Requirements Management

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Based on material from:

Kotonya & Sommerville, Z. Zhang, IBM and Telelogic, S. Somé 2008, and D. Amyot 2008-2009

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- A factor present in every successful project and absent in every unsuccessful project is sufficient attention to requirements.[1]

[1] Suzanne & James Robertson, "Requirements-Led Project Management", Addison-Wesley, 2004


THE PROJECT REQUIREMENTS ARE FORMING IN MY MIND
NOW THEY'RE CHANGING... CHANGING... CHANGING... CHANGING... OKAY. NO, WAIT... CHANGING... CHANGING... DONE.
NATURALLY, I WON'T BE SHARING ANY OF THESE THOUGHTS WITH ENGINEERING.
I BUDGETED FOR SOME GOONS TO BEAT IT OUT OF YOU.
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Introduction to Requirements Management

Why Do Requirements Change?

- Change in software development: as inevitable as difficult to control!
  - Better understanding: new requirements become apparent
  - Everything else is changing…
    - Business
    - Context
    - Technologies
    - Markets
    - …
- Possible responses to change
  - Add, modify, or remove requirements

Some Problems Due to Changing Requirements

- Requirements changing towards the end of development without any impact assessment
- Unmatched/outdated requirements specifications causing confusion and unnecessary rework
- Time spent coding, writing test cases or documentation for requirements that no longer exist

Requirements Management

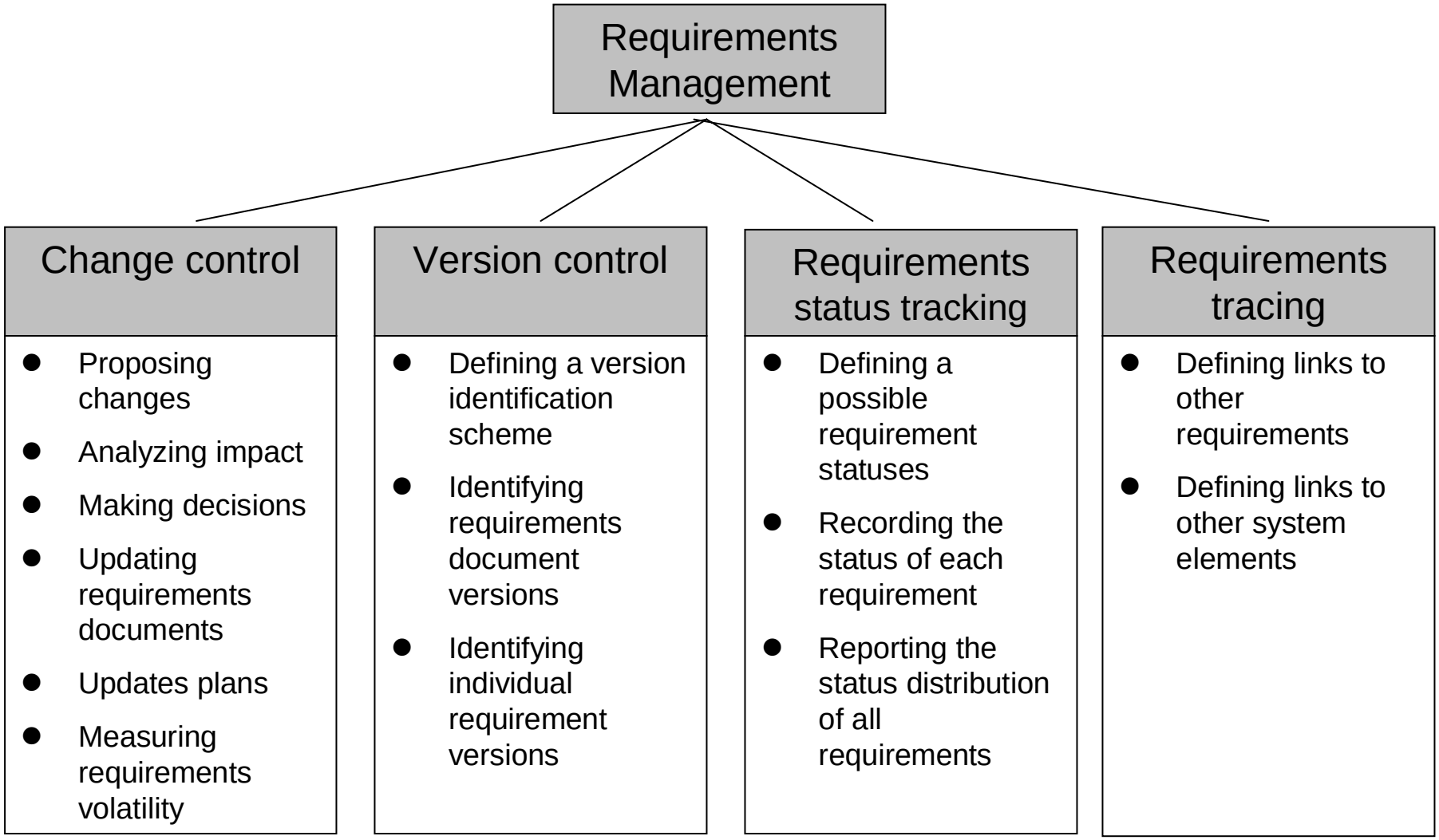
- A systematic approach to eliciting, organizing, and documenting the requirement of the system, and a process that establishes and maintains agreement between the customer and the project team on the changing requirements of the system.[1]

[1] Leffingwell & Widrig 1999, p.16

Requirements Management Activities (1)

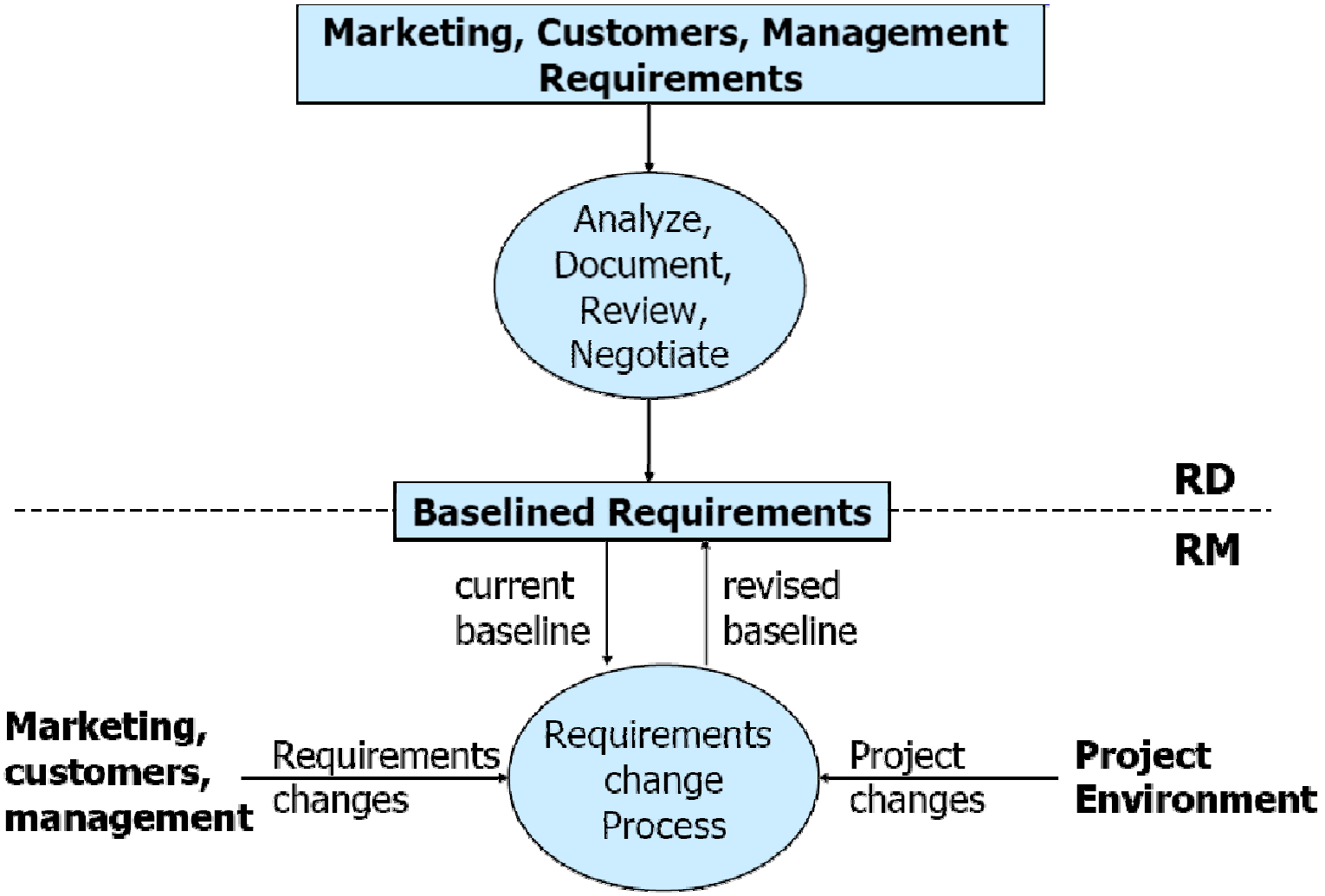
- Requirements management includes all activities intended to maintain the integrity and accuracy of expected requirements
  - Manage changes to agreed requirements
  - Manage changes to baseline (increments)
  - Keep project plans synchronized with requirements
  - Control versions of individual requirements and versions of requirements documents
  - Manage relationships between requirements
  - Managing the dependencies between the requirements document and other documents produced in the systems engineering process
  - Track requirements status

Requirements Management Activities (2)



Source: Wiegers, 1999

Requirements Development (RD) and Management (RM)



Source: Wiegers, 1999

From Management to Tools

- Changes lead to a need for management
- There is no management without:
  - Traceability
  - Baselines enabling comparisons
- From a practical point of view, there is no traceability or management without appropriate tools

In theory, practice and theory are similar…
But in practice they are different ☺

Requirements Change Factors (1)

- Requirements errors, conflicts, and inconsistencies
  - May be detected at any phase (when requirements are analyzed, specified, validated, or implemented)
- Evolving customer/user knowledge of the system
  - When the requirements are developed, customers/users simultaneously develop a better understanding of what they really need
- Technical, schedule, or cost problems
  - Difficult to plan and know everything in advance
  - We may have to revisit the list of requirements and adapt it to the current situation

Requirements Change Factors (2)

- Changing customer priorities, new needs
  - May be caused by a change in the system environment (technological, business, political...), i.e., the context
  - Business and strategic goals may change
  - May be caused by the arrival of a new competitor
  - Laws and regulations may change
  - Collaborating systems may change
  - May also be caused by technology changes in the enterprise (migration to a new operating system, DBMS…)
  - May be caused by organizational changes (organizational structure, business processes, employees…)

Requirements Volatility

- Requirements continuously change
  - While the requirements are being elicited, analyzed, specified, and validated and after the system has gone into service
- Some requirements are usually more subject to change than others
  - Stable requirements are concerned with the essence of a system and its application domain
    - Derived from the client's principal business activities or the domain model
    - They change more slowly than volatile requirements
    - E.g., a hospital will always have doctors, nurses, patients…
  - Volatile requirements are specific to the instantiation of the system in a particular environment for a particular customer at a particular time
    - E.g., in a hospital, we can think of requirements related to the policies of the government health system

Types of Volatile Requirements

- Mutable requirements
  - These are requirements which change because of changes to the environment in which the system is operating
- Emergent requirements
  - These are requirements which cannot be completely defined when the system is specified but which emerge as the system is designed and implemented
- Consequential requirements
  - These are requirements which are based on assumptions about how the system will be used
  - Once the system is in place, some of these assumptions will be wrong
- Compatibility requirements
  - These are requirements which depend on other equipment, technology, or processes

Expectations of Requirements Management (1)

- Identification of individual requirements
- Traceability from highest level requirements to implementation
  - Established via links through a requirements database
  - Links between requirements and design models, tests, code…
  - Coverage and consistency analysis
  - What are the traceability policies? What types of links? From where? To where?
- Impact assessments of proposed changes
  - Analysis tools let you see which other requirements (and other linked artifacts) will be affected by a change

Expectations of Requirements Management (2)

- Controlled access to current project information
  - A shared database ensures that all users are working with current data (consistency, parallel access)
  - A central repository allows all users to see the information that they need to see (visibility)
- Change control
  - Change proposal system implements controlled process for managing change
  - How do we collect, document, and address changes?
- Deployment of required tool support
  - To help manage requirements change

Identification of Requirements

- It is essential for requirements management that every requirement has a unique identification
  - The most common approach is requirements numbering based on chapter/section in the requirements document
- There are several problems with this approach
  - Numbers cannot be unambiguously assigned until the document is complete
  - Assigning chapter/section numbers is an implicit classification of the requirements ➔ may mislead readers of the document into thinking that the most important relationships are with requirements in the same section

Requirements Identification Techniques

- Dynamic renumbering
  - Some word processing systems allow for automatic renumbering of paragraphs and the inclusion of cross references
  - As you reorganise your document and add new requirements, the system keeps track of the cross references and automatically renumbers your requirements depending on its chapter, section, and position within the section
- Database record identification
  - When a requirement is identified, it is entered in a requirements database and a database record identifier is assigned which is then used for all subsequent references to the requirement
- Symbolic identification
  - Requirements can be identified by giving them a symbolic name which is associated with the requirement itself (e.g., SEC1, SEC2, SEC3… may be used for requirements which relate to system security)

BTW, Requirements Have Attributes!

- Apart from an identifier, requirements should have attributes that establish context and background, and go beyond the requirement description
- For filtering, analysis, metrics…
  - Creation date, Last update, Author, Stakeholders (Owners / Source)
  - Version number
  - Status, Priority, Importance, Stability
  - Rationale, Comments
  - Acceptance criteria
  - Subsystem / Product release number
  - …
- The more complex the project, the richer the attributes…
- Many attributes are predefined in RM tools, others are defined by requirements engineers as required by the project

Requirements Attributes

- Classes and attributes of a requirements management database

SYS_MODELS

Model: MODEL
Description: TEXT
Next: MODEL | NULL

REQ_LIST

Req: REQUIREMENT
Description: TEXT
Next: REQUIREMENT
| NULL

REQUIREMENT

Identifier: TEXT
Statement: TEXT | GRAPHIC
Date_entered: DATE
Date_changed:DATE
Sources: SOURCE_LIST
Rationale: REQ_RATIONALE
Status: STATUS
Dependents: REQ_LIST
Is_dependent_on: REQ_LIST
Model_links: SYS_MODELS
Comments: TEXT

SOURCE_LIST

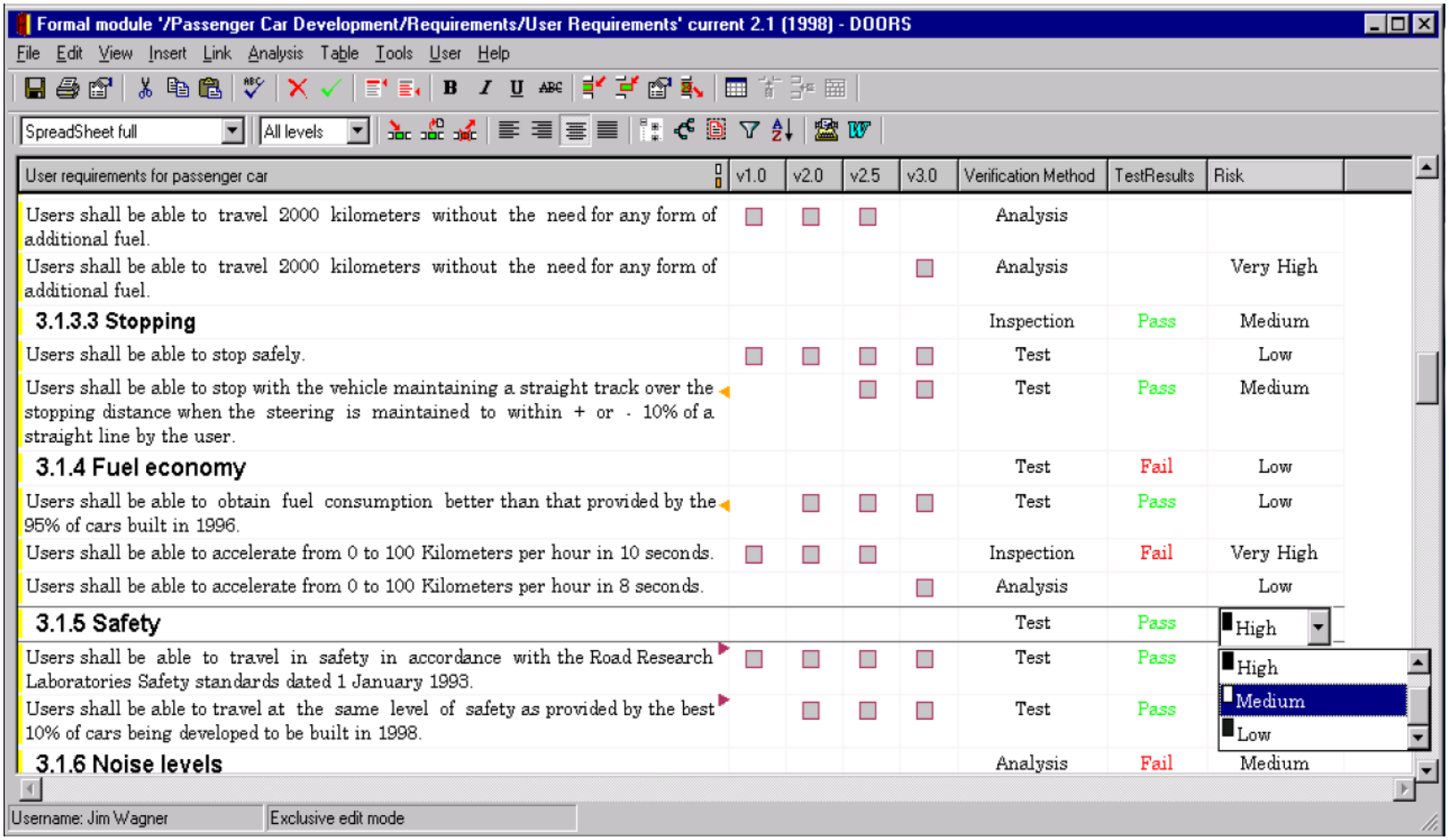
People: TEXT
Documents: TEXT
Reqs: REQ_LIST

REQ_RATIONALE

Rationale: TEXT
Diagrams: GRAPHIC
Photos: PICTURE

- Select only the necessary attributes!

DOORS – Objects and Attributes



Requirements Statuses

- Help manage the requirement lifecycle
  - Their number and nature depend on the process in place
- Example of a set of statuses:
  - Proposed: by some stakeholder
  - Approved: part of baseline, committed to implement
  - Rejected: after evaluation
  - Implemented: designed and implemented
  - Verified: Relevant tests have passed
  - Deleted: Removed from list
- RM includes amongst its tasks the tracking of the status of all requirements during the project

Version Control

- Another essential aspect of requirements management
  - Every version of a requirement needs to be uniquely identified
  - The last version of a requirement must be available to all team members
  - Changes need to be documented and clearly communicated
  - A version identifier must be updated with every change to the requirement
- Requirements documents should include
  - A revision history: changes, dates, by whom, why...
  - Standard markers for revisions (e.g., strikethrough or underlined text, coloring, line markers…)
- Version control tool may be used
  - To store and manage the revision history
  - To store justifications (to add, modify, delete, reject a requirement)

Traceability

Traceability?

- "Can I ask you some questions?"
- "By all means."
- "Okay. Well, for starters I'll have who, what, when and where and then wither, whence and wherefore for a follow-up, and then one bit side-order of why."

Source: Zaphod Beeblebrox & Zarniwoop, The Hitchhiker's Guide to the Galaxy

Traceability Quotes (1)

- Requirements traceability refers to the ability to describe and follow the life of a requirement, in both forwards and backwards direction (i.e., from its origins, through its development and specification, to its subsequent deployment and use, and through all periods of ongoing refinement and iteration in any of these phases)".[1]
- A software requirements specification is traceable if the origin of each of its requirements is clear and if it facilitates the referencing of each requirement in future development or enhancement documentation.[2]
- Traceability gives essential assistance in understanding the relationships that exist within and across software requirements, design, and implementation.[3]
- A link or relationship defined between entities.[4]

[1] Gotel & Finkelstein, 1994; [2] IEEE Standard 830-1998; [3] Palmer, 2000; [4] Watkins and Neal, 1994

Traceability Quotes (2)

- Traceability is often mandated by contracts and standards.[1]
  - E.g., military and aerospace
- One cannot manage what cannot be traced.[2]
- Traceability information helps assess the impact of changes to requirements, connecting these requirements as well as requirements for other representations of the system.[3]
- Traceability is a property of a system description technique that allows changes in one of the three system descriptions – requirements, specifications, implementation – to be traced to the corresponding portions of the other descriptions. The correspondence should be maintained through the lifetime of the system.[4]

[1-2] Watkins and Neal, 1994; [3] Kotonya and Sommerville, 1998; [4] Greenspan, McGowan, 1978

Importance of Traceability (1)

- Requirements cannot be managed effectively without requirements traceability
  - A requirement is traceable if you can discover who suggested the requirement, why the requirement exists, what requirements are related to it, and how that requirement relates to other information such as systems designs, implementations and user documentation

Importance of Traceability (2)

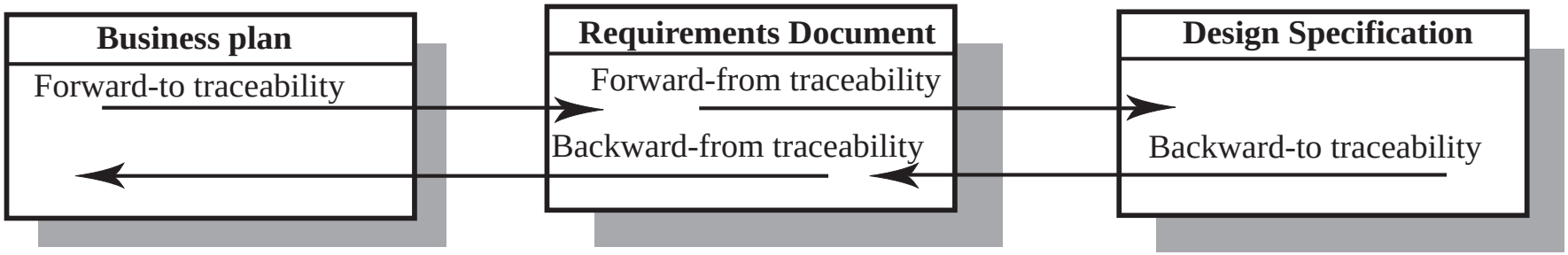
- Benefits of traceability
  - Prevents losing knowledge
  - Supports the verification process (certification, localization of defects)
  - Impact analysis
  - Change control
  - Process monitoring (e.g., missing links indicate completion level)
  - Improved software quality (make changes correctly and completely)
  - Reengineering (define traceability links is a way to record reverse engineering knowledge)
  - Reuse (by identifying what goes with a requirement: design, code…)
  - Risk reduction (e.g., if a team member with key knowledge leaves)

