidate Answer Document Analysis

- Passage text tagging
- Named Entity Recognition

Who is the author of the "Star Spangled Banner"?

...<PERSON>Francis Scott Key </PERSON> wrote the "Star Spangled Banner" in <DATE>1814</DATE>

- Some systems:
 - passages parsing (Harabagiu, 2001)
 - logical form (Zajac, 2001)

Answer Extraction (1)

Who is the author of the "Star Spangled Banner"?

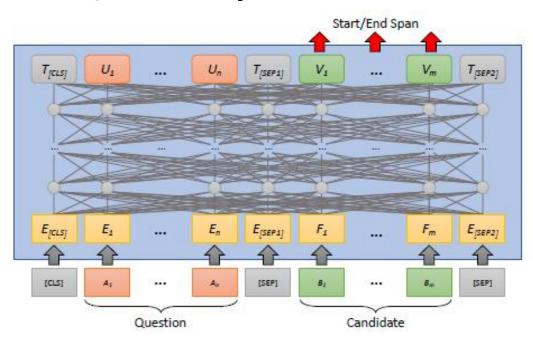
...<PERSON>Francis Scott Key </PERSON> wrote the "Star Spangled Banner" in <DATE>1814</DATE>

Answer Type = **PERSON**Candidate Answer = **Francis Scott Key**

Ranking candidate answers: keyword density in the passage, apply additional constraints (e.g. syntax, semantics), rank candidates using the Web

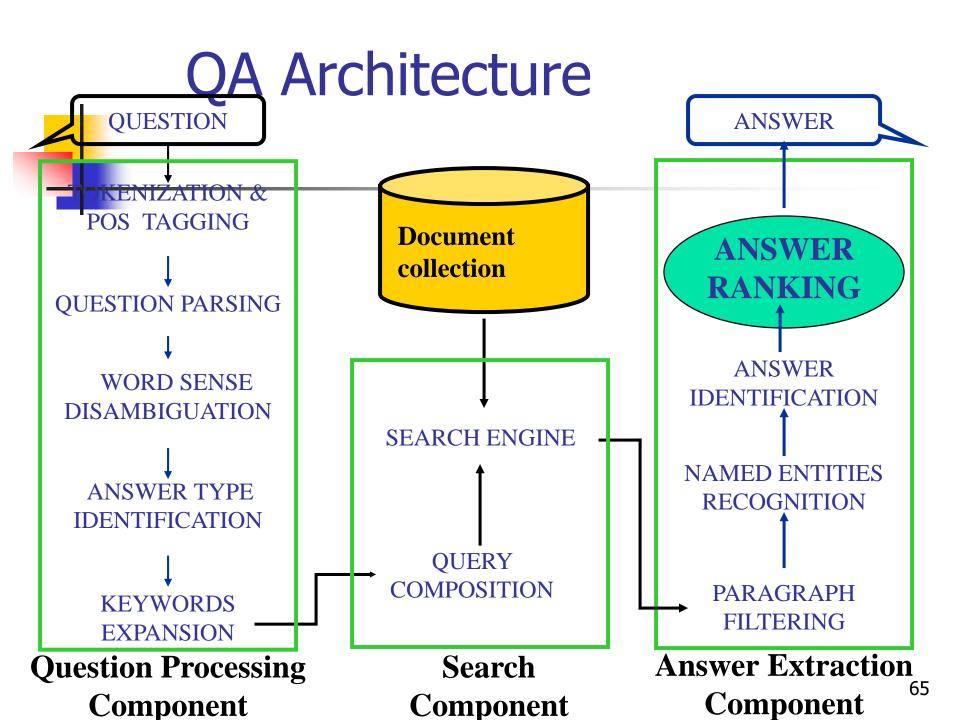
Answer Extraction (2)

- Use deep learning seq2seq models to extract answer phrases.
- Detect text slabs, as B, I, O classes (beginning, inside, outside).



IV. Answer Validation

- Automatic answer validation
- Approach:
 - web-based
 - use of patterns
 - combine statistics and linguistic information
- Discussion
- Conclusions



The problem: Answer Validation

Given a question **q** and a candidate answer **a**, decide if **a** is a correct answer for **q**

What is the capital of the USA?