Traceability Difficulties

- Various stakeholders require different information
- Huge amount of requirements traceability information must be tracked and maintained
- Manual creation of links is **very** demanding
  - Likely the most annoying problem
- Specialized tools must be used
- Integrating heterogeneous models/information from/to different sources (requirements, design, tests, code, documentation, rationales…) is not trivial
- Requires organizational commitment (with an understanding of the potential benefits)

Backward and Forward Traceability (1)

- Backward traceability
  - To previous stages of development
  - Depends upon each element explicitly referencing its source in earlier documents
- Forward traceability
  - To all documents spawned by a document
  - Depends upon each element in the document having a unique name or reference number



Source of figure: Kotonya and Sommerville

Backward and Forward Traceability (2)

- Top to bottom from requirements' point of view
  - Forward-to traceability
    - Links other documents (which may have preceded the requirements document) to relevant requirements
    - Help validation
    - Help evaluate which requirements are affected by changes to users' needs
  - Forward-from traceability
    - Links requirements to the design and implementation components
    - Help assure that all requirements have been satisfied

Backward and Forward Traceability (3)

- Bottom to top from requirements' point of view
  - Backward-to traceability
    - Links design and implementation components back to requirements
    - Help determine why each item is designed/implemented
  - Backward-from traceability
    - Links requirements to their sources in other documents or people
    - Help validation
    - Help evaluate how changes to requirements impact stakeholders needs

Types of Traceability (1)

- Requirements – source traceability
  - Links requirements with a person or document
- Requirements – rationale traceability
- Requirements – requirements traceability
  - Links requirements with other requirements which are, in some way, dependent on them
- Requirements – architecture traceability
  - Links requirements with the subsystems where these requirements are implemented (particularly important where subsystems are being developed by different subcontractors)
- Requirements – design traceability
  - Links requirements with specific hardware or software components in the system which are used to implement the requirement

Types of Traceability (2)

- Requirements – interface traceability
  - Links requirements with the interfaces of external systems which are used in the provision of the requirements
- Requirements – feature traceability
- Requirements – tests traceability
  - Links requirements with test cases verifying them (used to verify that the requirement is implemented)
- Requirements – code traceability
  - Generally not directly established, but can be inferred

Representation – Traceability Table

- Show the relationships between requirements or between requirements and other artifacts
- Table can be set up to show links between several different elements
- Backward and forward traceability
- Difficult to capture different types of links

User Requirement	Functional Requirement	Design Element	Code Module	Test Case
UC-28	catalog.query.sort	Class Catalog	catalog.sort()	search.7 search.8
UC-29	catalog.query.import	Class Catalog	catalog.import(), cat catalog.validate()	search.12 search.13 search.14

Representation – Traceability Matrix

- Define links between pairs of elements
  - E.g., requirements to requirement, use case to requirement, requirement to test case…
- Can be used to defined relationships between pairs
  - E.g., specifies/is specified by, depends on, is parent of, constrains…
- More amenable to automation than traceability table

Depends-on

	R1	R2	R3	R4	R5	R6
R1			*	*		
R2					*	*
R3				*	*	
R4		*				
R5						*
R6						

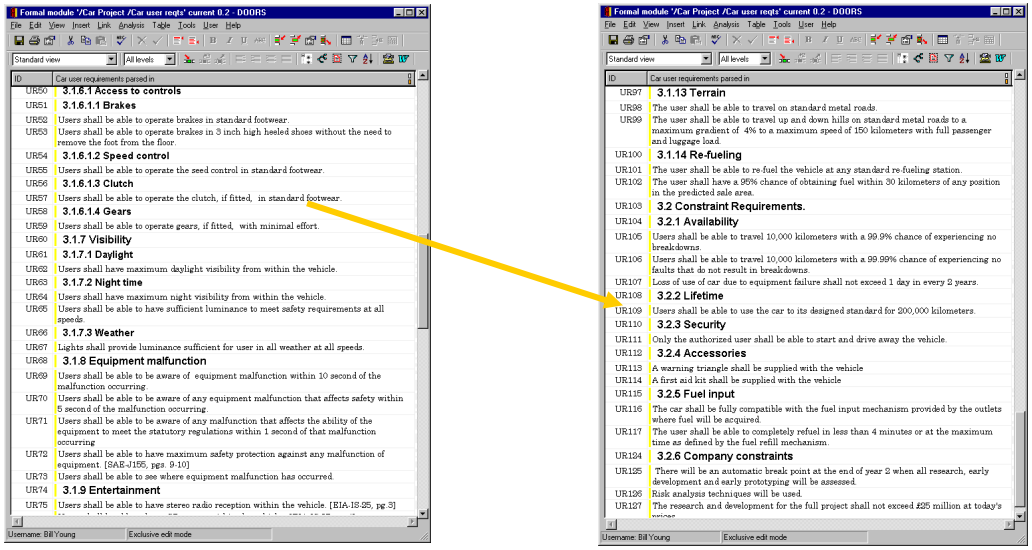
Representation – Traceability List

- Traceability matrices become more of a problem when there are hundreds or thousands of requirements as the matrices become large and are sparsely populated
- A simplified form of a traceability matrix may be used where, along with each requirement description, one or more lists of the identifiers of related requirements are maintained

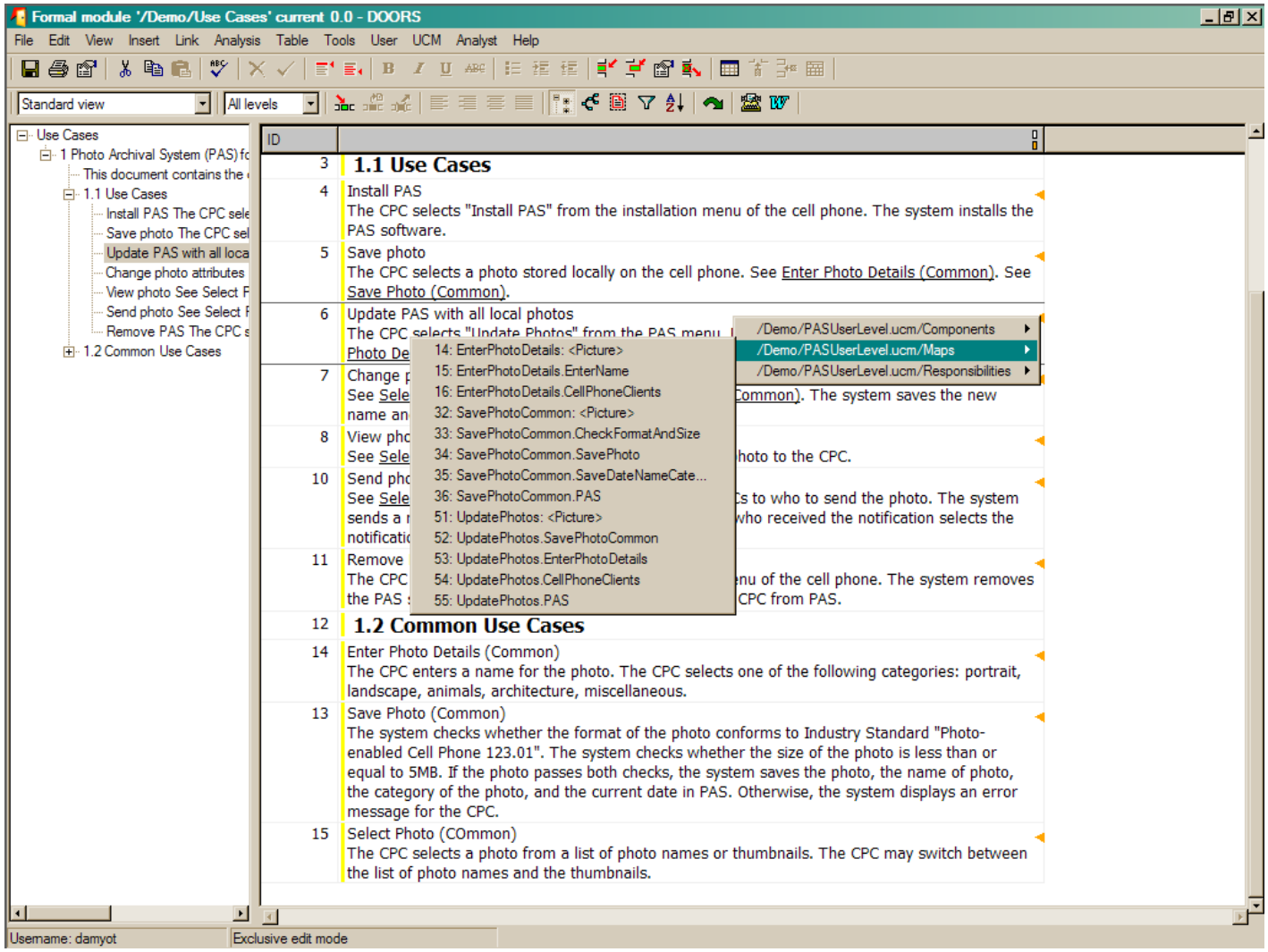
Requirement	Depends-on
R1	R3, R4
R2	R5, R6
R3	R4, R5
R4	R2
R5	R6

Example – DOORS Links

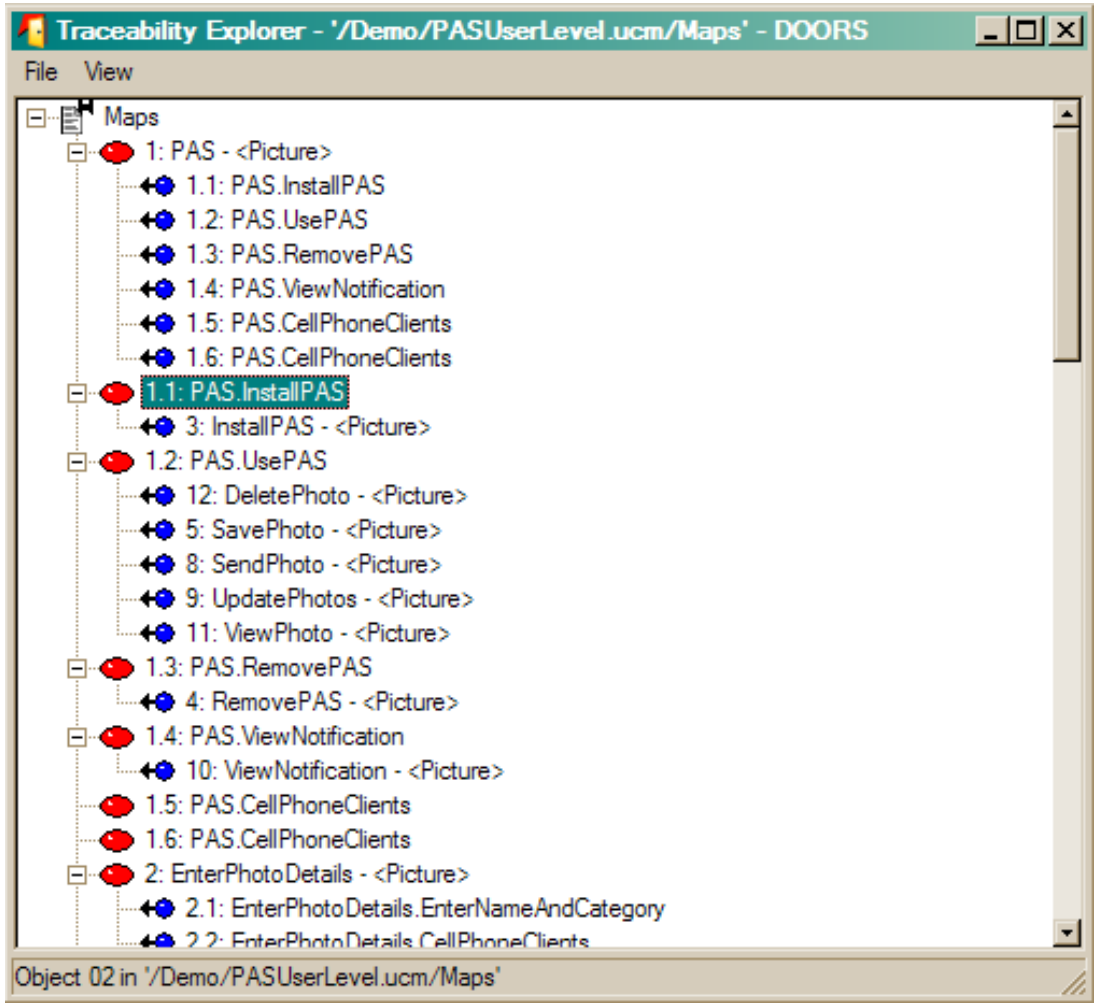
- A relationship between two objects in the DOORS database is established using a link
  - One source object and one destination object
- Links can be followed in either direction
- Possible to have many links between the same two objects
  - Links also have types and attributes!