Washington D.C.

San Francisco

Rome

The problem: Answer Validation

Given a question **q** and a candidate answer **a**, decide if **a** is a correct answer for **q**

What is the capital of the USA?

Washington D.C. correct

San Francisco wrong

Rome wrong

Requirements for Automatic AV

- Accuracy: it has to compare well with respect to human judgments
- Efficiency: large scale (Web), real time scenarios
- **Simplicity**: avoid the complexity of QA systems

Approach

Web-based

take advantage of Web redundancy

Pattern-based

 the Web is mined using patterns (i.e. validation patterns) extracted from the question and the candidate answer

Quantitative (as opposed to content-based)

 check if the question and the answer tend to appear together in the Web considering the number of documents returned (i.e. documents are not downloaded)

Web Redundancy

What is the capital of the USA?

Washington

Capital Region USA: Fly-Drive Holidays in and Around Washington D.C.

the Insider's Guide to the Capital Area Music Scene (Washington D.C., USA).

The Capital Tangueros (Washington DC Area, USA)

I live in the Nations's Capital, Washington Metropolitan Area (USA)

In 1790 Capital (also USA's capital): Washington D.C. Area: 179 square km

Validation Pattern

Capital Region USA: Fly-Drive Holidays in and Around Washington D.C.

the Insider's Guide to the Capital Area Music Scene (Washington D.C., USA).

The Capital Tangueros (Washington DC Area, USA)

I live in the Nations's Capital, Washington Metropolitan Area (USA)

In 1790 Capital (also USA's capital): Washington D.C. Area: 179 square km

[Capital NEAR USA NEAR Washington]

Related Work

Pattern-based QA

- Brill, 2001 TREC-10
- Subboting, 2001 TREC-10
- Ravichandran and Hovy, ACL-02

Use of the Web for QA

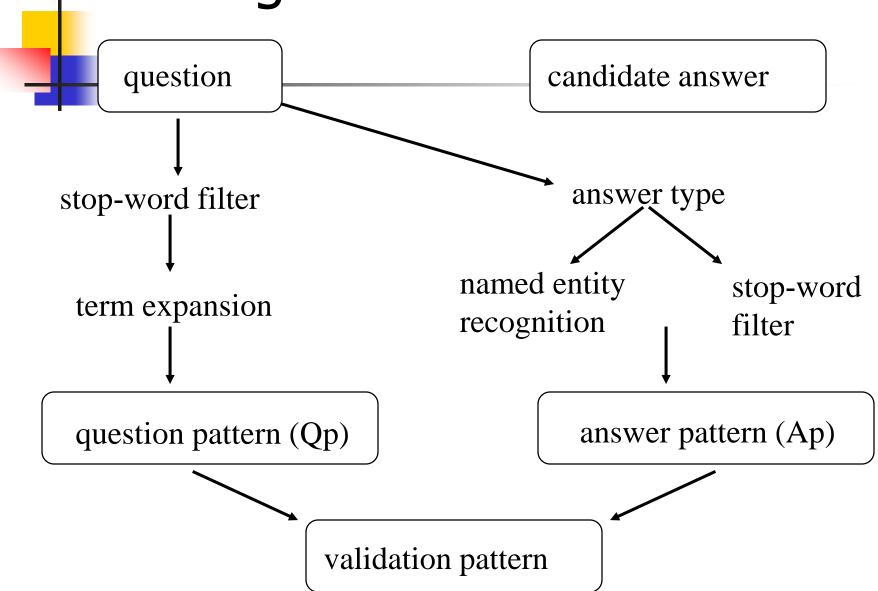
- Clarke et al. 2001 TREC-10
- Radev, et al. 2001 CIKM

Statistical approach on the Web

PMI-IR: Turney, 2001 and ACL-02

Architecture candidate answer question validation pattern filtering answer validity score #doc #doc < k< t wrong answer correct answer

Extracting Validation Patterns



Answer Validity Score

■ PMI-IR algorithm (Turney, 2001)

PMI
$$(Qp, Ap) = \frac{P(Qp, Ap)}{P(Qp) * P(Ap)}$$

■ The result is interpreted as evidence that the validation pattern is consistent, which imply answer accuracy

Answer Validity Score

$$PMI(Qp, Ap) = \frac{hits(Qp NEAR Ap)}{hits(Qp) * hits(Ap)}$$

■ Three searches are submitted to the Web:

$$hits(Qp)$$
 $hits(Ap)$
 $hits(Qp NEAR Ap)$



A1= The Stanislaus County district attorney's

A2 = In Modesto, San Francisco, and

What county is Modesto, California in?