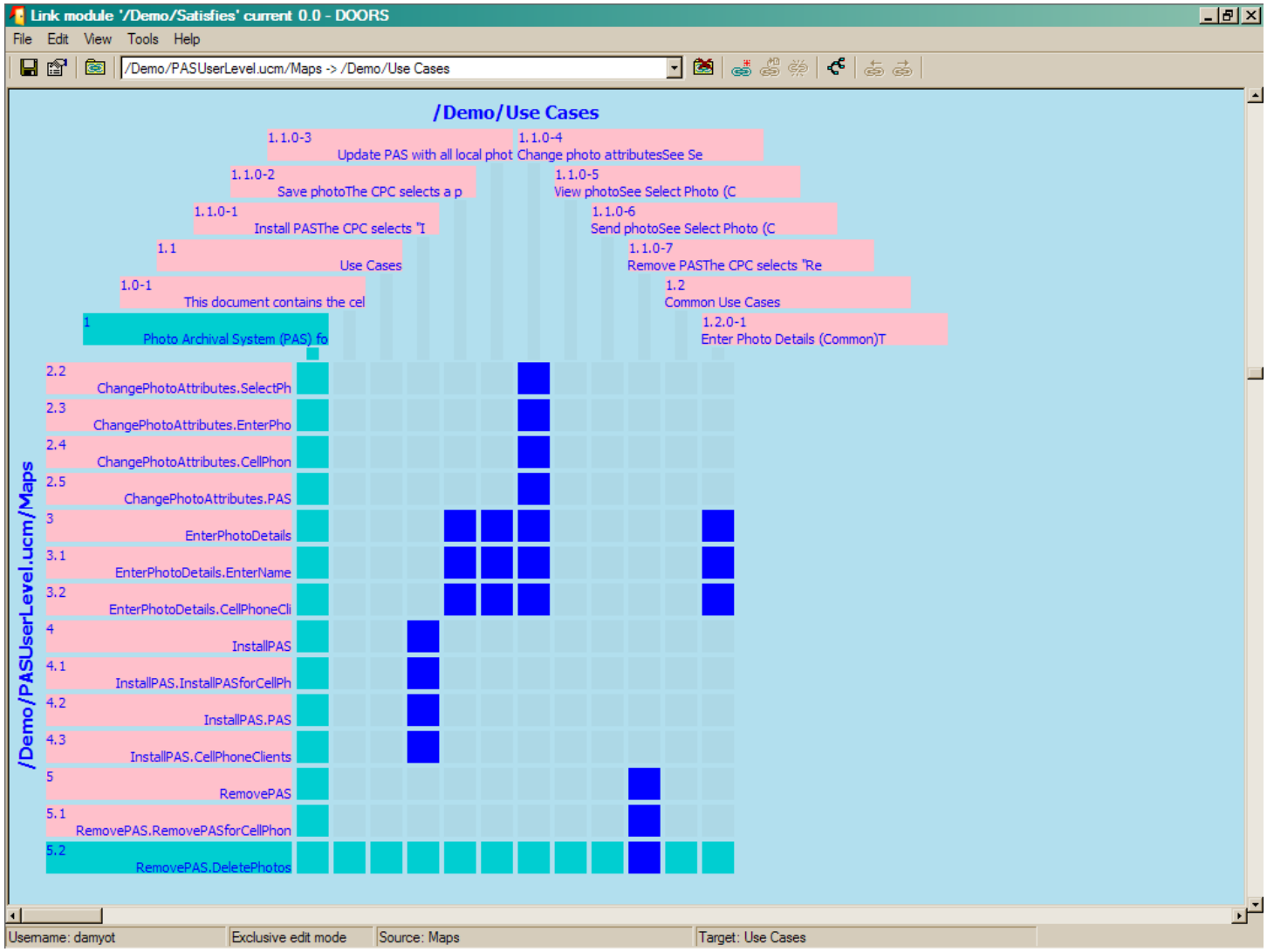
DOORS – Creating and Accessing Links



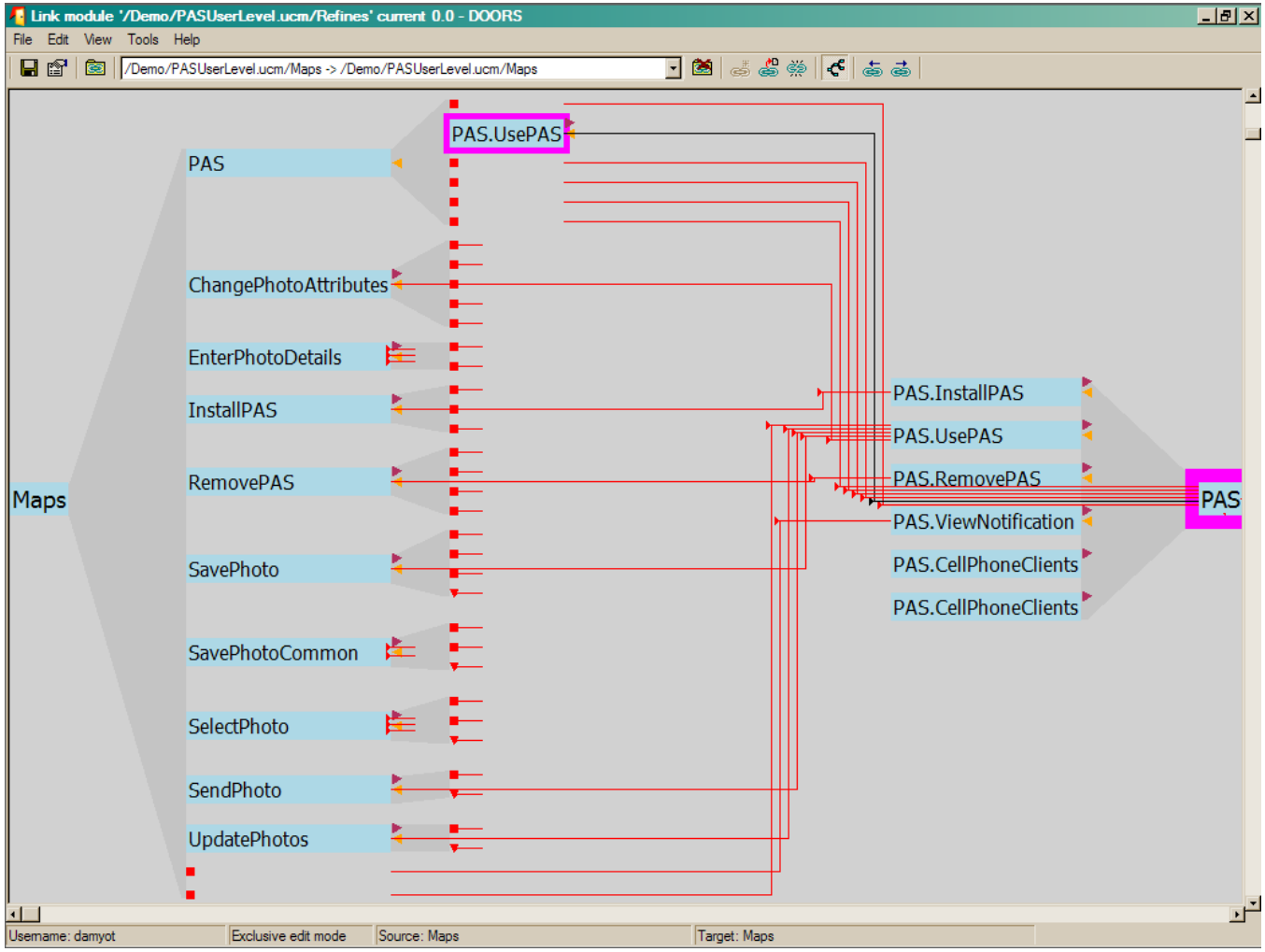
DOORS – Exploring Traceability Links



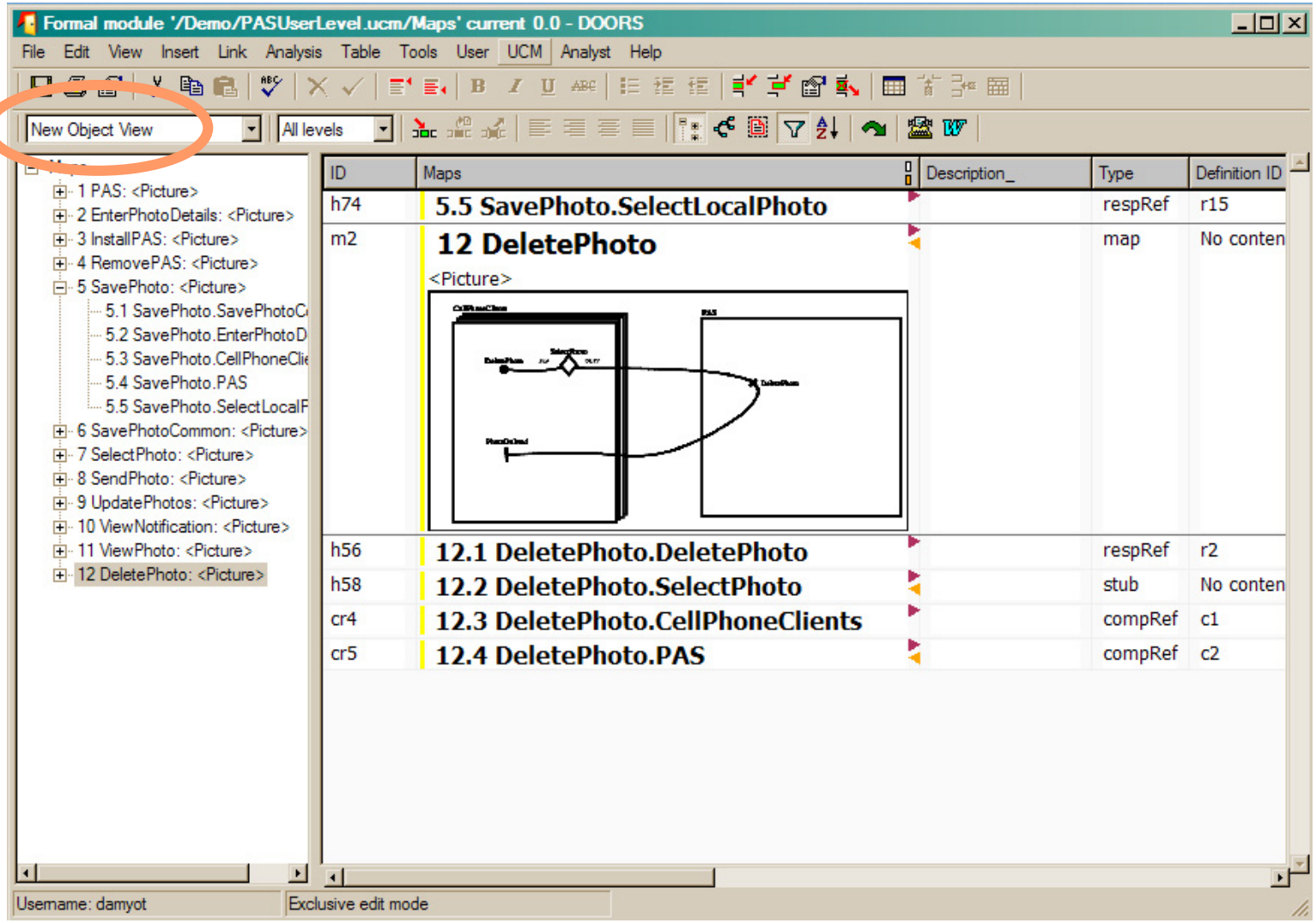
DOORS – Link Matrix View



DOORS – Hierarchical Link View

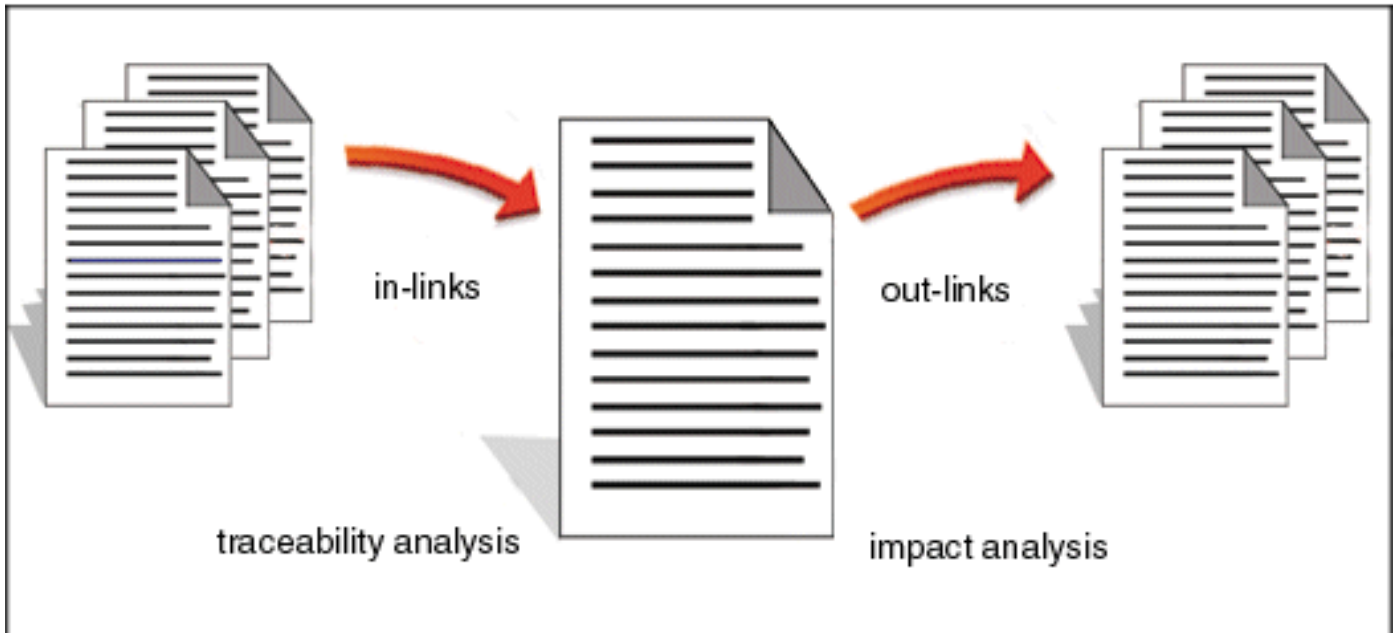


DOORS – Filtering View (Query on Attributes)



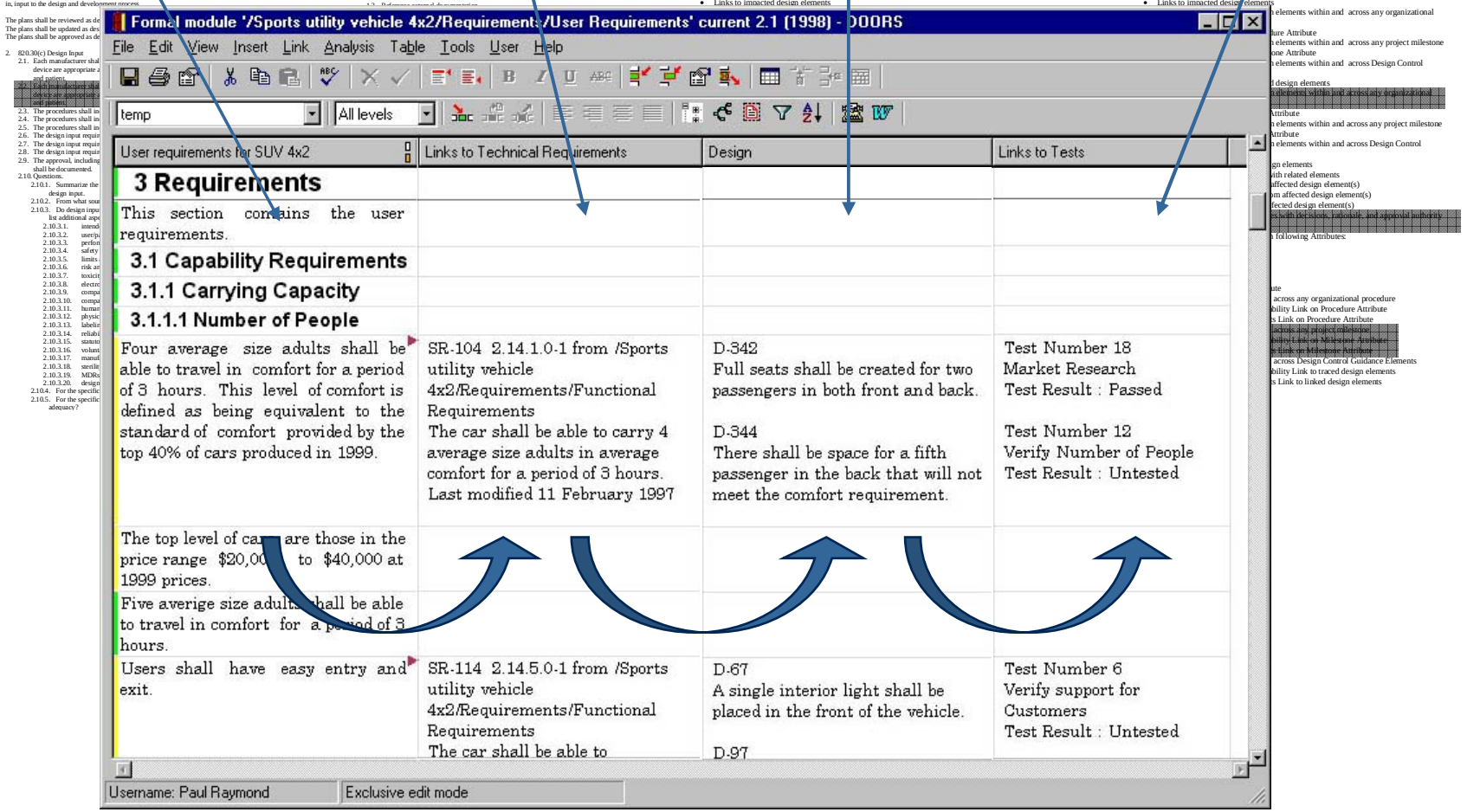
DOORS – Types of Analysis

- Impact Analysis
  - Analyze out-links (which objects in other modules are affected when this module is changed)
- Traceability Analysis
  - Analyze in-links (changes in these objects will affect this module)
- May involve multiple levels of objects/documents



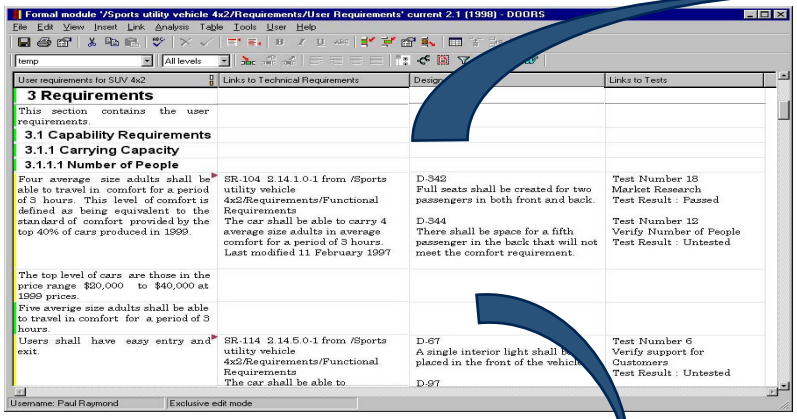
DOORS – Multi-Module Traceability

User Reqts Technical Reqts Design Test Cases

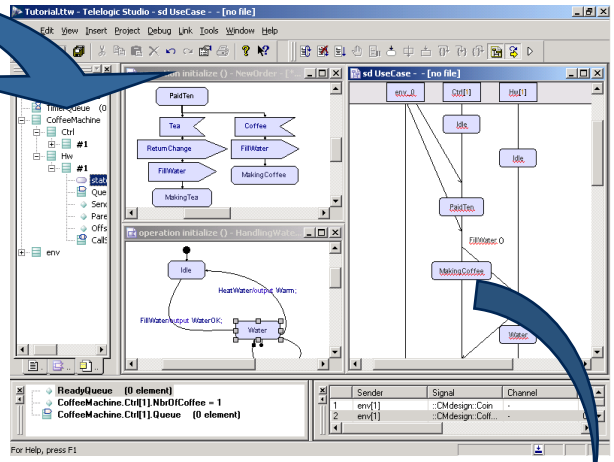


DOORS – Traceability and Software Artefacts

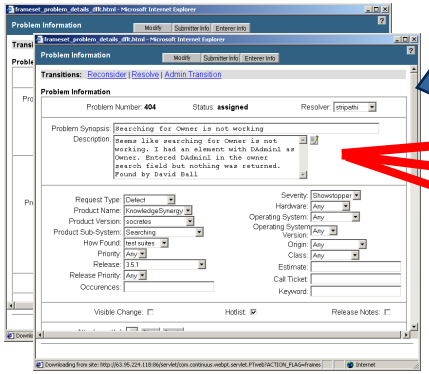
DOORS:
Requirements Management & Traceability



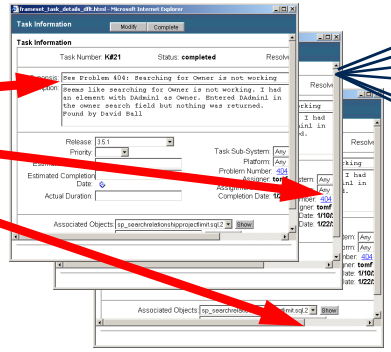
TAU/Architect & TAU/Developer:
System Modeling & Code Generation

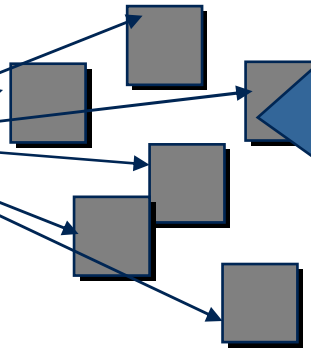


SYNERGY/Change:
Work Orders



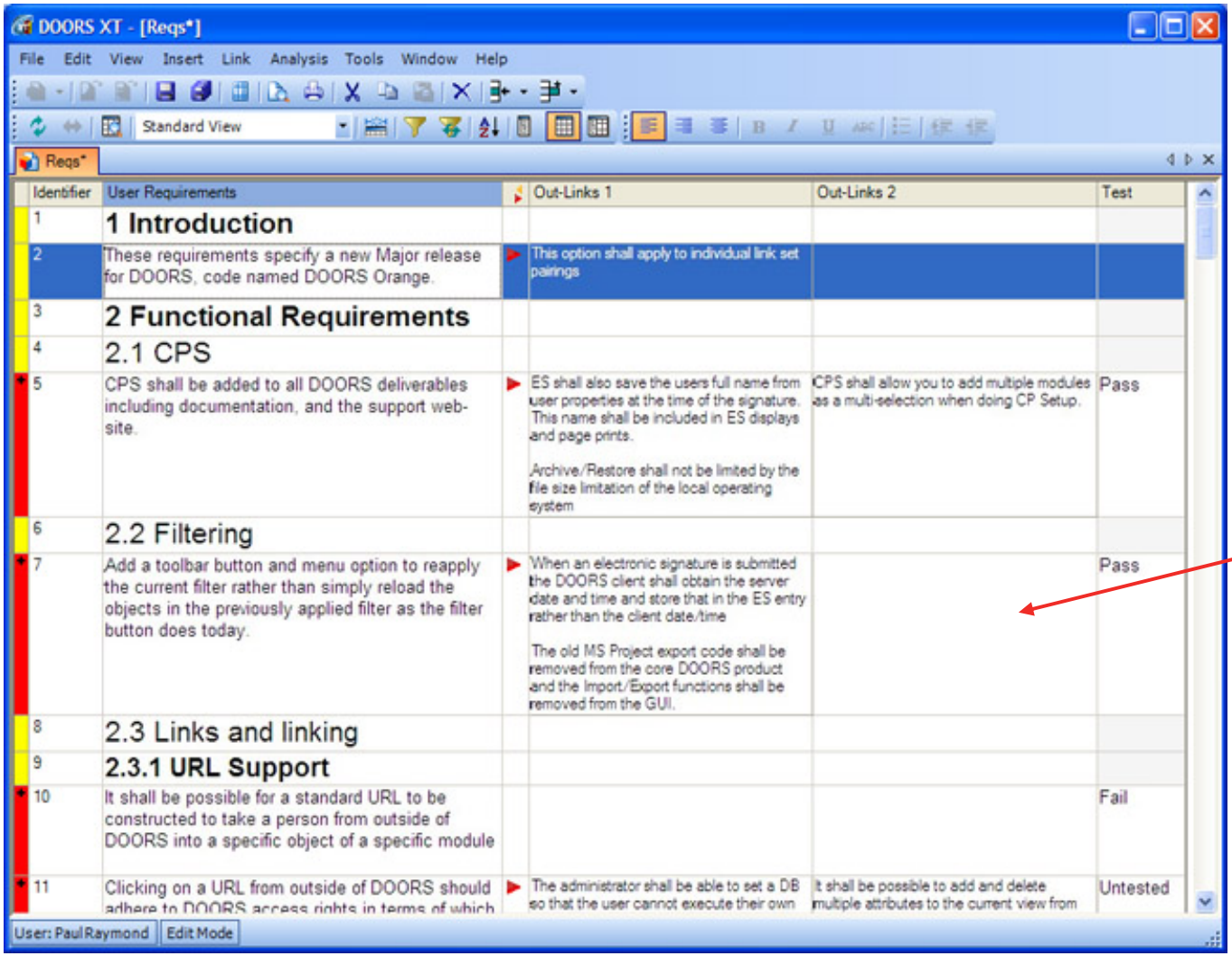
SYNERGY/CM:
Engineering Tasks





ActiveCM:
Controlled Code Modules

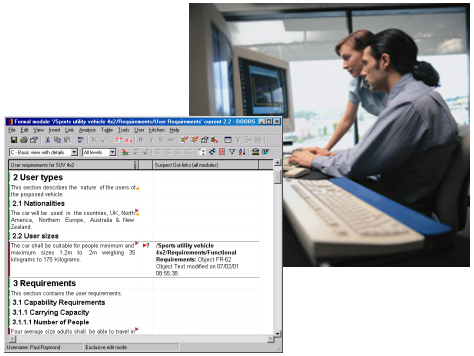
DOORS – Analysis with Wizard



Orphans indicate missing links

What are Suspect Links?

If documents are linked …



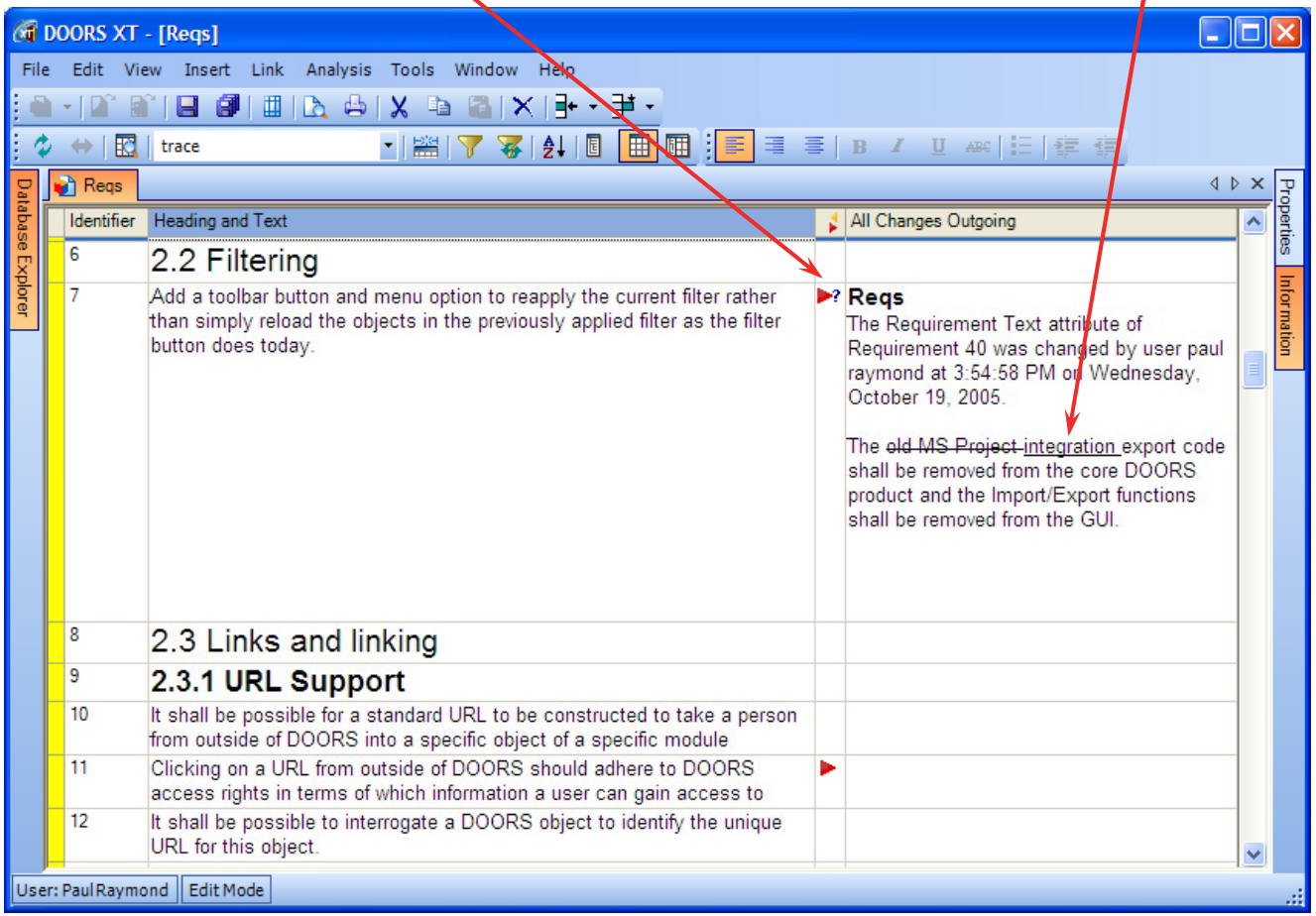
… a change by this user here…

… shows up as a warning flag to this user here.

- Proactively know when changes effect your requirements
- Suspect link indicates that element may have been affected by a change
- Help ensure ripple effects of changes are considered

Suspect Links

- Visible as indicators or with change notes (added/deleted)



Traceability Planning

- Planning traceability? Yes, just like any other project!
  - Who are the stakeholders?
  - What are the needs (analysis, reports…)?
    - Useful, measurable, feasible objectives
  - Definition of links and attributes
    - Can some be inferred automatically?
  - Process (who collects and when to collect traceability information)
    - Roles, access
    - Data/link input and updates
    - Exceptional situations (e.g., lack of time)
  - Representations, queries, tools
  - …
  - Traceability policies define what and how traceability information should be maintained

Factors to Consider during Planning (1)

- Number of requirements
  - The greater the number of requirements, the more the need for formal traceability policies
- Expected system lifetime
  - More comprehensive traceability policies should be defined for systems which have a long lifetime
- Maturity level of organization
  - Detailed traceability policies are more likely to be implemented and used properly in a cost-effective way in organizations which have a higher level of process maturity
- Size of project and team
  - The larger the project or team, the greater the need for formal traceability policies

Factors to Consider during Planning (2)

- Type of system
  - Critical systems such as hard real-time control systems or safety-critical systems need more comprehensive traceability policies than non-critical systems
- Additional constraints from customer
  - E.g., compliance to military standard
- Traceability links should be defined by whoever has the appropriate information available

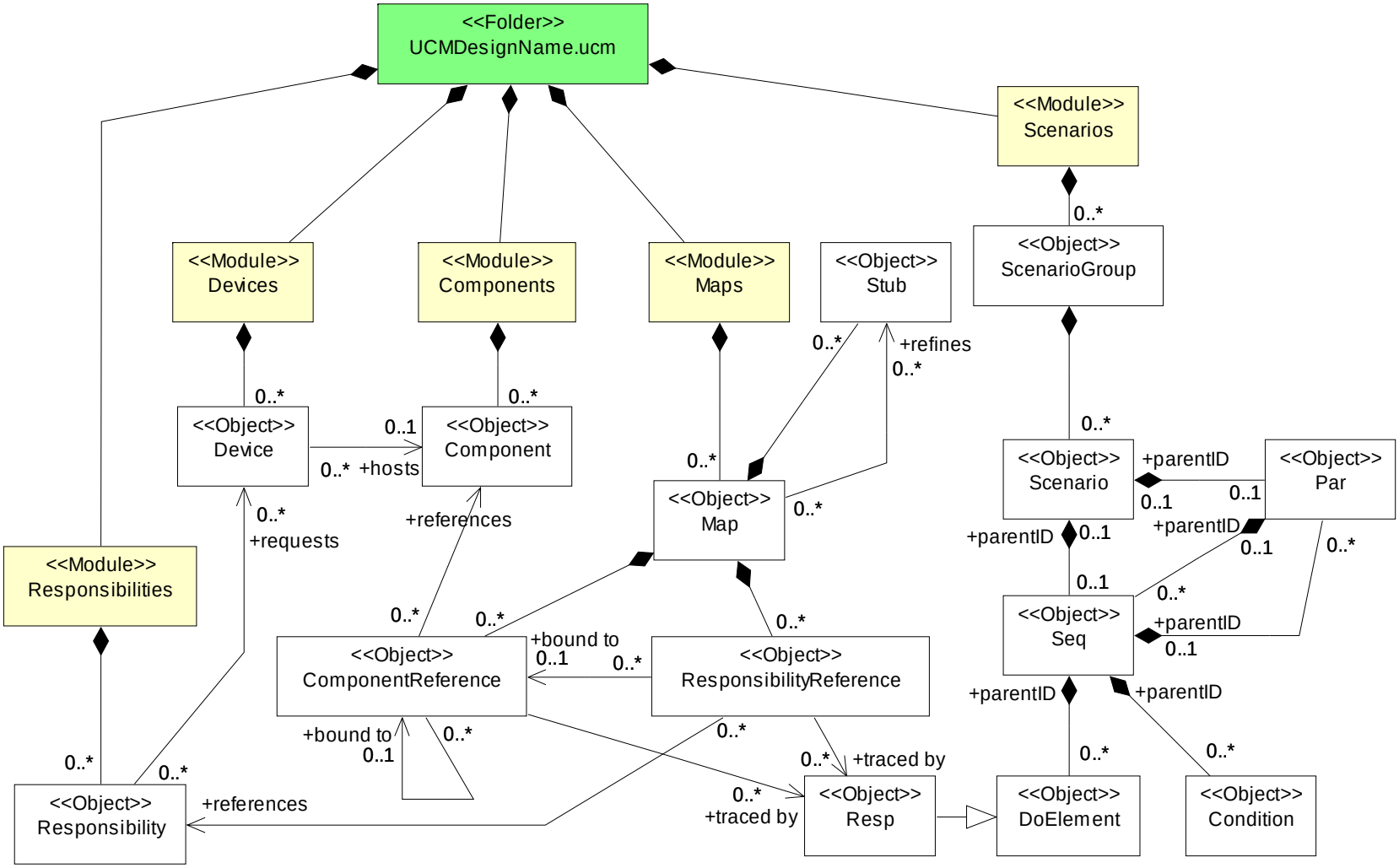
Link Source Object Type	Link Target Object Type	Information Source
System requirement	Software requirement	System engineer
Use case	Functional requirement	Requirements analyst
Functional requirement	Functional requirement	Requirements analyst
Functional requirement	Test case	Test engineer
Functional requirement	Software architecture element	Software architect
Functional requirement	Other design elements	Designer or Developer
Business rule	Functional requirement	Requirements analyst

Modeling Traceability

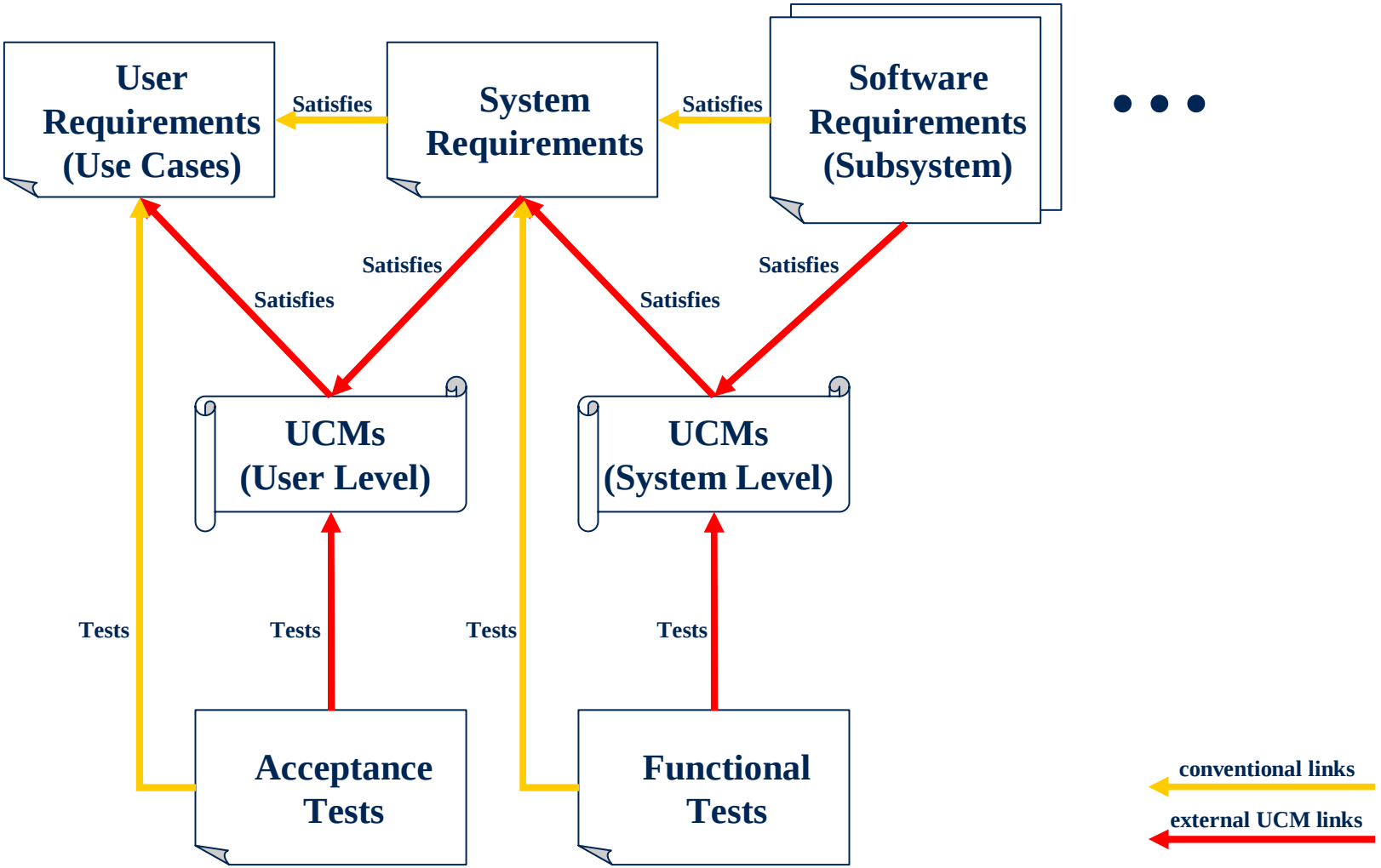
- The types of links to use (and their attributes) must be defined for different types of requirements
  - It is a design problem!
- May be modeled with a UML class diagram (metamodel)
  - Object types (classes)
  - Object attributes (attributes)
  - Structure of folders, modules, objects
    - Stereotypes, composition…
  - Link types (associations)
    - Satisfies, tests, refines, contains, contributes to, threatens, justifies…
  - Link attributes (association classes)
  - …

Example – UCM Models Imported in DOORS

- Associations describe internal links

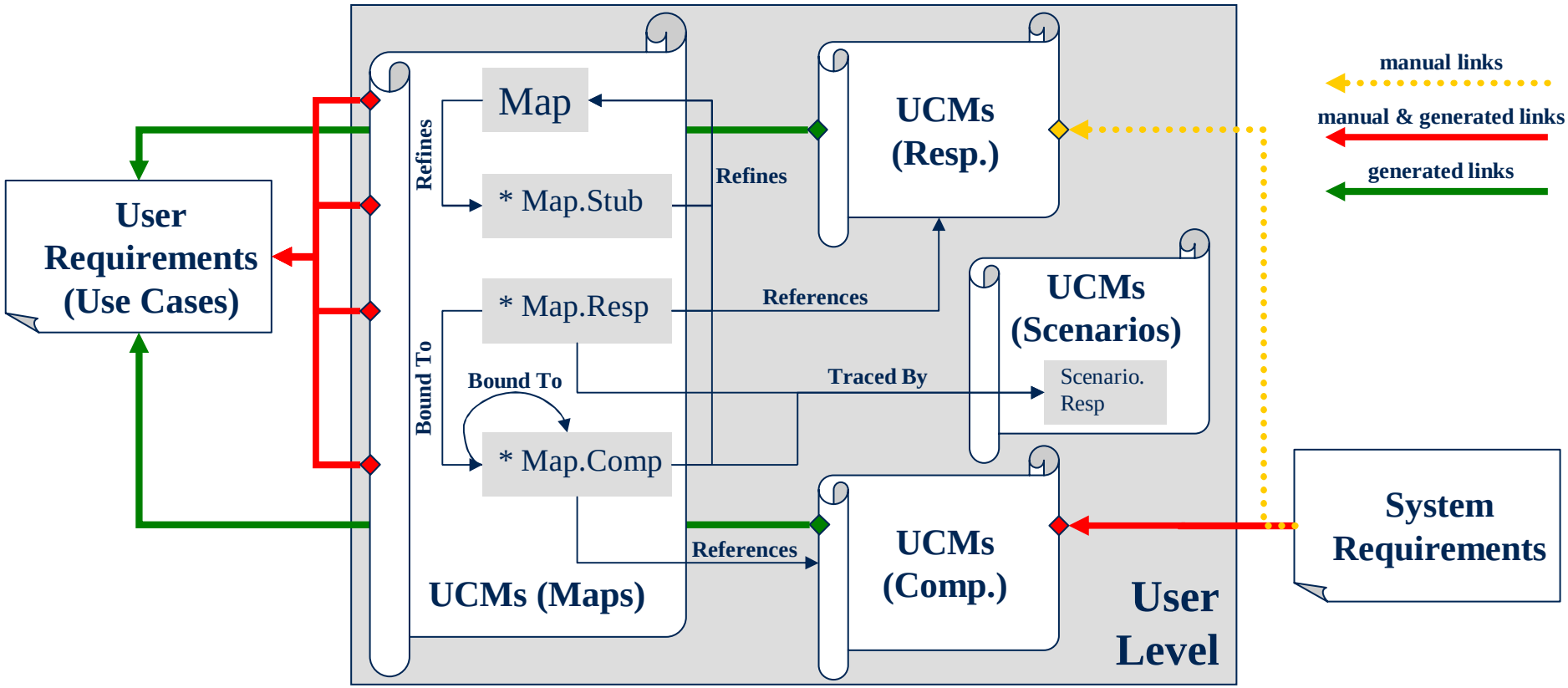


Example – UCM External Links in DOORS



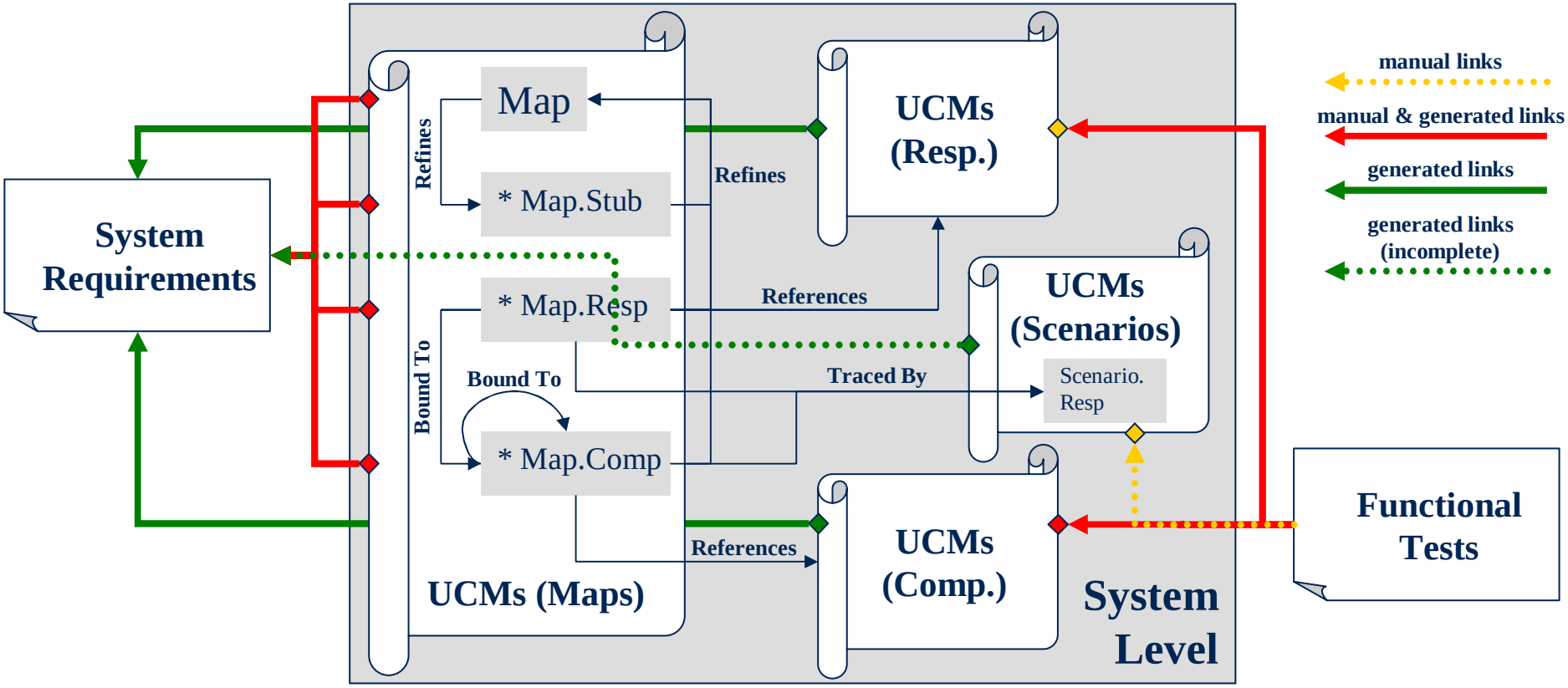
Example – Automatic Link Generation (1)

- Important to minimize the manual effort for link creation



- From system requirements to user-level UCMs to user reqs.

Example – Automatic Link Generation (2)

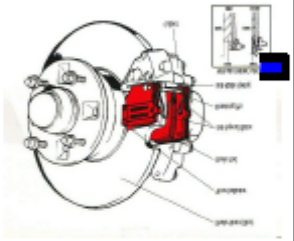


- From tests to system-level UCMs to system requirements

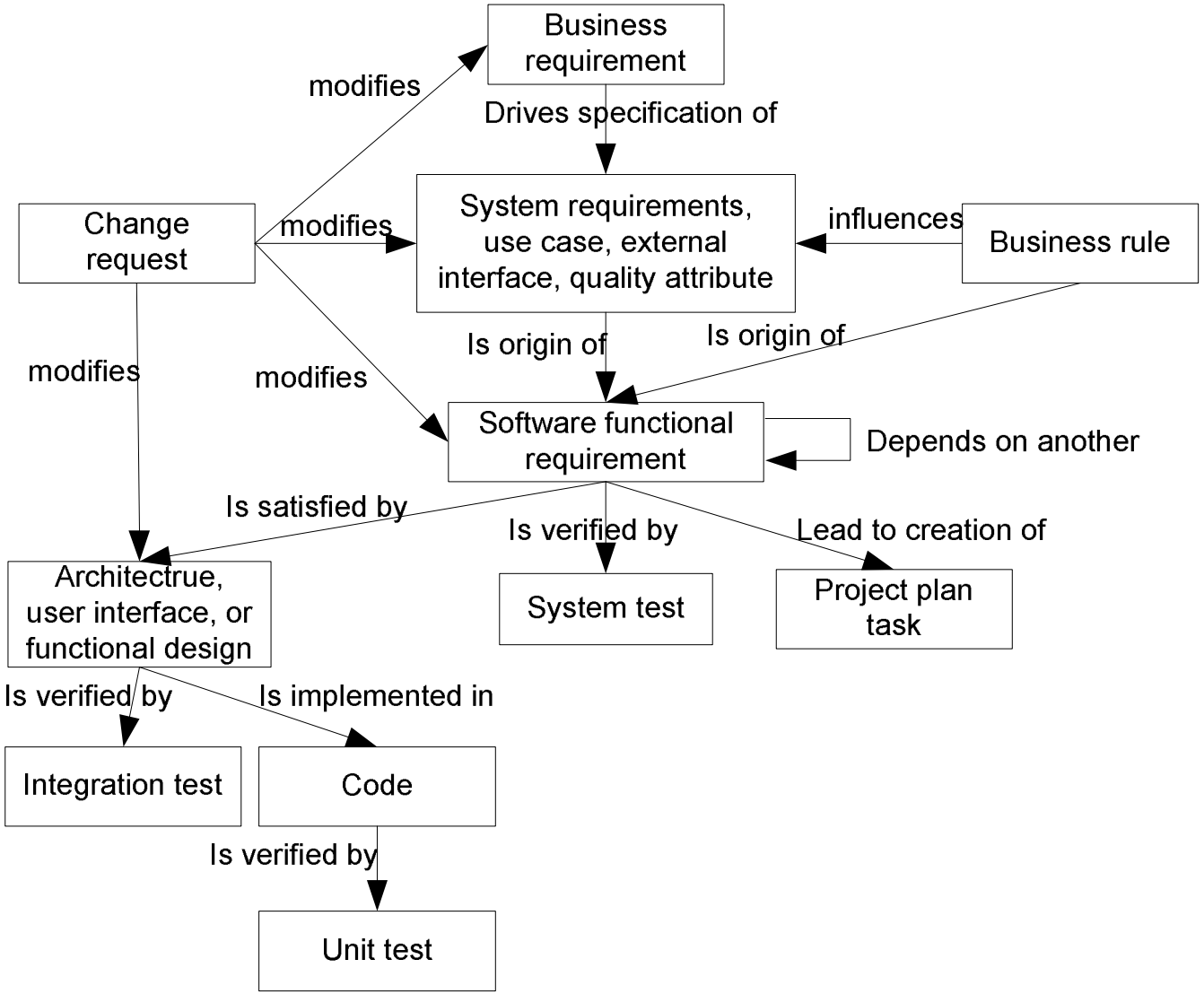
Types of Traceability Links

- Note the types of links in the previous examples, as well as the types of objects they relate
  - Satisfies, Tests
  - Refines, References, Contains...
- Others could be created
  - Contributes, Contradicts, Justifies, Depends on...

Requirements	Design	Code (software)	Documentation	Test cases

....
5.1. Braking distance <50 m when speed ~90 km/h
5.2. Absorbers should be electronically controlled.
		`public ABS control(String args[])`
		`  throws Exception`
		`  {`
		`  Class c = null;`
		`  if (args.length == 1) {`
			...
			Braking: The driver should push brakes sharply to the utmost.
			...
				Braking test:
				- on dry asphalt;
				- on slippery roads
				- on bumpy roads

Other Example of Traceability Links



Cardinality of Traceability Links

- Depending on the traceability information, the cardinality of traceability links may be
  - One-to-one
    - E.g., one design element to one code module
  - One-to-many
    - E.g., one functional requirement verified by multiple test cases
  - Many-to-many
    - E.g., a use case may lead to multiple functional requirement, and a functional requirement may be common to several use cases

Advice for DOORS Links

- Direction of links
  - From the most concrete to the most abstract
  - To avoid access rights issues
  - To make use of the integrated analysis routines of DOORS
- Link Modules
  - One module per type of link
  - NEVER use default module (should not even be offered)
  - To avoid maintenance problems
  - Specific types facilitate analysis and filtering

Baselines

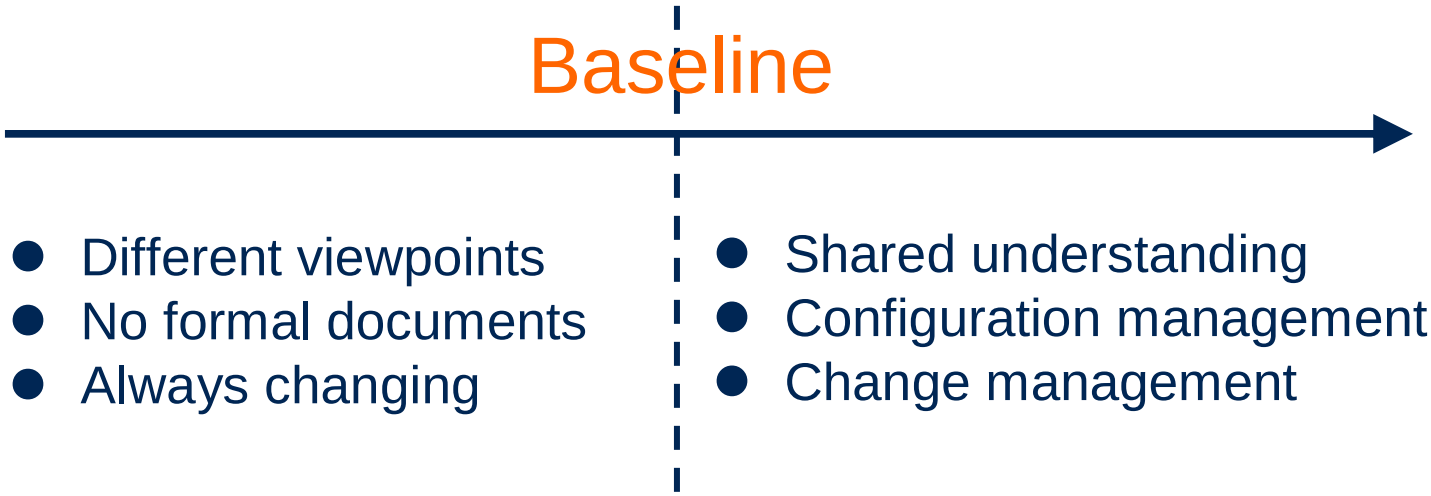
Baseline

- Non-modifiable (read-only) version of a document
  - Describes a moment in time
  - May include multiple documents at the same time
- Enables document comparison and management
- Comes with a change history for the document
  - Information on objects, attributes, and links created, deleted, or edited since the creation of the baseline
  - Often also contains information on user sessions (when the document was opened, by whom…)
- Requires access control

- It is advisable to establish a baseline for a new document that is imported into the document management system
  - In order not to lose any changes