Stop-word filter

Answer type: Location

Qp = [county NEAR Modesto NEAR California]

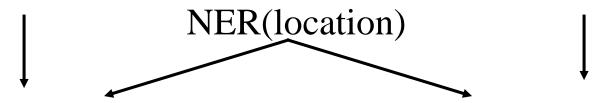
$$P(Qp) = P(county, Modesto, California) = \frac{909}{3*10^8}$$

Example (cont.)

The Stanislaus County

district attorney's

In Modesto, San Francisco, and



$$A1p = [Stanislaus]$$

$$P(Stanislaus) = \frac{73641}{3*10^8}$$

$$A2p = [San Francisco]$$

$$P(San\ Francisco) = \frac{4072519}{3*10^8}$$

Example (cont.)

The **Stanislaus** County

district attorney's

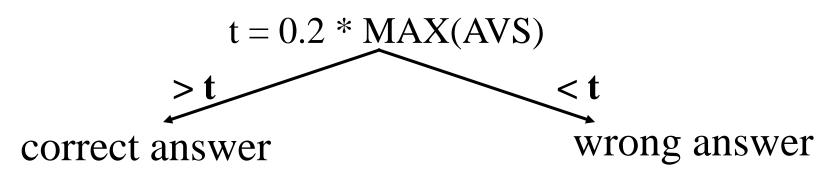
In Modesto, San Francisco, and

$$P(Qp, A1p) = \frac{552}{3*10^8}$$

$$P(Qp, A2p) = \frac{11}{3*10^8}$$

$$PMI(Qp, A1p) = 2473$$

$$PMI(Qp, A2p) = 0.89$$



Experiments

Data set:

- 492 TREC-2001 questions
- 2726 answers: 3 correct answers and 3 wrong answers for each question, randomly selected from TREC-10 participants human-judged corpus
- Search engine: Altavista
 - used to allow the NEAR operator

Experiment: Answers

916: What river in the US is known as the Big Muddy?

☐ The Mississippi
☐ Known as Big Muddy, the Mississippi is the longest
☐ as Big Muddy, the Mississippi is the longest
☐ messed with. Known as Big Muddy, the Mississip
☐ Mississippi is the longest river in the US
☐ the Mississippi is the longest river(Mississippi)
☐ has brought the Mississippi to its lowest
☐ ipes.In Life on the Mississippi,Mark Twain wrote t
☐ Southeast;Mississippi;Mark Twain; officials began
☐ Known; Mississippi; US; Minnesota; Gulf Mexico
☐ Mud Island,;Mississippi;"The;history,;Memphis



Baseline

- Consider the documents provided by NIST to TREC-10 participants (1000 documents for each question)
- If the candidate answer occurs (i.e. string) match) at least one time in the top 10 documents it is judged correct, otherwise it is considered wrong
- Baseline (~58% correct answers), validation with PMI (~78% correct answers)

Discussion (1)

- Definition questions are the more problematic
 - on the subset of 249 named-entities questions success rate is higher (i.e. 86.3)
- Relative threshold improve performance (+ 2%) over fixed threshold
- Non symmetric measures of co-occurrence work better for answer validation (+ 2%)
- Source of errors:
 - Answer type recognition
 - Named-entities recognition
 - TREC answer set (e.g. tokenization)

Discussion (2)

- Automatic answer validation is a key challenge for Web-based question/answering systems
- Requirements:
 - accuracy with respect to human judgments: 80% success rate is a good starting point
 - efficiency: documents are not downloaded
 - simplicity: based on patterns
- It is suitable for a generate&test component integrated in a QA system