Baseline for Requirements

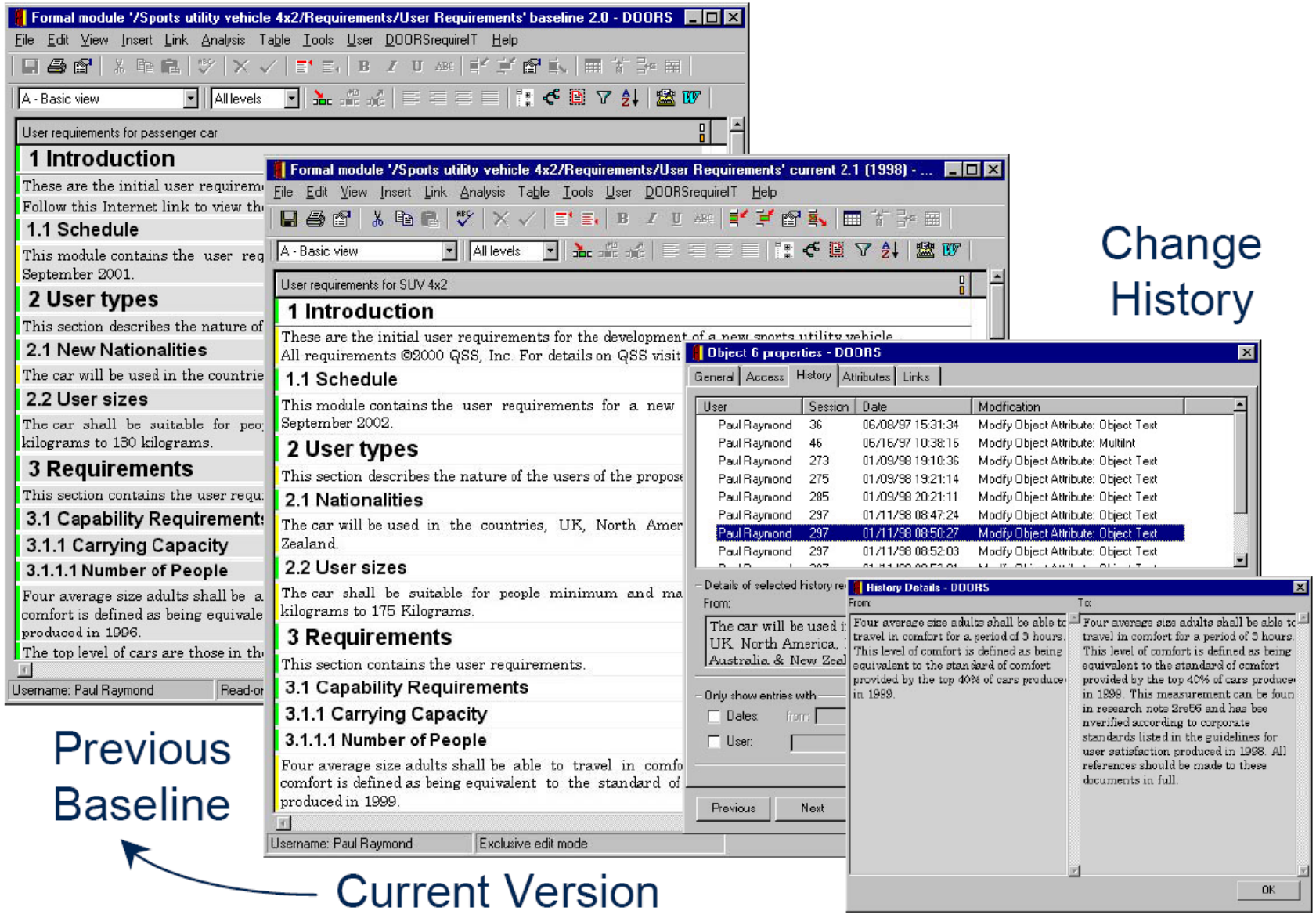
- Represents the set of functional and non-functional requirements that the development team has committed to implement in a specific release
- Before going into the baseline, the requirements should be reviewed and approved by stakeholders
- Once in the baseline, all changes should follow a defined change control process



Baseline Usage

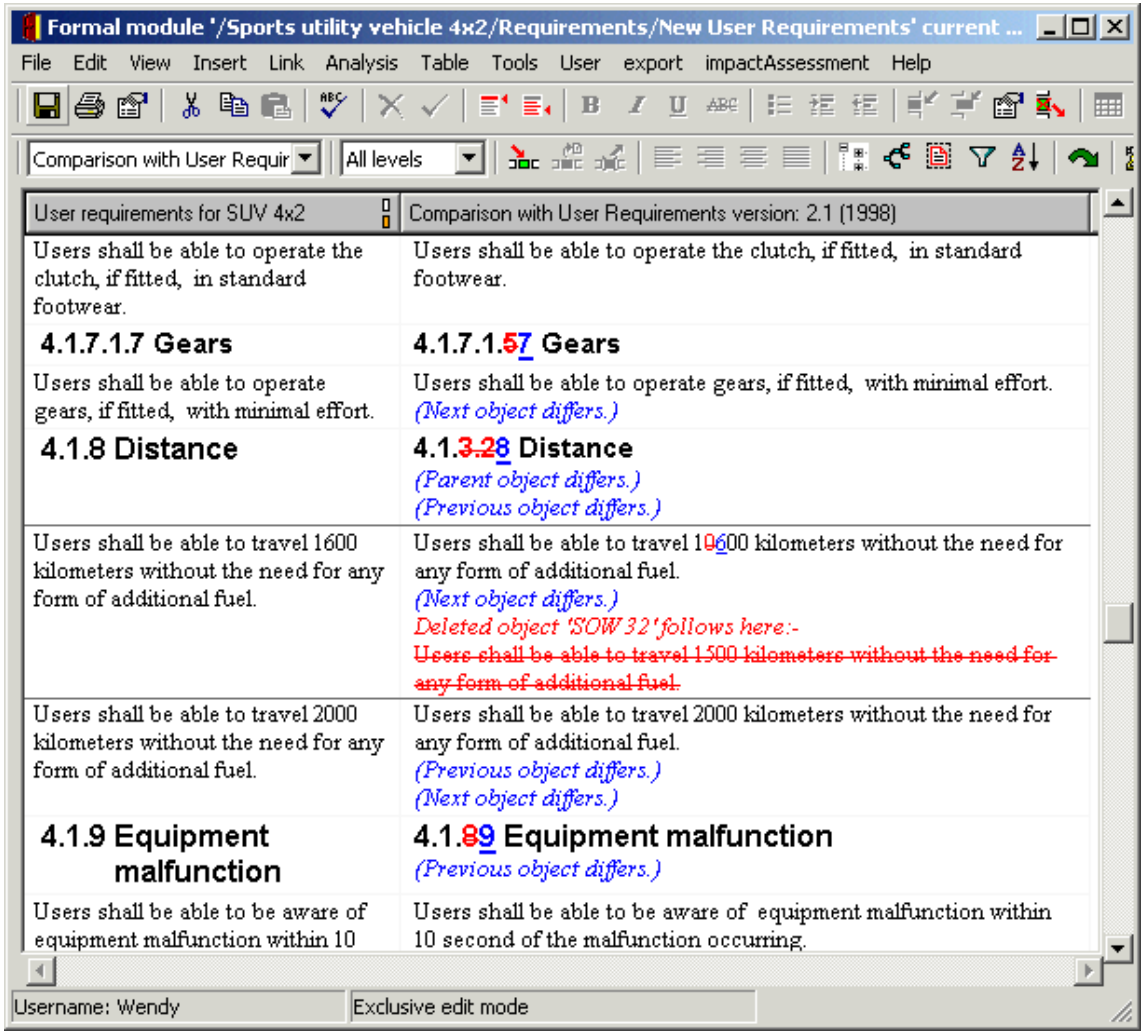
- Baselines may be
  - Created
    - Complete image of requirements state at a given time
  - Deleted
  - Visualized
    - Possibility to go back
  - Compared
    - To see changes since a certain time
  - Copied
  - Signed
    - For authorization, contract

DOORS – Baseline Compare



DOORS – Module Compare

- Change analysis between versions



Change Management

Change Management (1)

- The more things change…

- If you see change not as an enemy, but as a welcome friend, you will secure the most valuable prize of all – the future…

Change Management (2)

- Concerned with the procedures, processes, and standards which are used to manage changes to a system requirements
- Change management policies may cover
  - The change request process and the information required to process each change request
  - The process used to analyse the impact and costs of change and the associated traceability information
  - The membership of the body that formally considers change requests
  - Software support (if any) for the change control process
- A change request may have a status as well as requirements
  - E.g., proposed, rejected, accepted, included...

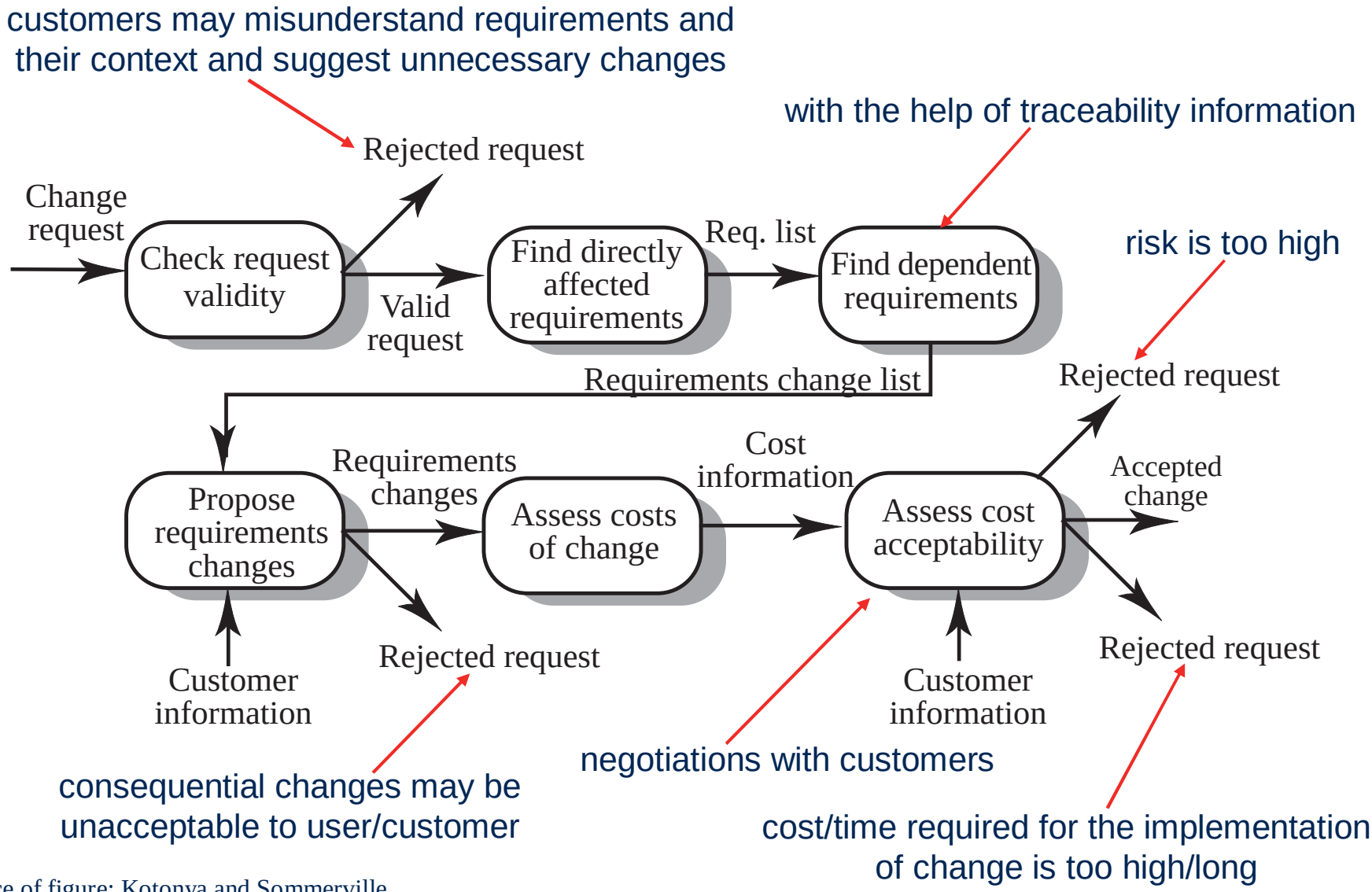
Change Management Process

- Some requirements problem is identified
  - Could come from an analysis of the requirements, new customer needs, or operational problems with the system
  - The requirements are analysed using problem information and requirements changes are proposed
- The proposed changes are analysed
  - How many requirements (and, if necessary, system components) are affected? Roughly how much would cost, in both time and money?
- The change is implemented
  - A set of amendments to the requirements document or a new document version is produced (of course this should be validated with whatever normal quality checking procedures are in place)

Change Request Form

- Proposed changes are usually recorded on a change request form which is then passed to all of the people involved in the analysis of the change
- Change request forms may include
  - Date, Customer, Requester, Product including version
  - Description of change request including rationale
  - Fields to document the change analysis
  - Signature fields
  - Status
  - Comments

Change Analysis and Costing – Example



Source of figure: Kotonya and Sommerville

Different Management Aspects

- Change Management
  - How does a customer submit change requests?
  - How is this request being monitored, prioritized, and implemented?
- Configuration Management
  - Versioning, labelling, and tracking code and other components during the development cycle of software
- Release Management
  - Defines how and when different hardware and software will be made available together as a product

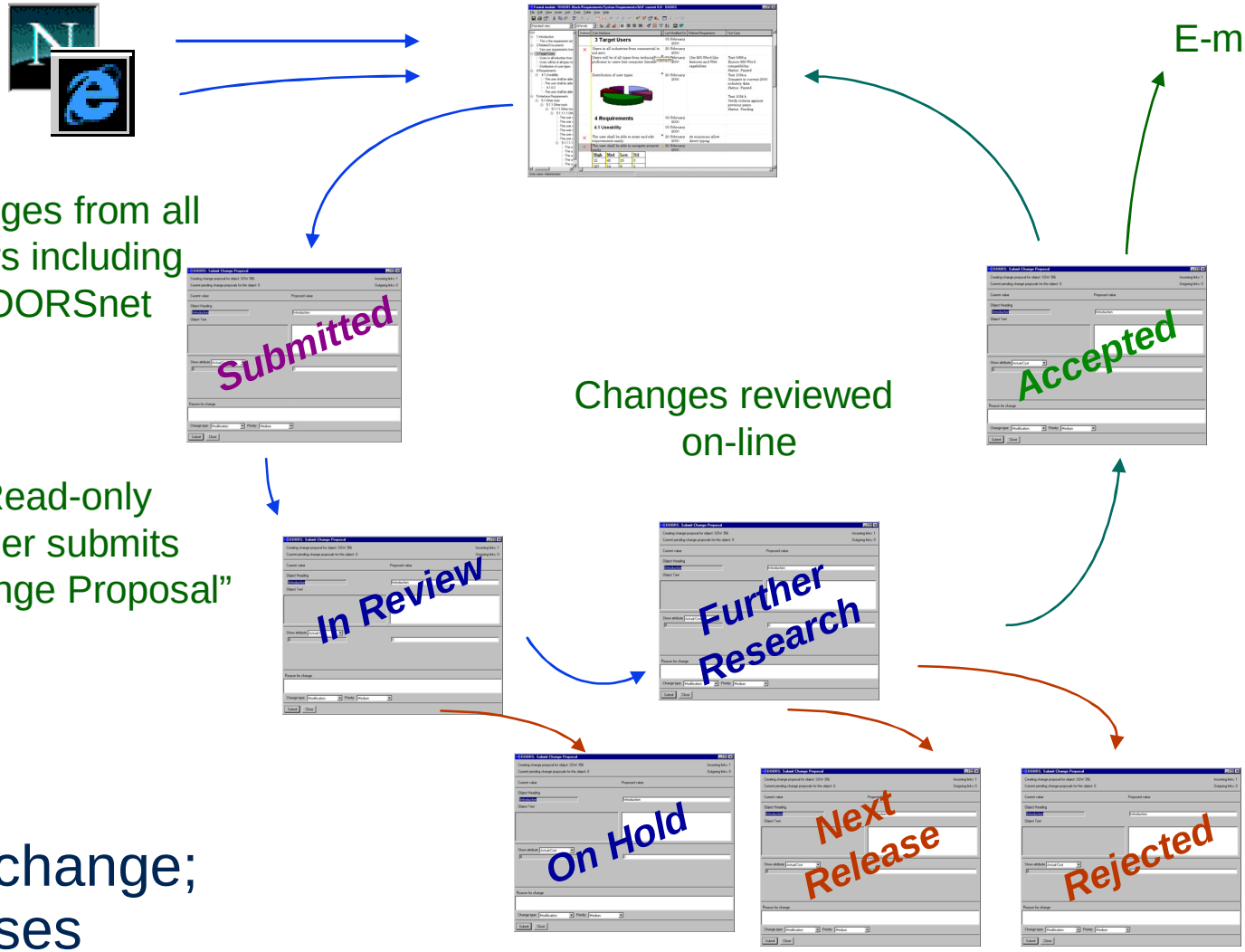
Tool Support for Change Management

- May be provided through requirements management tools or through configuration management tools
- Tool facilities may include
  - Electronic change request forms which are filled in by different participants in the process
  - A database to store and manage requests
  - A change model which may be instantiated so that people responsible for one stage of the process know who is responsible for the next process activity
  - Electronic transfer of forms between people with different responsibilities and electronic mail notification when activities have been completed
  - Electronic signatures
  - Discussion forums
  - In some cases, direct links to a requirements database

Example – DOORS Change Proposal System (1)

- The Change Proposal System (CPS) allows people to access DOORS modules and to propose changes (without immediately changing the modules)
- This allows for feedback and the application of changes in a controlled manner
- An administrator controls the visibility of data as well as who is allowed to propose change requests
- DOORS can also be integrated with SYNERGY
  - Version/change management system

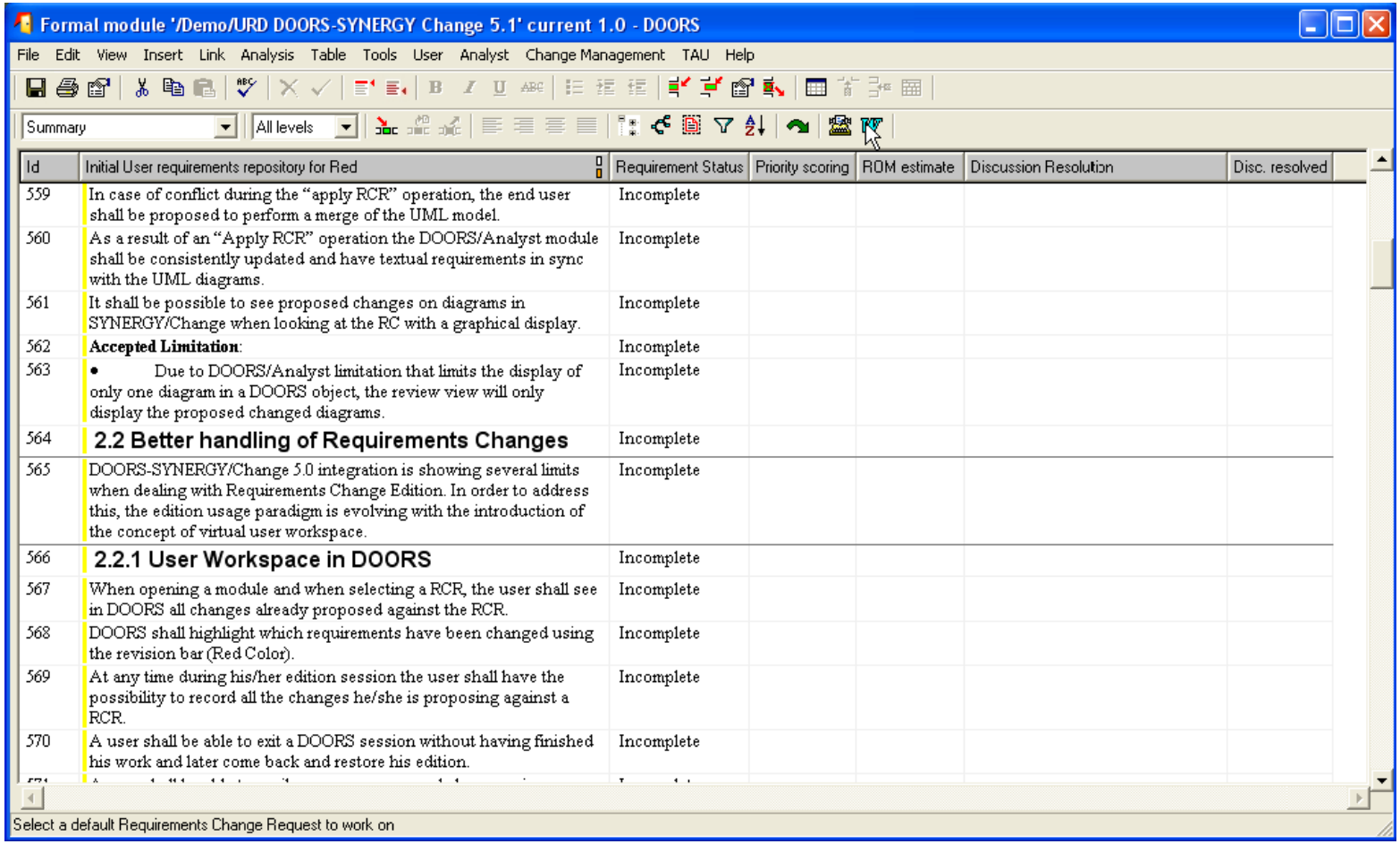
Example – DOORS Change Proposal System (2)



- Manage change; no surprises

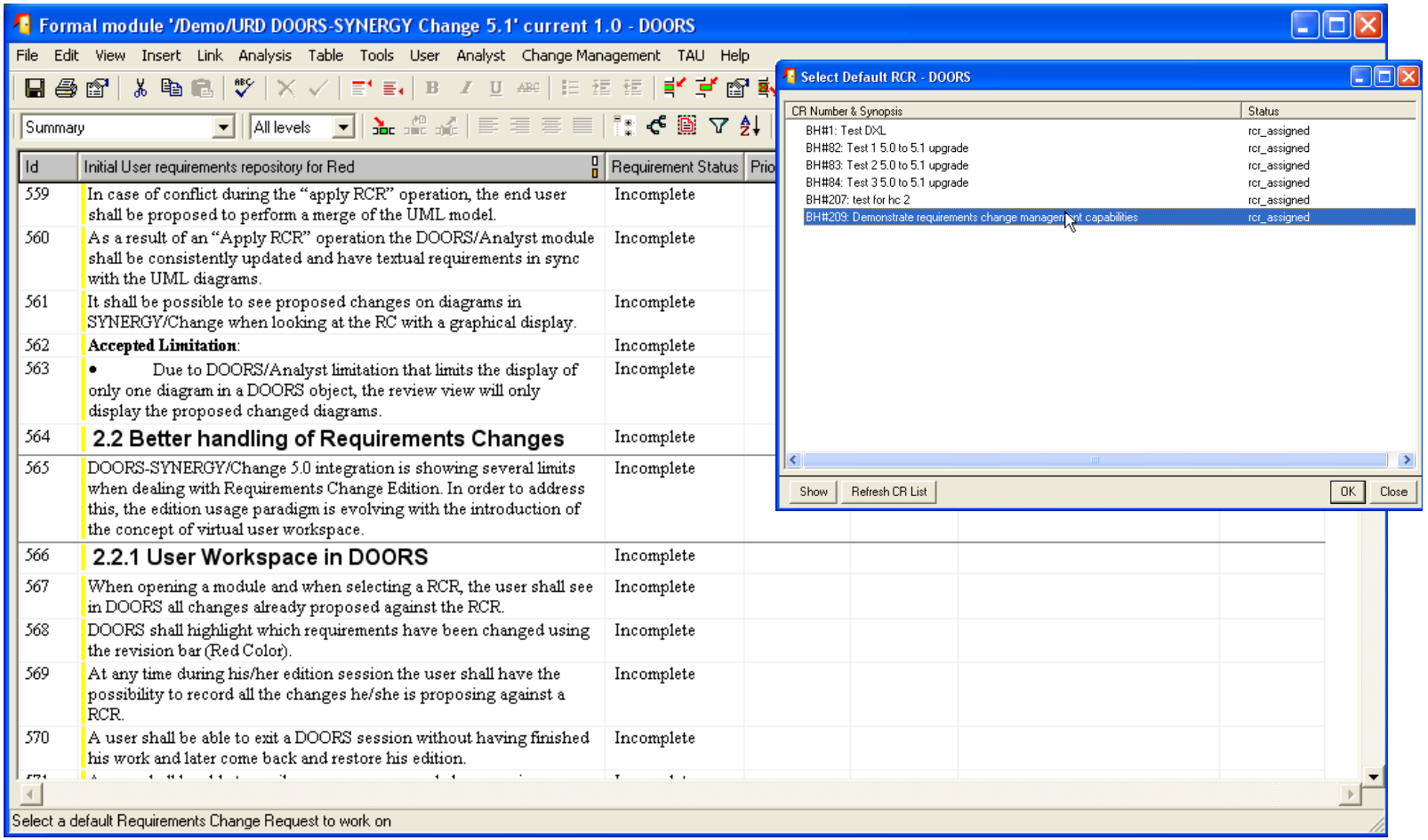
Change Management with DOORS/SYNERGY (1)

- Standard DOORS module



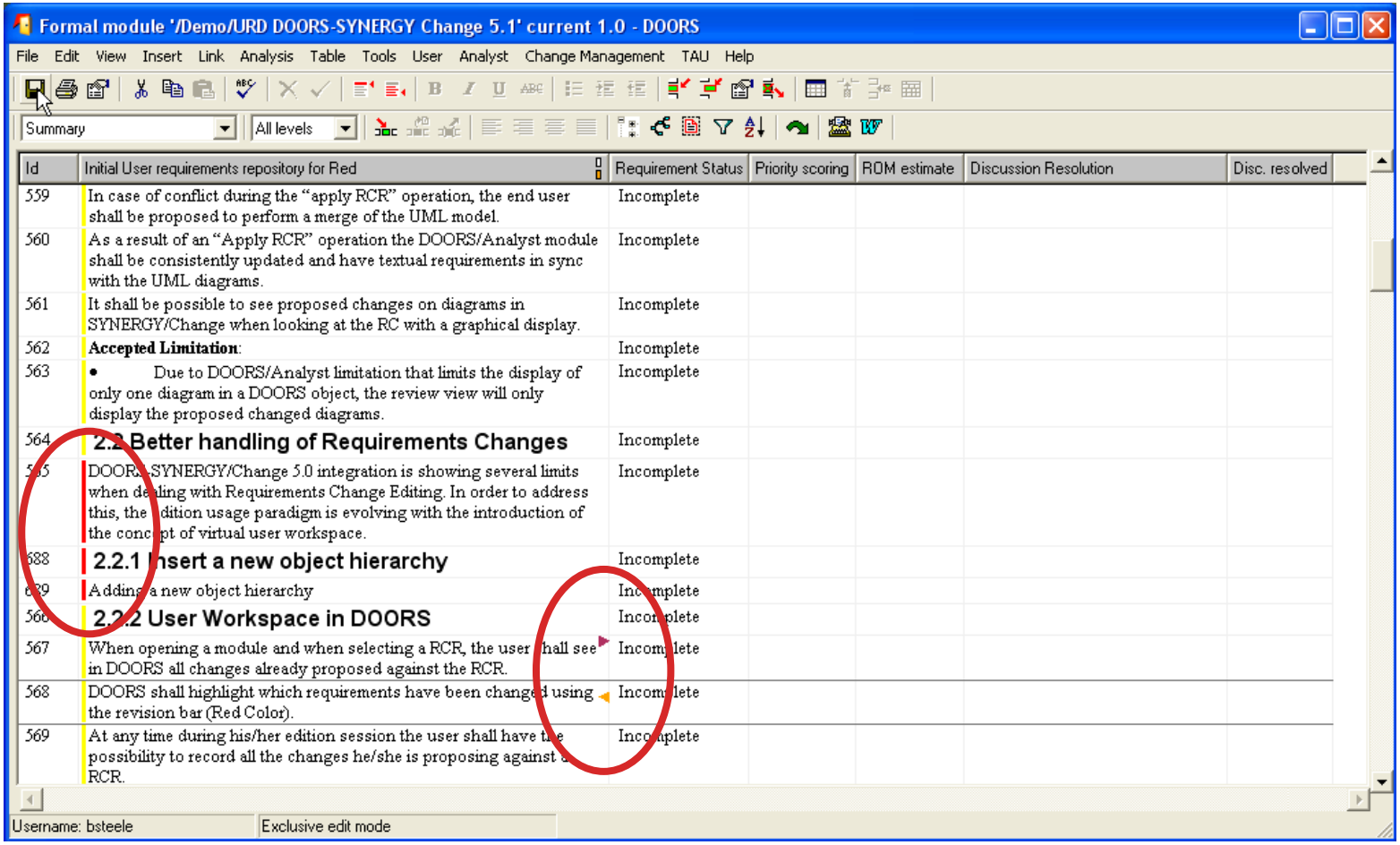
Change Management with DOORS/SYNERGY (2)

- Select a SYNERGY change request



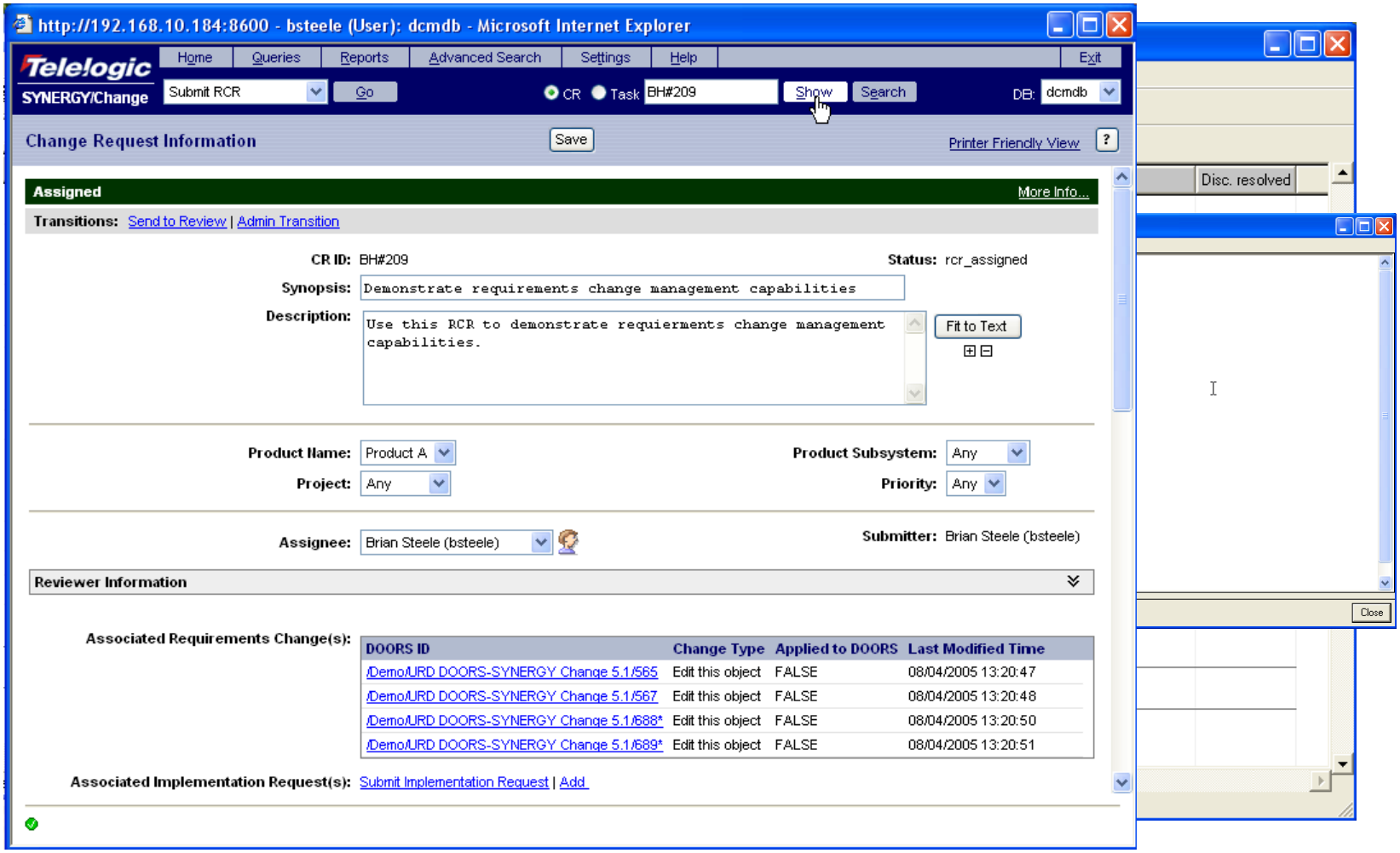
Change Management with DOORS/SYNERGY (3)

- Perform appropriate changes



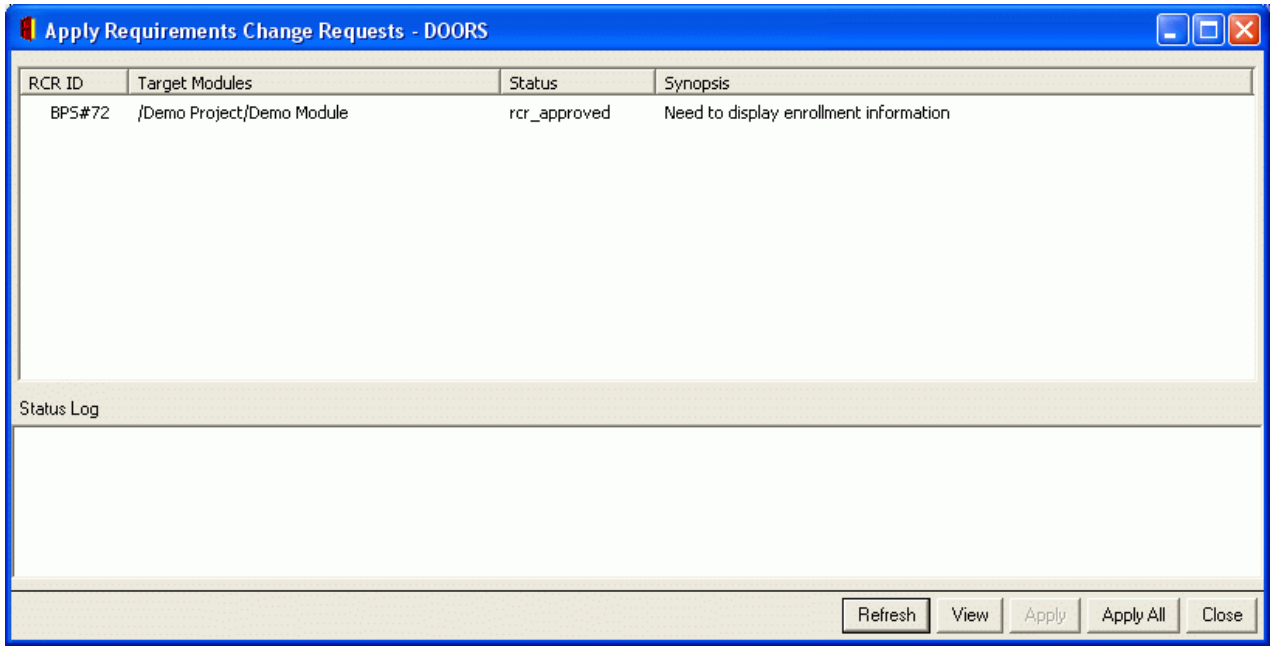
Change Management with DOORS/SYNERGY (4)

- Changes managed by SYNERGY/Change



Change Management with DOORS/SYNERGY (5)

- Once approved, the change request can be applied to DOORS



Requirements Management Tools

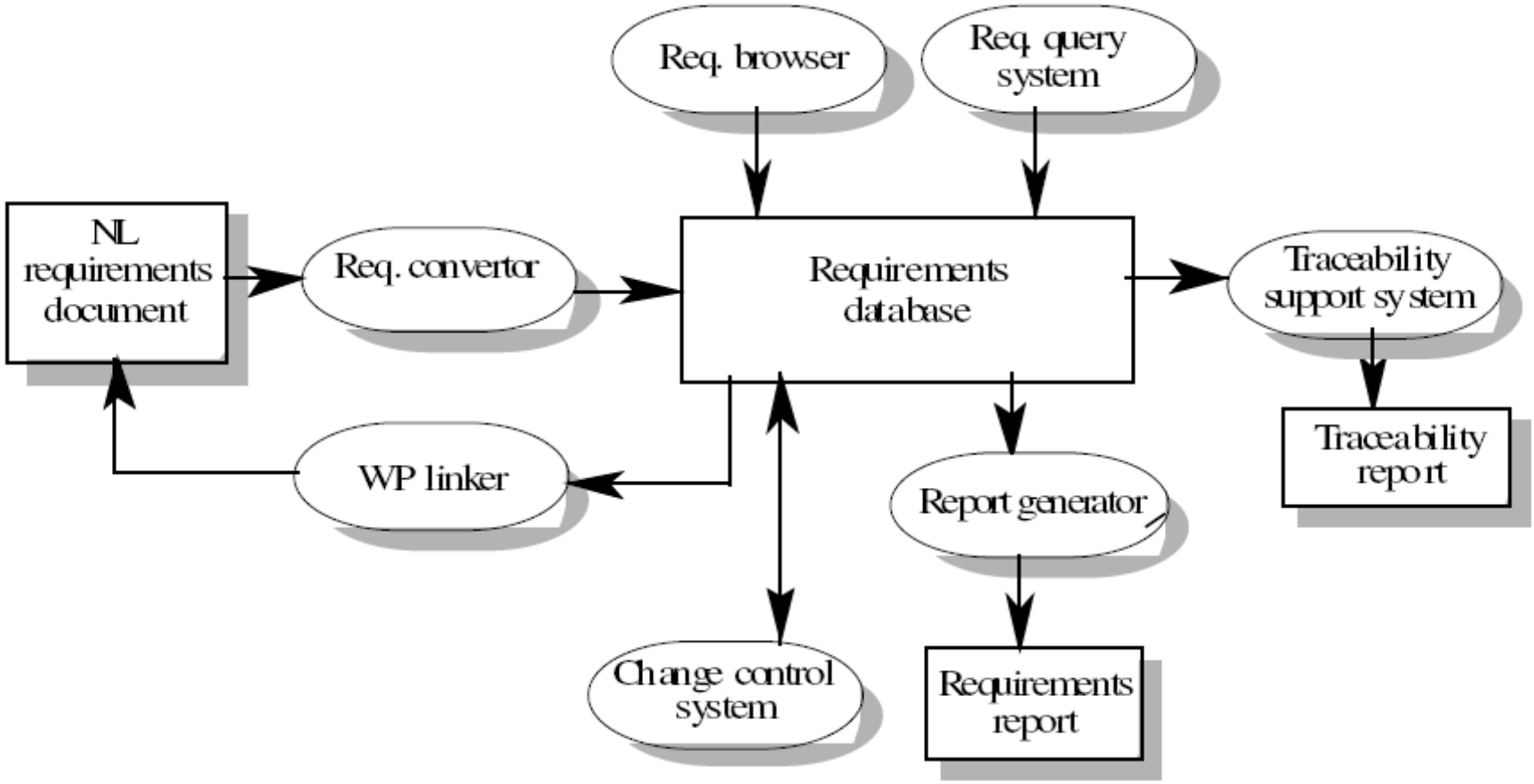
What Kind of Tool Do We Need?

- Different companies will use different tools, which may or may not be tailored to the requirements management task
  - Word processor (Microsoft Word with templates…)
  - Spreadsheet (Microsoft Excel…)
  - Industrial-strength, commercial RM tools
    - IBM/Telelogic DOORS, IBM Requisite Pro, Borland CaliberRM…
  - Internal tools
    - GenSpec (Hydro-Quebec)…
  - Open source RM tools
    - OSRMT: http://sourceforge.net/projects/osrmt
  - Bug tracking tools (free or not)
    - Bugzilla…
  - Collaboration tools (free or not)
    - TWiki…

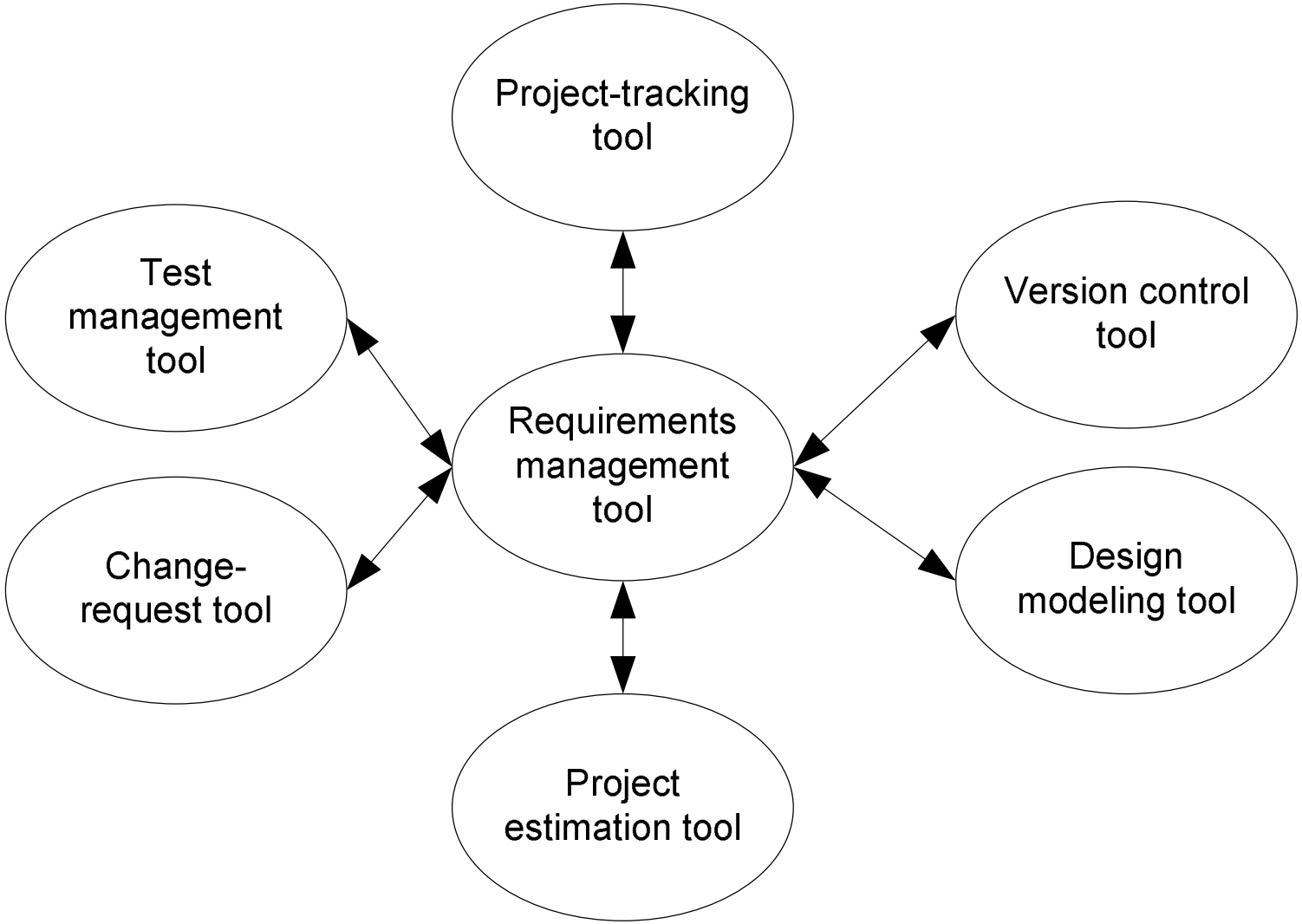
What Should We Look For in a Tool?

- Types/attributes for requirements and links
- Specifications and models
- Version and change management
- Database repository
- Traceability
- Analysis (impact, completeness, style, differences…)
- Automatic inspection of requirements (according to rules)
- Visualization and reports
- Requirements document generation
- Monitoring of requirements statuses
- Access control
- Import/export
- Communication with stakeholders
- Scripting language (for automation)
- Reuse of requirements, models, projects
- …

RM Tool Architecture – Example



Requirements Management Implies Integration!



Approaches – Document or Database? (1)

- Requirements have to be stored in such a way that they can be accessed easily and related to other requirements

- Document (e.g., Word)
  - Easy to use, easy to access, simple training
  - Requirements are all stored in the requirements document
  - It is easy to produce the final requirements document
  - But: Traceability? Status reports? Granularity of requirements? Search and navigation facilities? Change management? Version control? Analysis? Simultaneous access control?...

Approaches – Document or Database? (2)

- Database (e.g., DOORS)
  - Good for management, controlled access, links, analysis, reports
  - Good query and navigation facilities
  - Support for change and version management
  - But: hard (and costly) to configure, manage, and use; link between the database and the requirements document must be maintained (final requirements document must be generated)
- Ideally: Target the benefits of both
  - E.g., DOORS and RequisitePro offer integrations with Word (import/export) as well as document-oriented views (for the “look and feel”…)

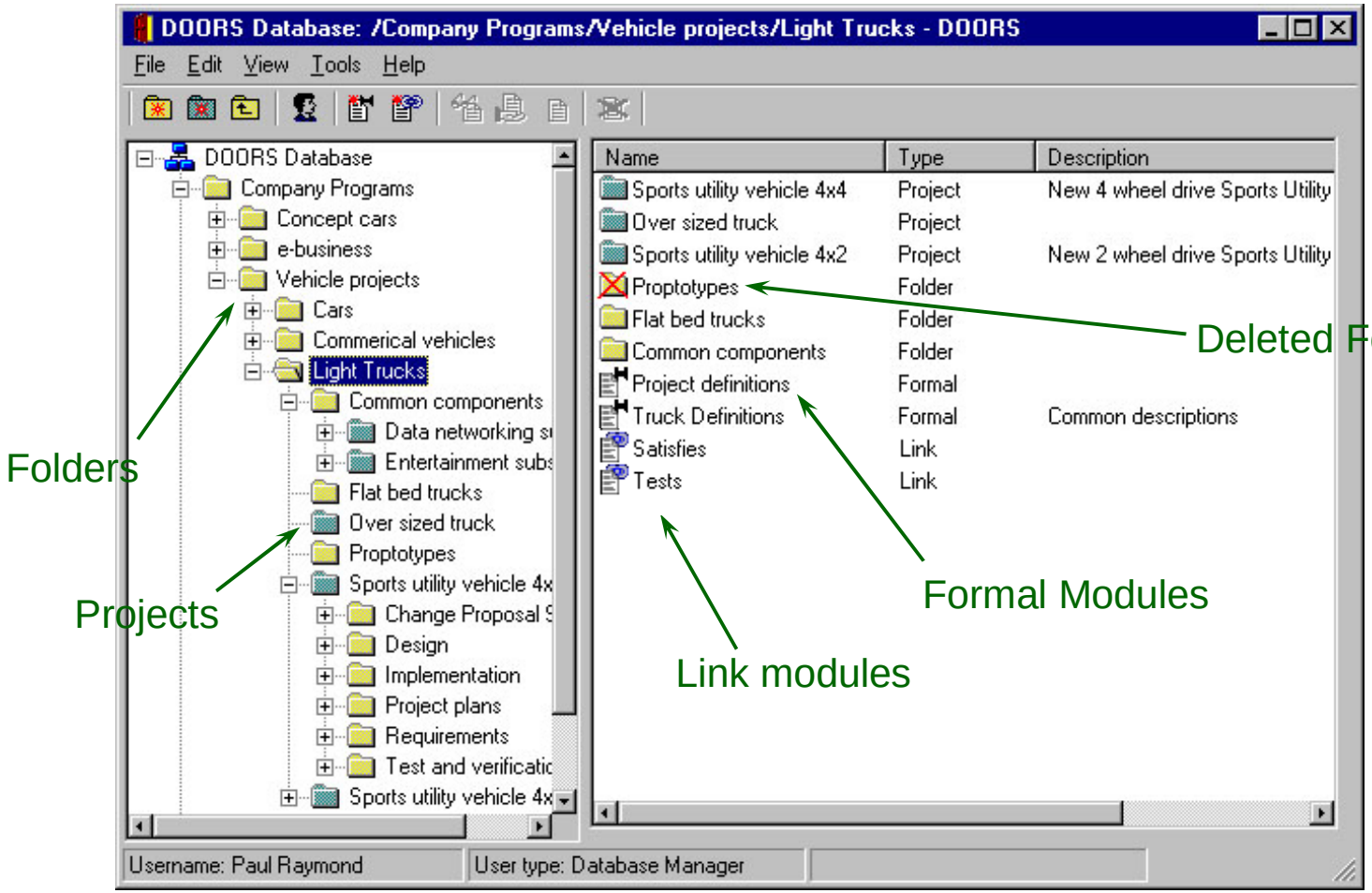
How About Evolving the Process Itself?

- Evolution of requirements types
  - Adding / modifying / deleting
    - Attributes
    - Link types
    - Requirements status
    - …
- Evolution of change management
  - Adding / modifying / deleting
    - Attributes
    - Lifecycle status
    - Forms
    - …

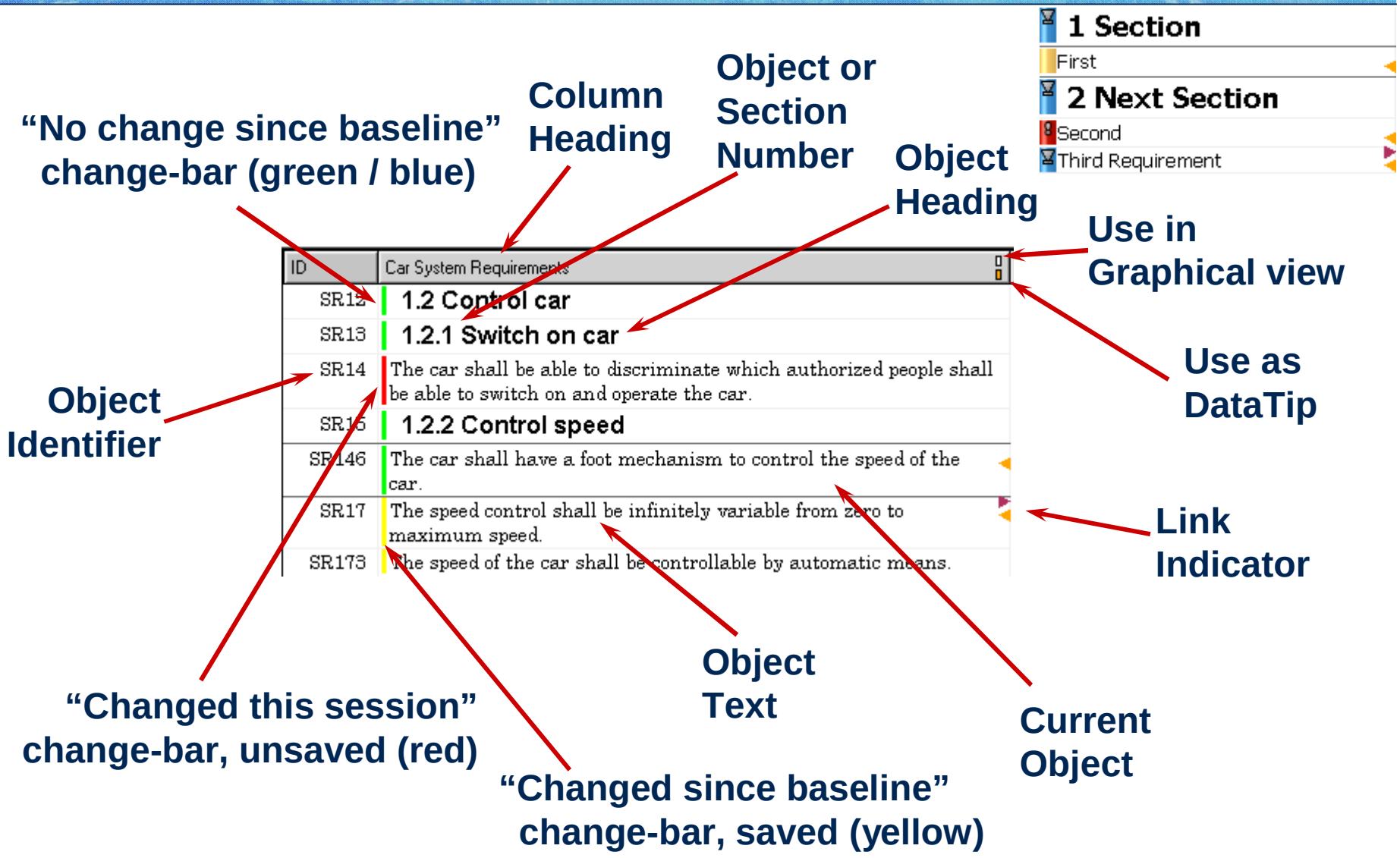
Thinking About Getting a RM Tool?

- The list of potential criteria and the list of products can be rather long…
  - See the INCOSE study: http://www.incose.org/ProductsPubs/Products/rmsurvey.aspx
    - About 25 tools and 80 criteria, with explanations
- Which are relevant to you, in your context (project, organization…)?
  - Need a goal model to define criteria and for assessment!

DOORS – Database View

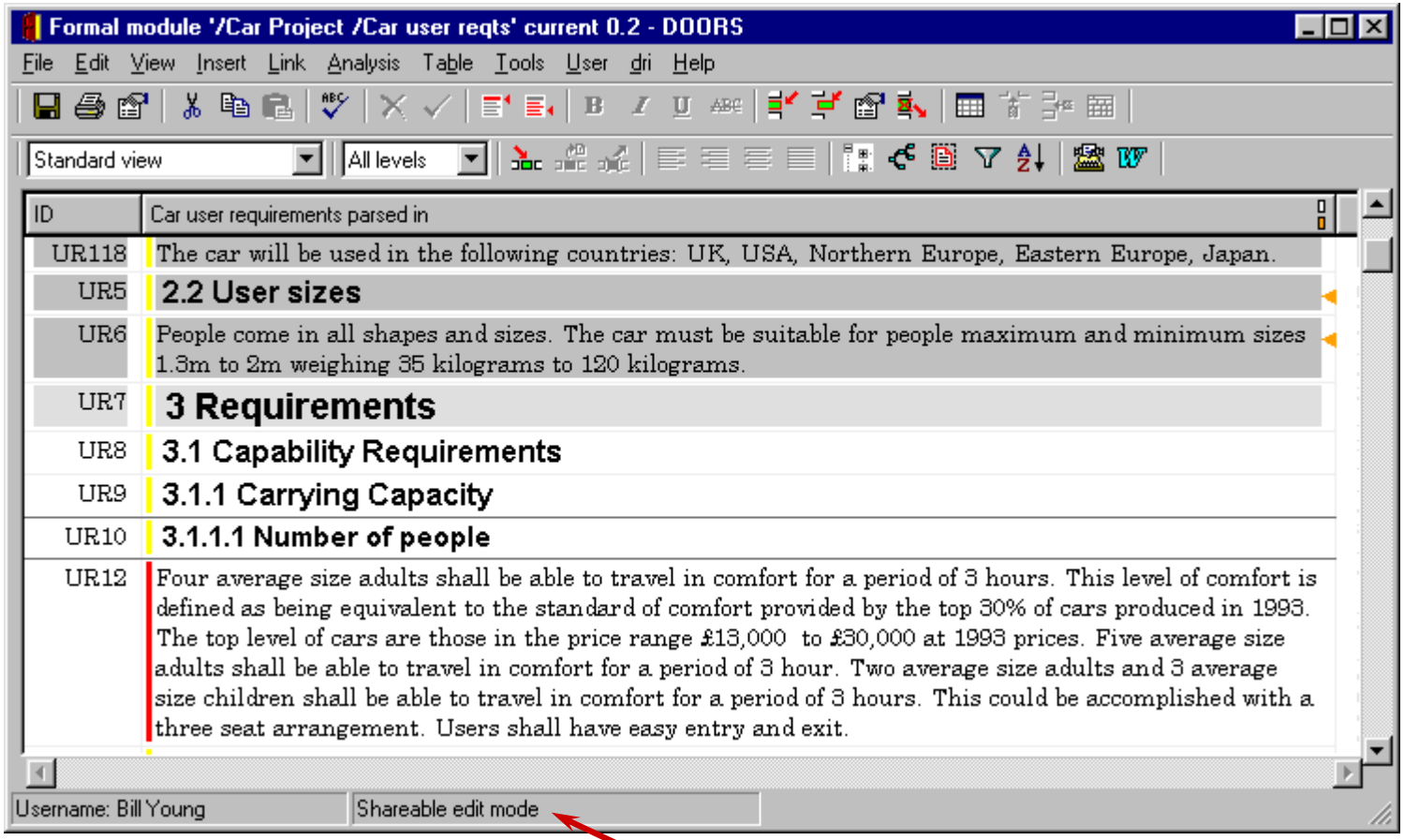


DOORS – Displayed Information

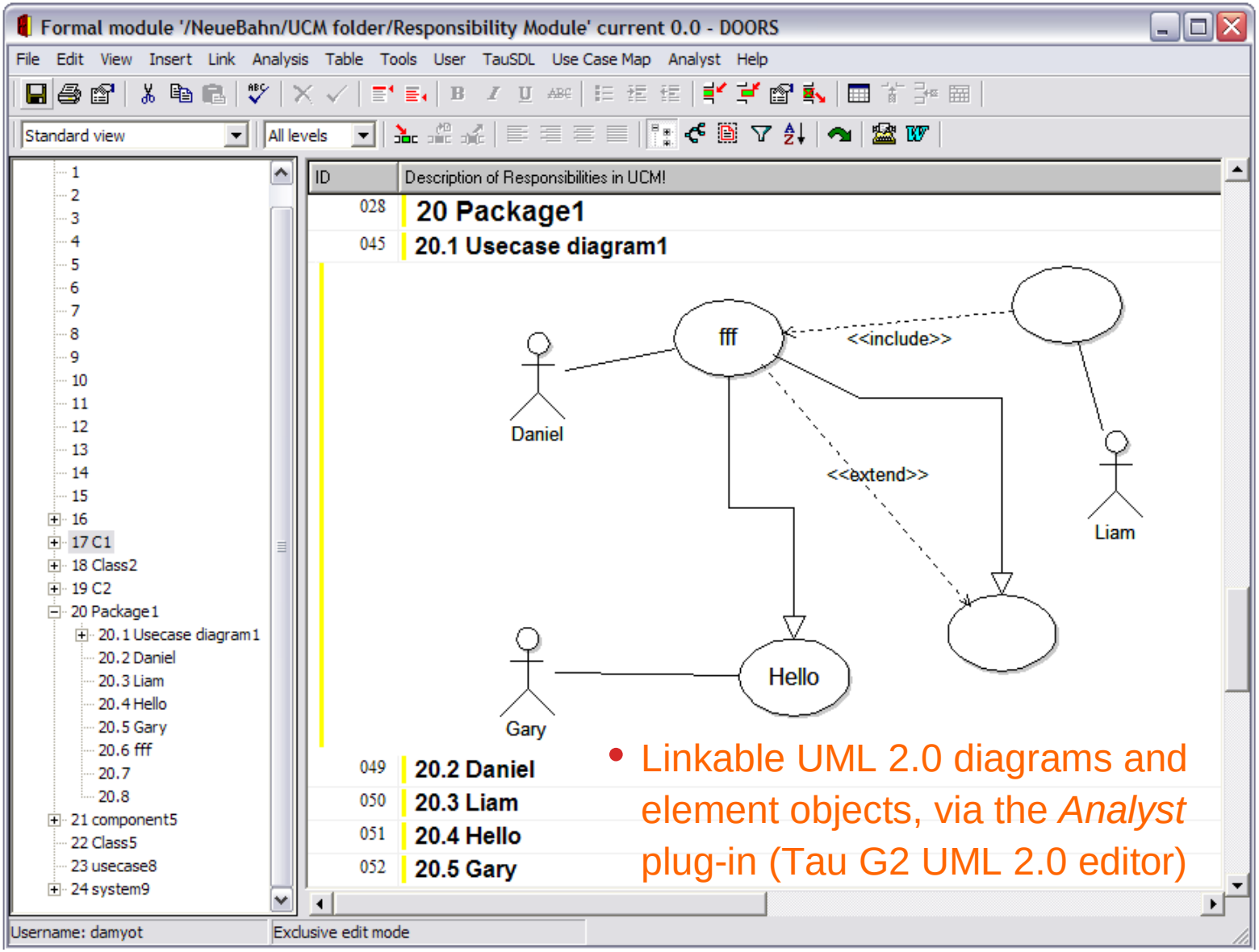


DOORS – Multi-User Editing

- Make required edits, and unlock to allow others access

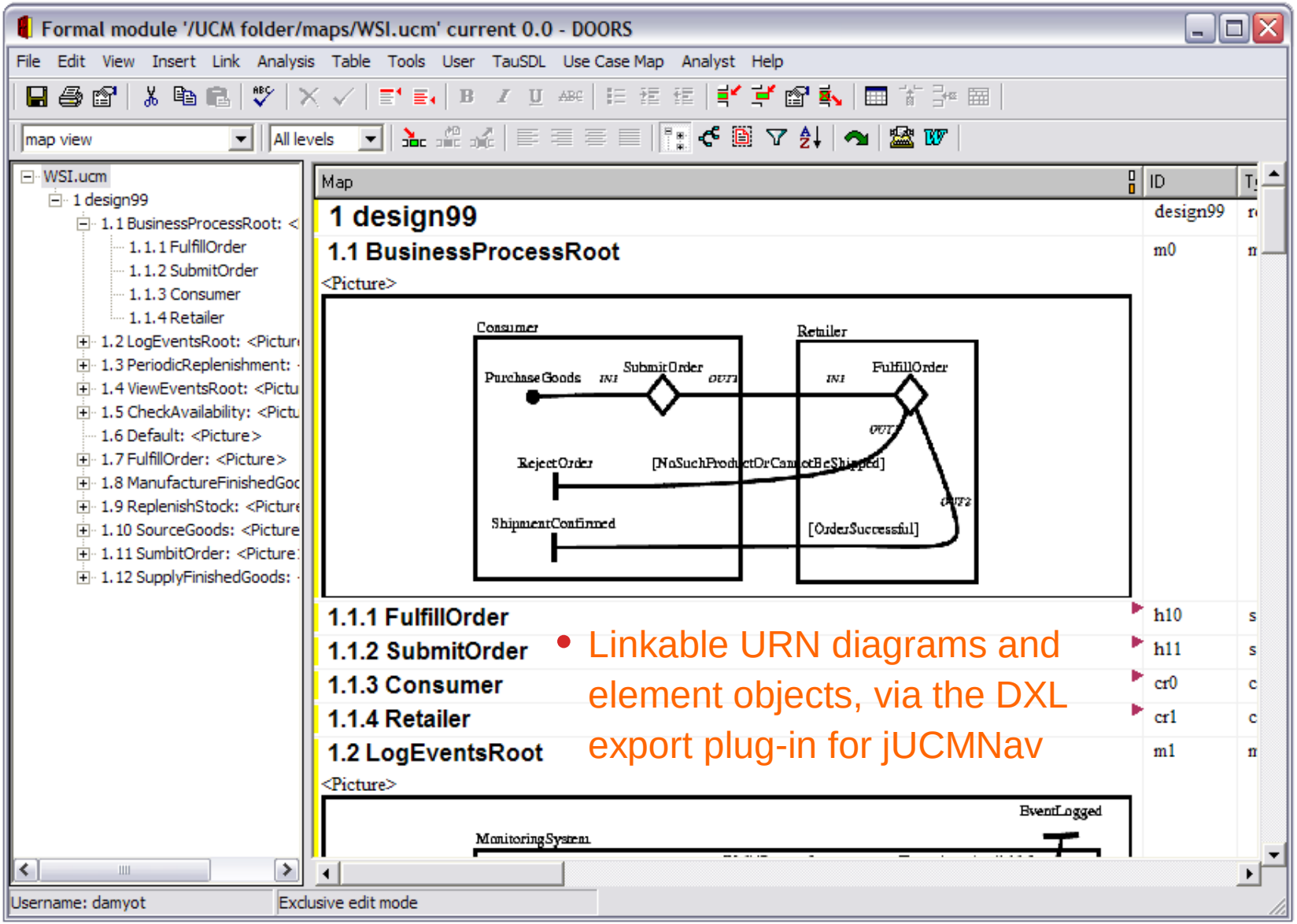


DOORS – Integration with UML 2.0



- Linkable UML 2.0 diagrams and element objects, via the *Analyst* plug-in (Tau G2 UML 2.0 editor)

DOORS – Integration with URN



- Linkable URN diagrams and element objects, via the DXL export plug-in for jUCMNav

TWiki Overview

- A generic Wiki tool (TWiki.org)
  - Promotes collaboration
  - Database-driven
  - Access and version control
  - Forms and queries
  - State-based workflows (processes)
  - Text and graphics
  - Lightweight, extensible (plug-in architecture)
- Example of Forms and Queries
  - Requirements: http://cserg0.site.uottawa.ca/twiki/bin/view/ProjetSEG/UCMNavRequirements
  - Library: http://cserg0.site.uottawa.ca/twiki/bin/view/UCM/UCMVirtualLibrary
  - Use Cases: http://cserg0.site.uottawa.ca/seg/bin/view/CSI4900/UseCases

TWiki for Requirements Management

Current Requirements

- Add a new requirement: Req Create
  (Requirement name format is ReqNameOfRequirement)

Name	Description	Type	Importance	Priority	Status	Dependencies	Date
Req Action Redo Many	jUCMNav SHOULD allow the user to redo many of the latest transformations or actions undone on the UCM model.	Functional	Optional	Low	Implemented	Req Action Undo Many, Req Action Redo One	13 Mar 2005 - 19:58
Req Action Redo One	jUCMNav SHOULD allow the user to redo the latest undone transformation or action on the UCM model.	Functional	Optional	Low	Implemented	Req Action Undo One	13 Mar 2005 - 20:01
Req Action Undo Many	jUCMNav SHOULD allow the user to undo many of the latest transformations or actions on the UCM model.	Functional	Optional	Medium	Implemented	Req Action Undo One	13 Mar 2005 - 20:01
Req Action Undo One	jUCMNav SHALL allow the user to undo the latest transformation or action on the UCM	Functional	Mandatory	Urgent	Implemented		13 Mar 2005 -

Twiki – Requirement Example

ProjetSEG > UCM Nav Requirements > **ReqActionUndoOne**

Edit this page | **Attach a file** | **Printable version** | **More...**

This is an important feature that may impact how the model is maintained. Does EMF help here?

-- DanielAmyot - 30 Jan 2005

When using GEF/EMF, every action performed creates a Command object. You create the Command and its inverse if you ever need to bring the model back to its original state. This command object is stored in some stack somewhere and the redo/undo functions are handled by the framework. Etienne's network editor already has this functionality. (I don't know how many commands are contained in the stack.

-- JasonKealey - 03 Feb 2005

Form For Req	
Req Name:	Req Action Undo One
Description:	jUCMNav SHALL allow the user to undo the latest transformation or action on the UCM model.
Type:	Functional
Importance:	Mandatory
Priority:	Urgent
Status:	Implemented
Author:	DanielAmyot
Dependencies:	
Verification Approach:	JUnit
Test Cases:	Test Undo Redo

TWiki – Requirement Form Example

ProjetSEG > Quick Twiki Forms Facts > **FormForReq**

Edit this page | **Attach a file** | **Printable version** | **More...**

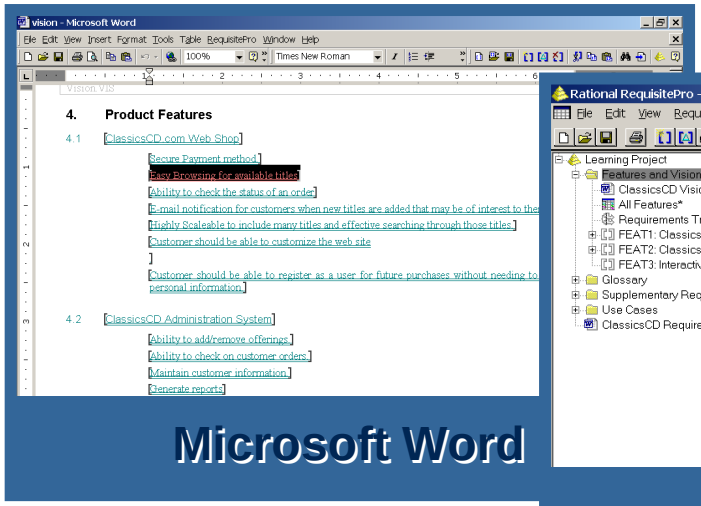
Name	Type	Size	Values	Tooltip message
Req Name	text	35		A Wiki name, starting with Req
Description	textarea	60x4		Use SHALL or SHOULD statements
Type	select	1	Functional, Non Functional, GUI, Platform, Goal	*Goal* is not a requirement but an objective
Importance	select	1	Mandatory, Optional, Future	*Future* means to consider beyond this project
Priority	select	1	Urgent, Medium, Low	
Status	select	1	Proposed, Approved, Rejected, Started, Implemented, Completed	*Completed* means implemented ***and*** tested
Author	text	35		Wiki name of the author (do not forget the Main. prefix)
Dependencies	text	60		List of requirement Wiki names (and optionally type of dependency)
Verification Approach	text	60		A few words about the strategy (or Wiki name)
Test Cases	text	60		List of test case Wiki names, if any

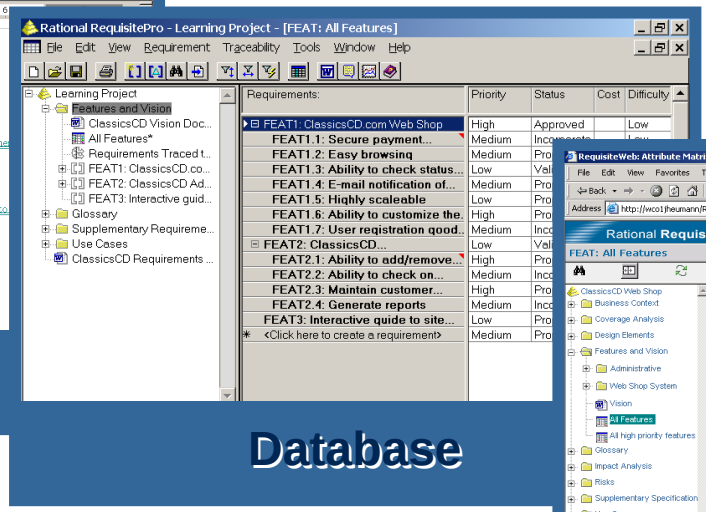
Using TWiki…

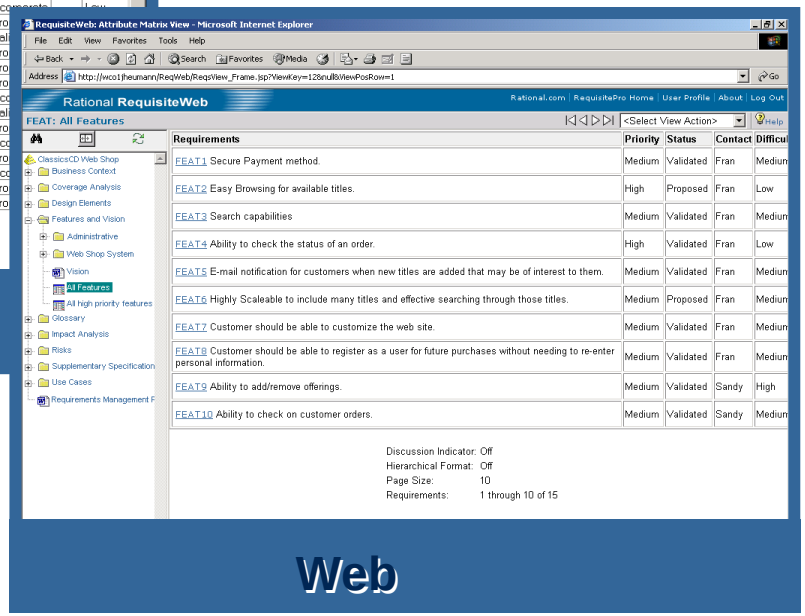
- We have:
  - Requirement types description with configurable statuses & attributes
  - Bidirectional links (WikiWords)
  - Configurable requests, filtering, reports
  - Access control and version management (showing differences)
  - Change management (again with forms, process, etc.)
  - Discussions, attachment of documents/images
  - Export (HTML)
  - Scripting language (Perl)
- But do we really have:
  - Graphical view of traceability?
  - Editable tables (à la Excel/Word)?
  - Baselines? Tool integration? Imports? Analysis?

IBM Requisite Pro

✓Keep your team on track





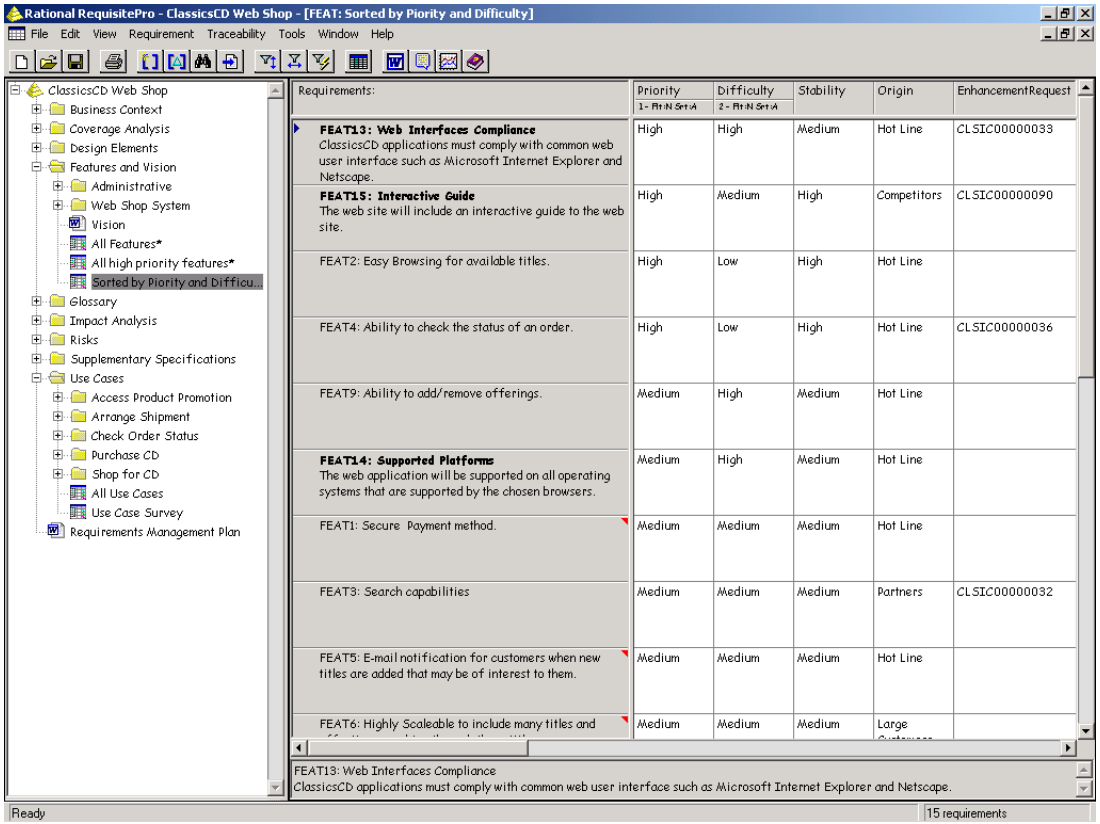


✓3 interfaces - work the way you want

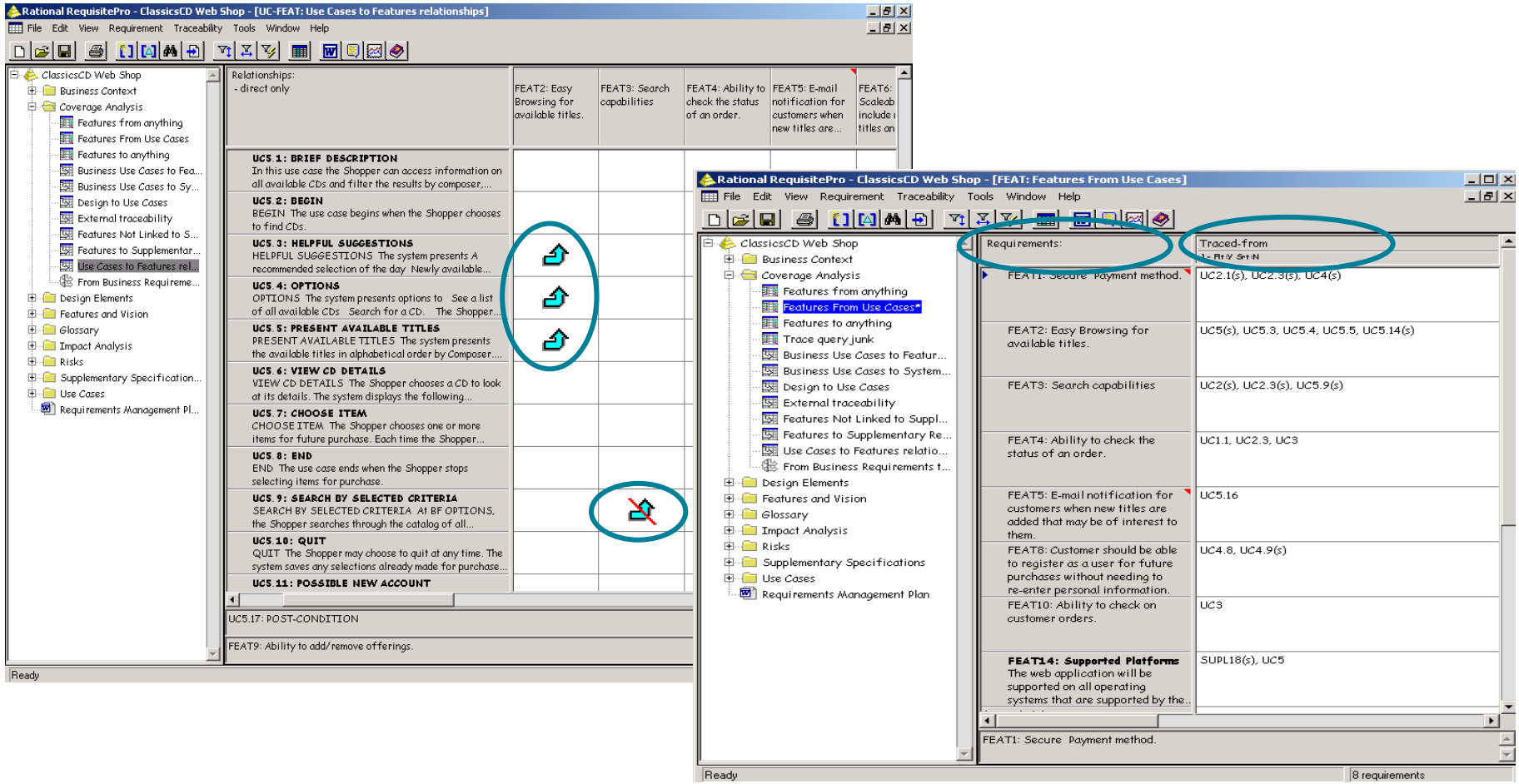
✓Document centric or database centric - your choice

IBM Requisite Pro – Types, Attributes, and Views

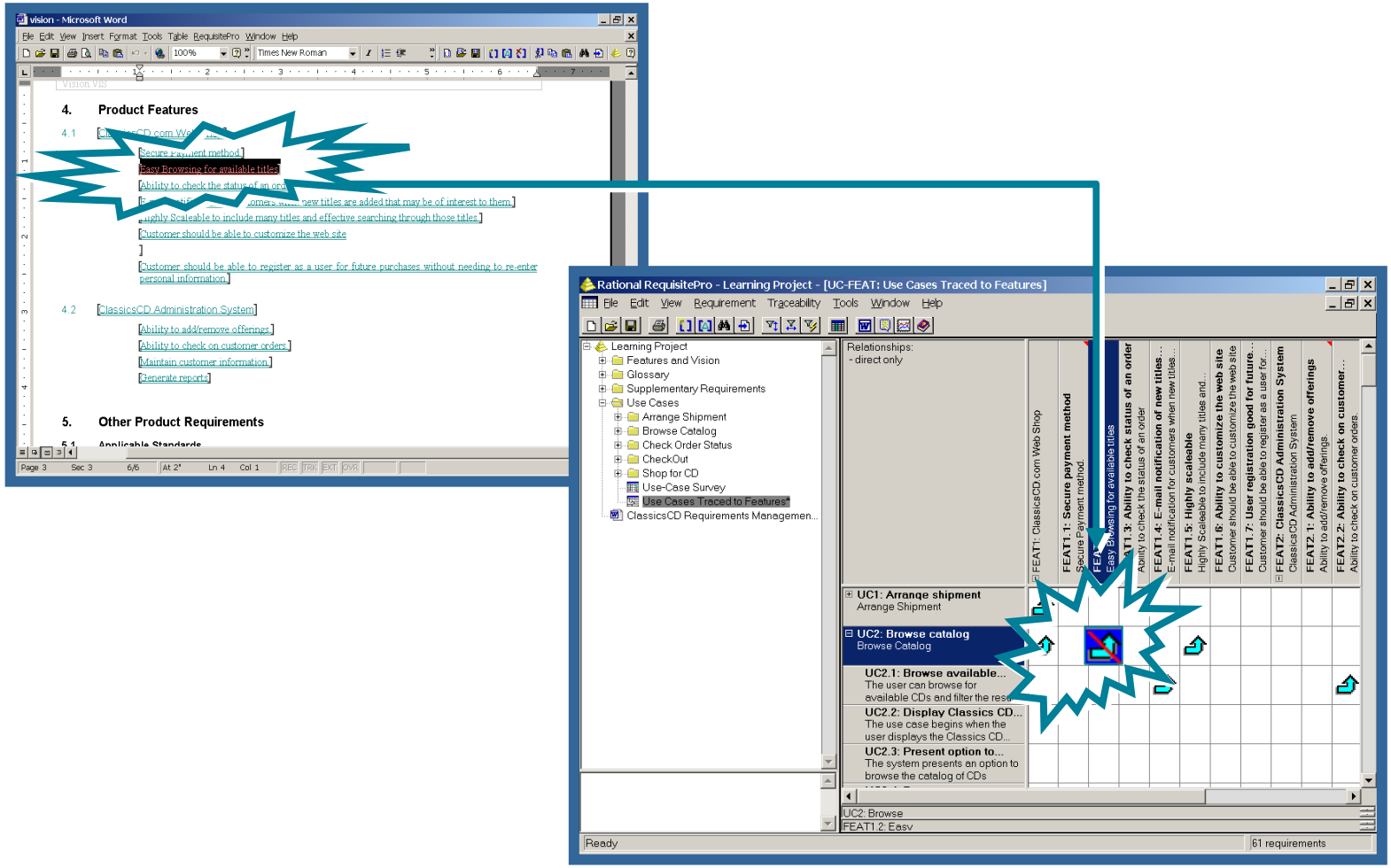
- ✓ User defined requirement types
- ✓ User defined attributes
- ✓ User defined filters (views)
- ✓ Saved views



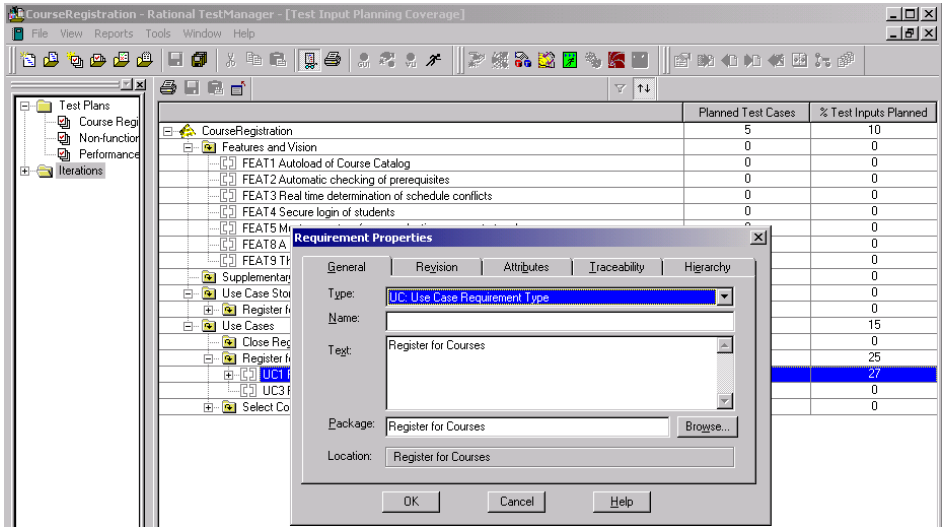
IBM Requisite Pro – Traceability

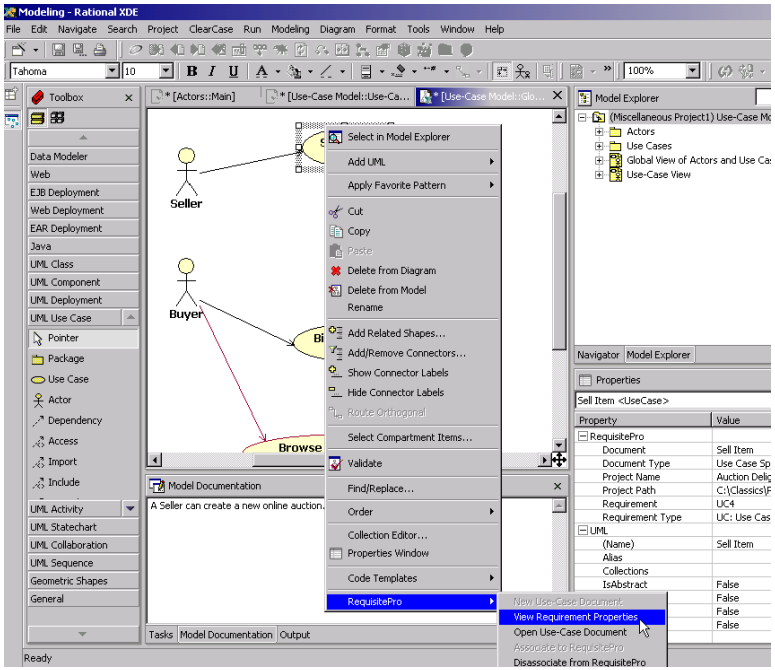


IBM Requisite Pro – Change Management



IBM Requisite Pro – Integration

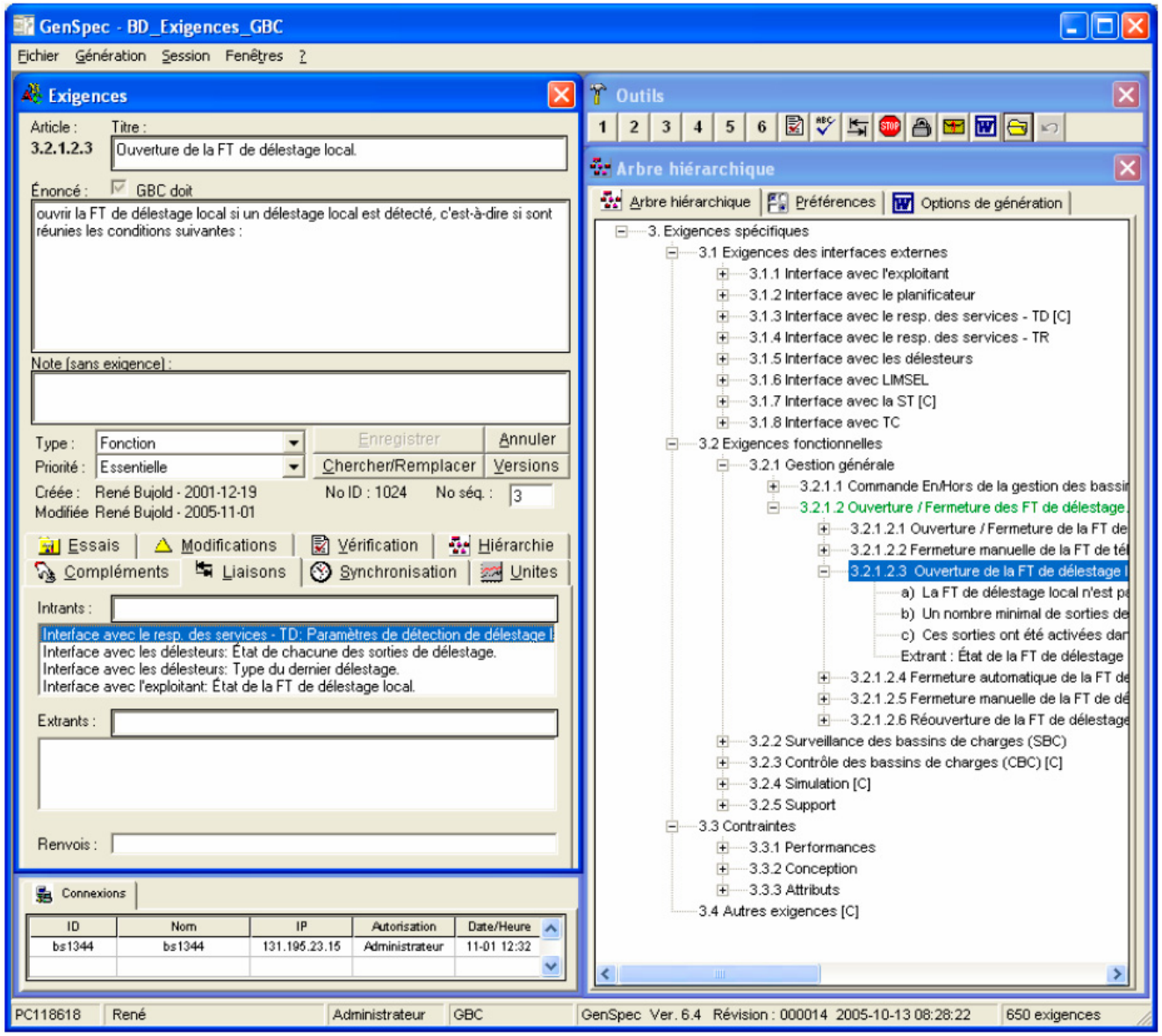




- ✓ IBM Rational TestManager
- ✓ Testers view current state of requirements from their tool

- ✓ IBM Rational XDE and IBM Rational Rose, Rational Software Architect and Rational Software Modeler
- ✓ Developers view current state of requirements from their tool

Genspec


GenSpec - BD_Exigences_GBC
Fichier Génération Session Fenêtres ?
Exigences
Article : 3.2.1.2.3
Titre : Ouverture de la FT de délestage local.
Énoncé : GBC doit
ouvrir la FT de délestage local si un délestage local est détecté, c'est-à-dire si sont réunies les conditions suivantes :
Note (sans exigence) :
Type : Fonction
Priorité : Essentielle
Enregistrer
Annuler
Chercher/Remplacer
Versions
Créée : René Bujold - 2001-12-19
Modifiée René Bujold - 2005-11-01
No ID : 1024
No séq. : 3
Essais
Modifications
Vérification
Hiérarchie
Compléments
Liaisons
Synchronisation
Unites
Intrants :
Interface avec le resp. des services - TD: Paramètres de détection de délestage l
Interface avec les délesteurs: État de chacune des sorties de délestage.
Interface avec les délesteurs: Type du dernier délestage.
Interface avec l'exploitant: État de la FT de délestage local.
Extrants :
Renvois :
Connexions
ID Nom IP Autorisation Date/Heure
bs1344 bs1344 131.195.23.15 Administrateur 11-01 12:32
Outils
Arbre hiérarchique
Arbre hiérarchique Préférences Options de génération
3. Exigences spécifiques
3.1 Exigences des interfaces externes
3.1.1 Interface avec l'exploitant
3.1.2 Interface avec le planificateur
3.1.3 Interface avec le resp. des services - TD [C]
3.1.4 Interface avec le resp. des services - TR
3.1.5 Interface avec les délesteurs
3.1.6 Interface avec LIMSEL
3.1.7 Interface avec la ST [C]
3.1.8 Interface avec TC
3.2 Exigences fonctionnelles
3.2.1 Gestion générale
3.2.1.1 Commande En/Hors de la gestion des bassi
3.2.1.2 Ouverture / Fermeture des FT de délestage
3.2.1.2.1 Ouverture / Fermeture de la FT de
3.2.1.2.2 Fermeture manuelle de la FT de tél
3.2.1.2.3 Ouverture de la FT de délestage l
a) La FT de délestage local n'est p
b) Un nombre minimal de sorties de
c) Ces sorties ont été activées dar
Extrant : État de la FT de délestage
3.2.1.2.4 Fermeture automatique de la FT de
3.2.1.2.5 Fermeture manuelle de la FT de dé
3.2.1.2.6 Réouverture de la FT de délestage
3.2.2 Surveillance des bassins de charges (SBC)
3.2.3 Contrôle des bassins de charges (CBC) [C]
3.2.4 Simulation [C]
3.2.5 Support
3.3 Contraintes
3.3.1 Performances
3.3.2 Conception
3.3.3 Attributs
3.4 Autres exigences [C]
PC118618 René Administrateur GBC GenSpec Ver. 6.4 Révision : 000014 2005-10-13 08:28:22 650 exigences

Genspec – Automated Inspection of Specification